### **HIPSSA Project**

Support for Harmonization of the ICT Policies in Sub-Sahara Africa
TRANSPOSITION OF SADC CYBERSECURITY MODEL LAWS INTO NATIONAL LAWS FOR NAMIBIA, 2013

## Overview of the Electronic Transactions Bill

**Presentation Two: 22nd of July 2013** 













**Electronic Transactions** 

Consumer protection

**Online Marketing** 

**E-Government Services** 

**Cryptography Providers** 

**ISPs** 













## PART III ELECTRONIC TRANSACTIONS

- S 29 Enabling provision functional equivalence
- S 30 variation by agreement
- S 29 (2) Generally accessible to parties
  - ▶ is to be considered as an invitation to make offers, unless it clearly indicates the intention of the party making the proposal to be bound in case of acceptance
- S 29(3) no validity to listed exceptions













### Time of sending

- S 31 DISPATCHED:
  - Data message enters info system out of control of originator/
  - Same info system: capable of being retrieved













### S 31(3) Time of receipt

- Designated information system
  - enters
- Non-designated
  - when the data message is capable of being retrieved by the addressee at that address and the addressee becomes aware that the data message has been sent to that address.
- Data message is capable of being retrieved reaches the electronic address













### S 31(6) Place of receipt

- Dispatched place where originator has place of business
  - >Foreign; remote; irrespective device.
- More than one place of business:
  - closest relationship to underlying transaction
  - no underlying transaction: principle place of business
- No place of business:
  - habitual residence













### **Theories**

- Theories:
  - >Information theory
  - ➤ Mailbox/ Postal theory





 S 32 ADOPTION OF RECEPTION THEORY = RECEIVED













## S 32 TIME OF CONTRACT FORMATION

- Time and place acceptance becomes effective
- Offer effective received offeree
- Acceptance effective time acceptance is received by offeror













### **ATTRIBUTION**

- S 33 Data message
  - Sent by originator; person authorit to act; information system
- S 34 Advanced electronic signatures
  - Applied by holder unless contrary is proved













### S 35 E-shopper keystroke error

Natural person interacts directly with the automated message system and has made an input error—

➤ (i) the automated message system did not provide that <u>person</u> with an opportunity to <u>correct</u> that error;

Right to withdraw data message/cancel

- Return or destroy the consideration in accordance with instructions – benefit materially
- Full refund 30 days of date of cancellation













#### **E-GOVERNMENT SERVICES**

- S 36-37 Recognize and promote e-government services-functional equivalence
- E-Gov Strategy
- Acceptance of e-filling, issuing of documents provides for a manner of payment
- Requirements may be specified
- Namibian Post = preferred authentication service provider













### Consumer protection

## Obligations of on-line traders

Applies to electronic transactions



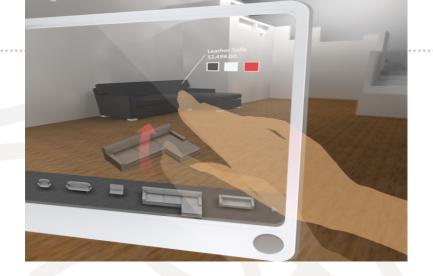












 Consumer = any natural person ELECTRONIC TRANSACTION with SUPPLIER as end-user













### Information made available

- S 39 11 pieces of info, e.g
  - Full contact details place of the business; email address and telefax number;
  - Full information re goods or services, quality and characteristics informed decision;
  - The full price, additional costs such as transport and taxes;
  - > Payment systems Mobile guidelines;
  - Terms of agreement & manner access & full record

Us | Contact Us | Price List | Terms and conditions













### S 40 Consumer rights

- Cancellation right- A consumer has a right to cancel without reason and without penalty any transaction and any related credit agreement for the supply
  - >review the entire electronic transaction
  - withdraw from the transaction, before finally placing any order
- The only charge that may be levied on the consumer is the direct cost of returning the goods.
- COOLING OFF S exclusions s 38(2) on-line













## Part VI Online Marketing

- S41 Marketing contact details; optout & where obtained
- Give info
- No contract –
- Offense















### OPT-IN

- a) The e-mail & personal information was collected "in the course of a sale or negotiations for a sale";
- b) the originator only sends promotional messages relating to its "similar products and services" to the addressee
- c) the opportunity to opt out is provided by the originator to the addressee with every subsequent message
- d) Offenses













### Other provisions

- 42 Performance
- Applicability of foreign law
- Non exclusion
- Complaints













# CRYPTOGRAPHY AND AUTHENTICATION SERVICE PROVIDERS

- Register of cryptographic products and services
- Two-tier approach to be adopted
  - ➤ Governance Ministry
  - Licensing CRAN
    - Capacity and systems













### Cryptography

- ■Purpose of Cryptography:
  - ☐ That such data or a DATA MESSAGE can be accessed or put into an intelligible form only by certain persons.
  - ☐ That the authenticity or integrity of such is capable of being ascertained,
  - ☐ The integrity of the data of data message;
  - ☐ That the source of the data or data message can be correctly ascertained.













### **Encryption methods**

#### SIMPLE ENCