

Impact of traffic re-file and alternative calling procedures on rates, settlements, collection charges and quality of services

Document 4

Guinea, Conakry, March, 27-28 2006

Mohamadou A. **SAIBOU** ITU Consultant

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

Agenda

- I Traffic re-file and alternative calling procedures
- II Impact of traffic re-file and alternative calling procedures
- III ITU Works on the subject
- IV APPENDIX: How VoIP affect incumbent telco cash flows

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

I – Traffic re-file and alternative calling procedures

I-1 – Introduction to Accounting rate system

I-2- Refile: Conceptual Approach

I-3- Other alternative calling procedures

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

I – Traffic re-file and alternative calling procedures

I-1 – Introduction to Accounting rate system

- Traditional revenue sharing system based on the ITU model
- ITU Recommendation D.140
- Bilateral negotiations between operators, in which operator A accepts to pay operator B an amount to terminate operator A's traffic and vice-versa
- Division
 - Until recently, accounting rated where divided 50/50 (in most cases)

- Currency
 - SDR (Special Drawing rights)
 - Gold Francs
 - US\$
- Payment method: "NET SETTLEMENT"
- Accounting Method: Direct/Cascade (if transit)

Trends

- Accounting rates must reflect the cost of terminating the calls
- Traditionally, accounting rates have been much highter than cost
- Accounting rates are gradually aligned with costs:
 - Termination rates
 - Unaqual divisions
 - Volume discounts, various levels

Unequal divisions - Example

Y settlement: 0.08 US\$/minute 40%

Y settlement: 0.08 US\$/minute 40% Z settlement: 0.12 US\$/minute 60%

TAR: 0.20 US\$/minute



Volume discounts - Example

	<u>Settlements</u>	<u>Traffic Levels</u>	
		<u>A</u>	<u>B</u>
1st level of traffic:	0.36 US\$/minute		
Above 1st level	0.24 US\$/minute	5,000,000	5,000,000
Above 2 nd level::	0.15 US\$/minute	15,000,000	15,000,000

Accounting rate — Direct route Why reduce accounting rates?

- To reduce cost of terminating outbound traffic
- To allow development of more competitive tariffs and become more competitive
- To stimulate incoming and outgoing traffic
- To reduce bypass via other lower revenue generating direct route

Accounting rate – Strategies

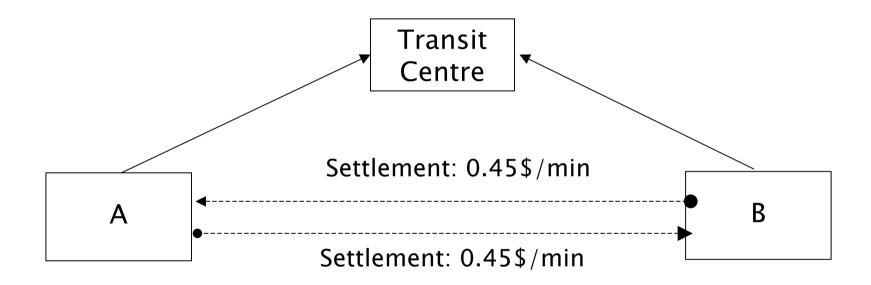
FCC Benchmarking

Catégories of countries	Target settlements	Target year
High revenues	0.15 US\$/minute	1999
Medium revenues	0.19 US\$/minute	2000
Low and medium revenues	0.19 US\$/minute	2001
Low revenues	0.23 US\$/minute	2002
Very low revenues	0.23 US\$/minute	2003

Transit

Example

Connfidential transit fee: 0.15 \$/min



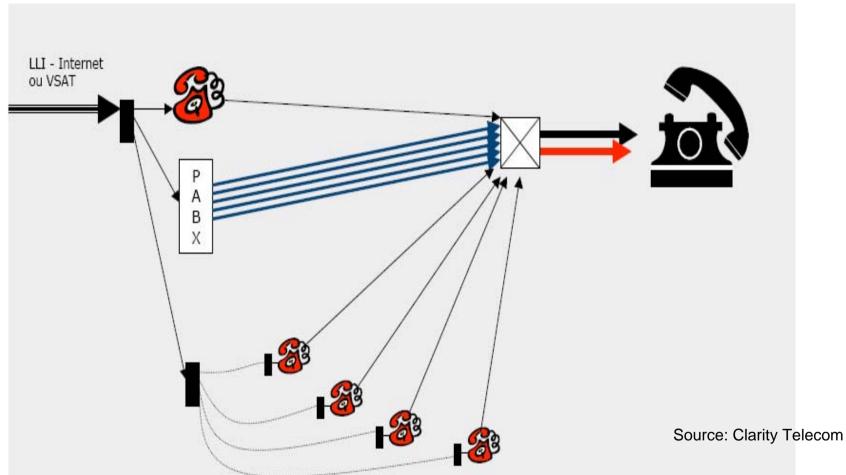
Payment to B: 0.45\$/min
Transit fee: 0.15\$/min
Outpayment total to B: 0.60\$/min
Inpayment to A: 0.45\$/min

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

I – Traffic re-file and alternative calling procedures

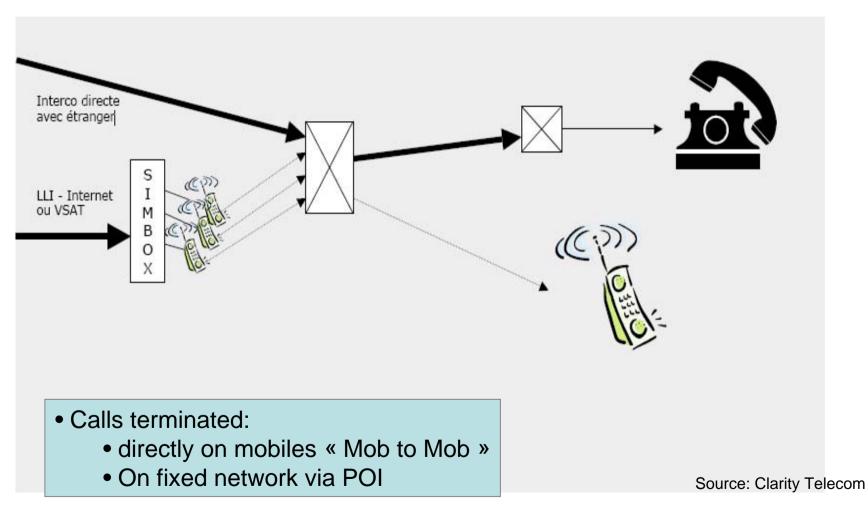
I-2- Refile: Conceptual Approach

Fixed lines Termination



- ► Calls terminated at a local call price
 - Via PSDN, ISDN, IN platform
 - Wired or wireless distribution

Mobiles Termination



Refile:

Terminologies:

- Bypass
- Hubbing

• ...

Refile

Basic Principles

- In the cas of Transit, the carriers of origin, destination and transit have a direct relation and negotiate agreements with all parties involved
- lin the cas eof refile, the acrrier in the country of destination is not involved and does not know the country of origin of the traffic
- Refiling carriers take advantage of significant differences in accounting rates between origin and destination carriers around the world

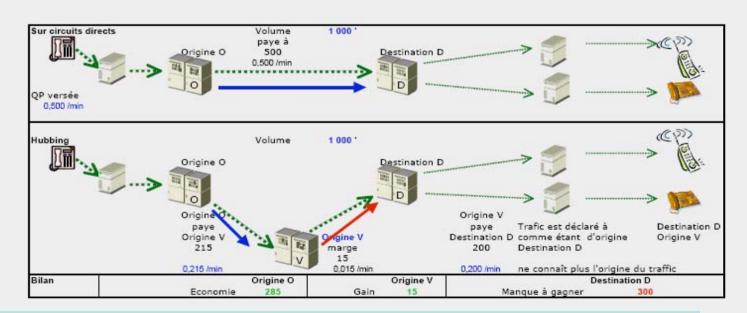
Refile

Technical

- Types of traffic:
 - Only IDD
 - Operator traffic could be detected as refile
- Normaly requires separate facilities between origin carrier and refilers in order to be billed separatly by the refiler for this traffic

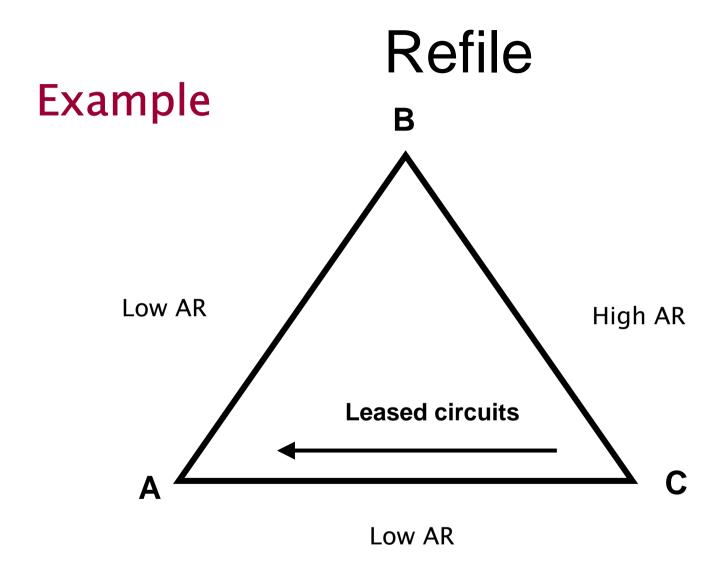
Refile or hubbing

HUBBING ou REFILE



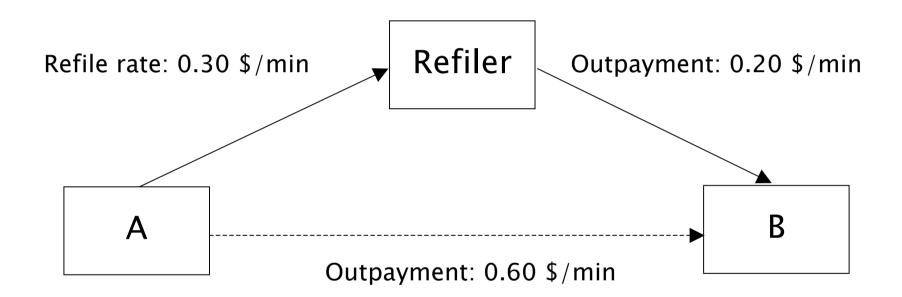
- ► The « Refiler » declares O's traffic to D carrier as if its own traffic
- ▶ Destination carrier has no way to know where the traffic

Source: Clarity Telecom



Refile

Example (cont')



Savings A: 0.60 - 0.30 = 0.30 s/min Margin of Refiler: 0.30 - 0.20 = 0.10 s/min Loss for B: 0.60 - 0.20 = 0.40 s/min

Refile

Example (end)

- Routing of traffic:
 - The « Refiler » déclares A's traffic to B carrier as if its own traffic
 - B carrier has no way to know where the traffic origins

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

I – Traffic re-file and alternative calling procedures

I-2- Refile: Conceptual Approach

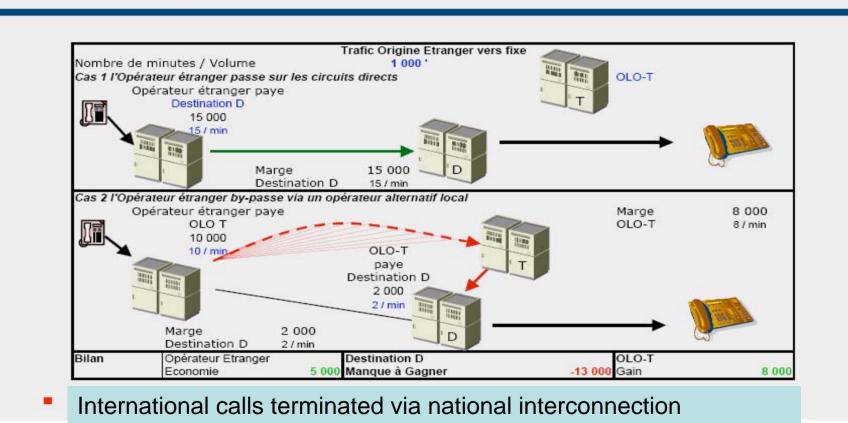
The transit operator is « By-passed »

BY-PASS DE L'OPERATEUR DE TRANSIT Nombre de minutes / Volume Cas 1 l'Opérateur étranger passe sur les circuits directs avec l'opérateur historique Opérateur étranger paye Opérateur A Opérateur A 15 000 paye Opérateur B 15 / min 7 000 7 / min 7 000 Marge Opérateur B 7 / min 8 000 Marge Opérateur A 8 / min Cas 2 l'Opérateur étranger termine directement chez l'opérateur mobile Opérateur paye B-Mobile 10 000 10 / min Marge 10 000 Opérateur B 10 / min Opérateur A Opérateur Etranger Opérateur A Opérateur B Bilan Economie Mangue à Gagner -8 00 Gain 3 000 Foreign operators terminate directly on new entrant's network

Source: Clarity Telecom

Termination via national interconnection

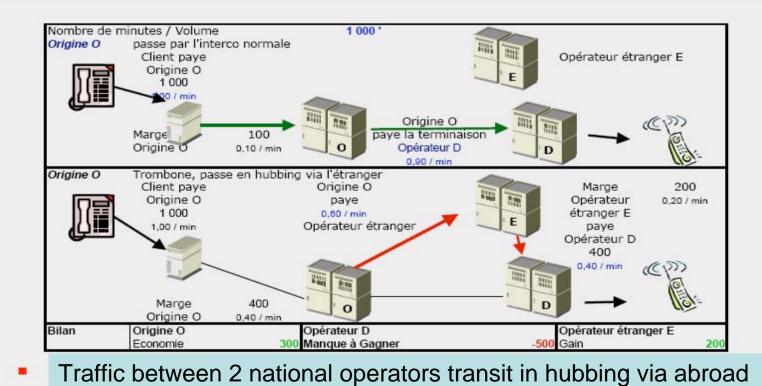
TERMINAISON VIA L'INTERCO NATIONALE



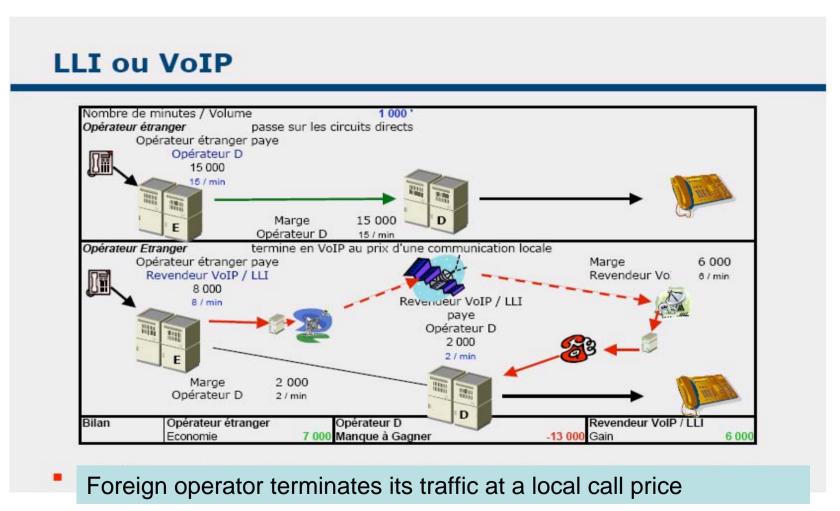
30/03/2006 Source: Clarity Telecom

Tromboning

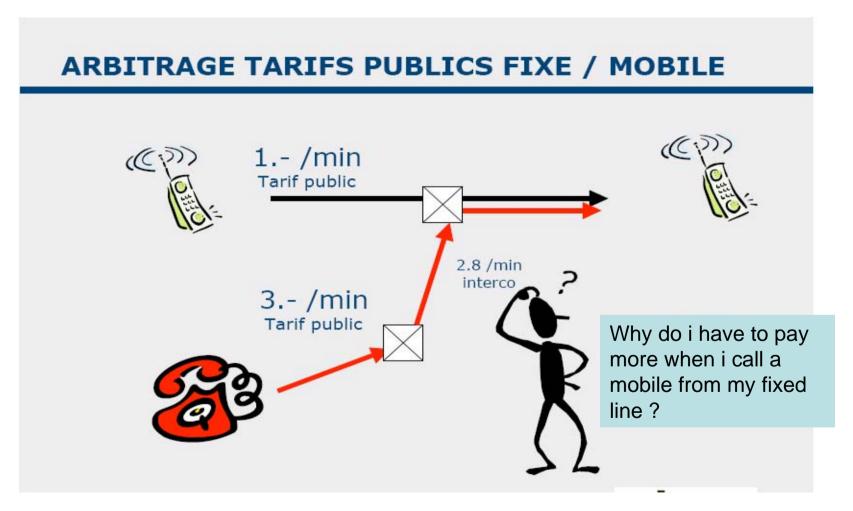
TROMBONING



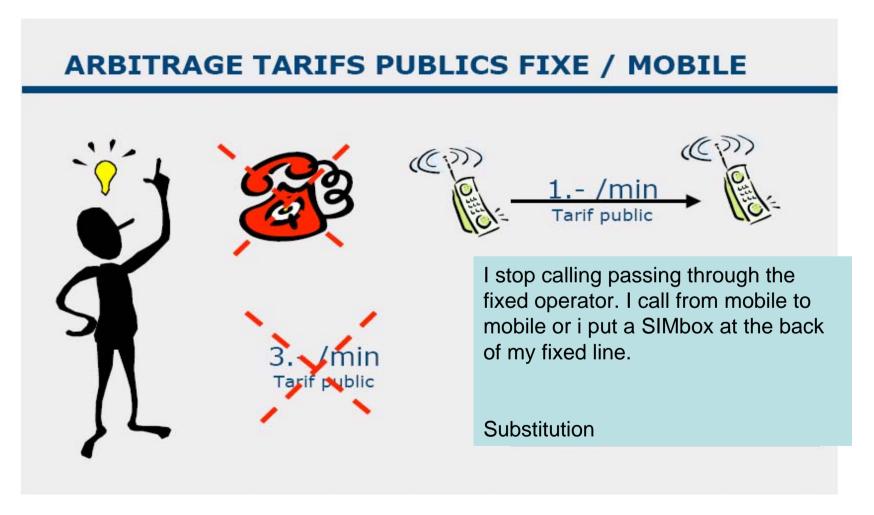
International leased lines or VoIP



Fixed/Mobile details Tariffs Arbitration

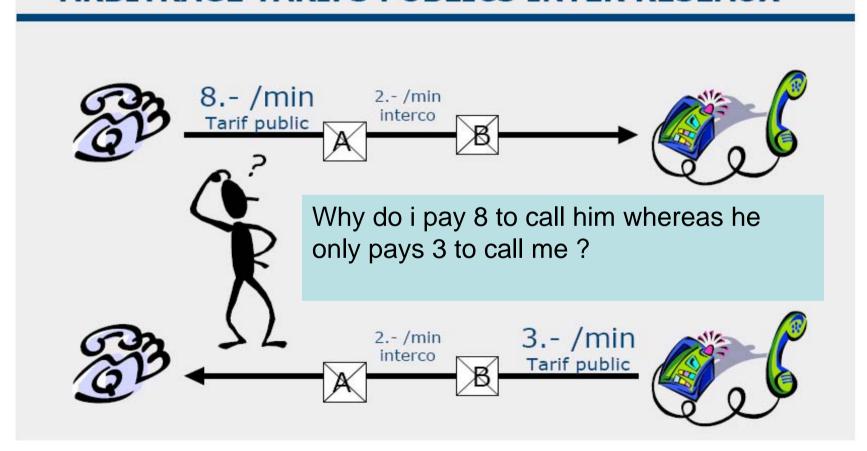


Fixed/Mobile details Tariffs Arbitration



Fixed/Mobile details Tariffs Arbitration

ARBITRAGE TARIFS PUBLICS INTER RESEAUX



TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

II – Impact of traffic re-file and alternative calling procedures

II – 1: Economic Macro level

II – 2: Economic Micro level

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

II – Impact of traffic re-file and alternative calling procedures

II - 1: Economic Macro level

Impacts:

Economic Macro Level

- International rate decrease
- International currencies decrease
- State income tax decrease
- Foreign debt decrease
- Ajustement of regulatory framework
- New business opportunities for some local operators
- Universal access and rural connectivity issues
- Achievement of the Information Society goals
- Etc...

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

II – Impact of traffic re-file and alternative calling procedures

II – 2: Economic Micro level

Impacts:

Sur les taxes de Répartition

- Accounting rates are gradually aligned with costs:
 - Termination rates
 - Unaqual divisions
 - Volume discounts, various levels
- Accounting rates reduction
 - Guarantees of competitiveness
 - Increases of revenus via traffic commitments
 - Increases potential refile agreement
 - Protection against refile
 - Incentives for new entrant interconnection
 - Etc.
- New business opportunities for some operators

Impacts:

On collection taxes

- Operators tariffs rebalancing
- Decrease of international tariffs
- Increase of outgoing calls
- Increase of users
- Etc...

Impacts:

On settlements

- Settlements reduction
- Cost based settlements
- Asymetric settlements
- Discount volumes/various levels and agreements
- Etc...

Impacts:

On Quality of Service: VOIP Example

- The lack of QoS guarantee is often quoted as the major technical weakness of VoIP.
- This results from the difficulty to combine the quality level with the quantity and the performance of IP network resources to make the call
- Meanwhile, works in IP infrastructure are in progress, , and a number of simulation and verification methods exist, like at the ETSI and ITU – T.
- Other models give opportunities to analyse more specifically simultaneous voice and data traffics.

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

III – ITU Works on the subject

SEMINAIRE REGIONAL DU GROUPE TAF SUR LES COUTS ET TARIFS

III - ITU Works on the subject

- WTSA- 2004 Résolution 29: Alternative calling prrocedures on international telecommunication networks
- Main discussions of the Jan. '05 Meeting of SG3:
 - Formation of a rapporteur Group with terms of refernce as follows:
 - 1. Elaborate /define the concept of Alernative calling procedures and identify its various forms
 - 2. Stydy both the positive and negative economic effets of ACPs with special attention being given to the impact on developing countries, particularly Least Devloped Countries (LDC)
 - 3. Collect relevant information (eg. Studies, reports, etc.) from outside sources to help with the determination in 2) above
 - 4. Review the results of the work and prepare as appropriate a further work plan for next SG3 meeting

TAF GROUP REGIONAL SEMINAR ON COSTS AND TARIFFS

IV - APPENDIX: How VoIP affect incumbent telco cash flows

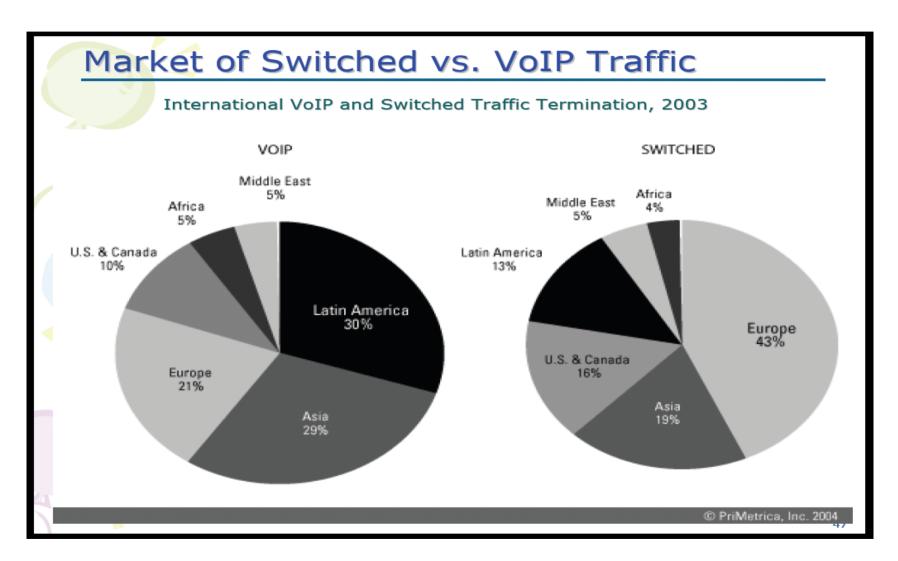
APPENDIX: Impact of VoIP on incumbent telco cash flows

 Source: Source : Economic and Commercial Impact of VoIP and Broadband in Europe

John Moroney

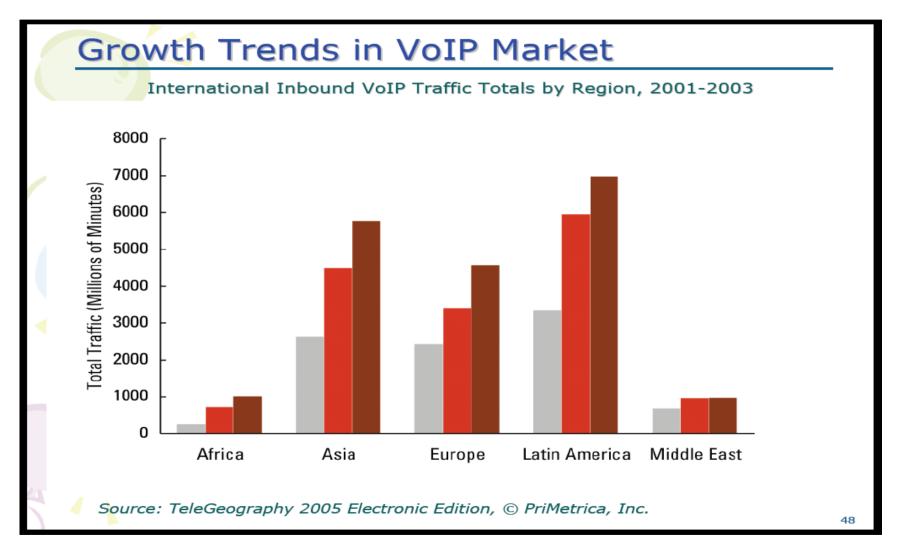
Third ITU European Regional Meeting –Istanbul, 29-30 Novembre 2005

Market of switched vs. VoIP traffic

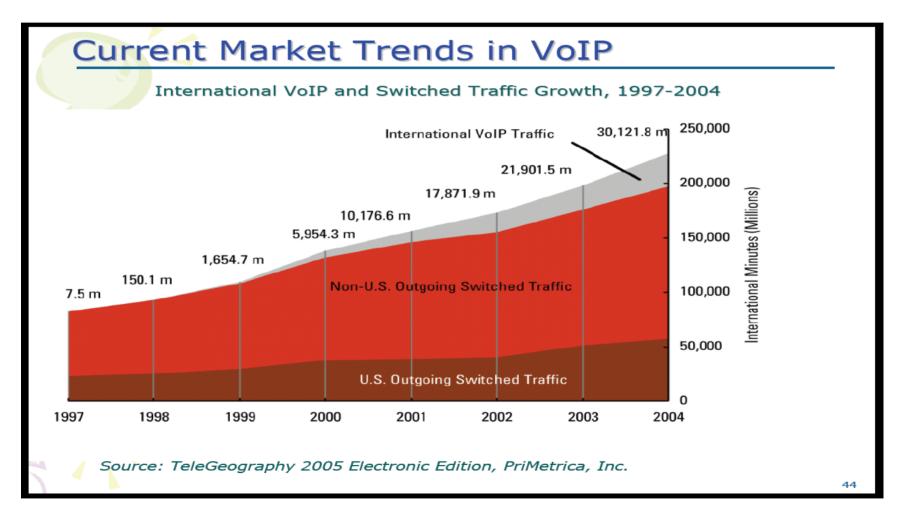


30/03/2006 43

Growth Trends in VoIP Market



Current Market Trends in VolP



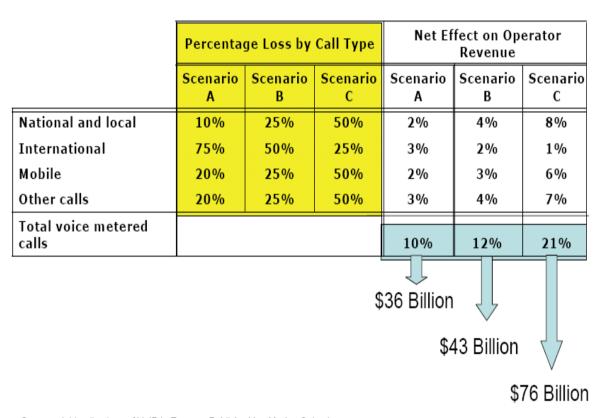
Incumbent Operator's typical income

Calls to:	Proportion of income			
National and Local	15%			
International	4%			
Mobile	11%			
Other calls	14%			
Total Voice Metered Calls	44%			
Other revenues				
Access charges	21%			
Interconnect	21%			
Non regulated	14%			

Future scenarios

- Scenario A. The incumbent telco aggressively reduces its international prices, thereby making the new entrant VoIP services less attractive to its consumers. Fewer customers move to the alternative VoIP services and the incumbent operator is able to retain more of its income from national and local calls.
- Scenario B. The incumbent telco reduces its international prices less aggressively; more customers change to new entrant VoIP carriers, with the result that more national and local call traffic is lost.
- Scenario C. In this scenario the incumbent operator attempts to keep its international prices high, with the result that large numbers of customers start to use the alternative VoIP services. Customers become acquainted with these services and use them for a wider range of calls. Consequently the incumbent telco loses large amounts of national, local and other call revenue.

Incumbent Operator Revenue Losses



Source: Commercial Implications of VoIP in Europe. Published by: Market Cohesion

Incumbent Operator's typical costs

Access	7%
Switch	1%
Transmission	1%
Systems support	4%
Other Non Core	6%
Total Capital Expenditure	19%
Staff	23%
Depreciation	18%
Payments to Other Operators	24%
Other Costs	16%

Source: Commercial Implications of VoIP in Europe. Published by: Market Cohesion

Net Effect of VoIP on Incumbent Telco Cash flows

Income	Current Value	% Change	Net Effect	Expenditure	Current Value	% Change	Net Effect	
National and local calls	15%	(50%)	(7.7%)	Access	7%			
International calls	4%	(50%)	(2.1%)	Switch	1%	(90%)	(0.7%)	
Calls to mobiles	11%	(25%)	(2.6%)	Transmission	1%	(50%)	(0.7%)	
Other calls	14%	(25%)	(3.5%)	Systems support	4%	(30%)	(1.2%)	
Total voice metered calls	44%		(15.9%)	Other Non-core	6%			
				Total capital expenditure	19%		(2.6%)	
Access charges	21%	10%	2.1%					_
Interconnect	21%	10%	2.1%	Staff	23%	(30%)	(7.0%)	
Non-regulated	14%			Depreciation	18%			
Total non-voice			4.2%	Payments to other				
Net gain (loss)			(11.7%)	operators	24%	(10%)	(2.4%)	
5 (/				Other costs	16%			_
				Total non-capital expenditure			(9.4%)	
				Net gain (loss)			(11.9%)	_

Net effect +0.2%

References:

- ESMT/Clarity Telecom workshop
- ESMT/Goulet telecom workshop
- ITU seminars and ITU-T resources
- OCDE studies

Thank you for your Attention

Mohamadou A. SAIBOU

UIT Consultant

ESMT/ITU CoE Dakar

Office: +221 869 03 04

Portable: +221 635 38 80

Fax: +221 824 68 90

mohamadou.saibou@esmt.sn Mohamadou.saibou@ties.itu.int

www.esmt.sn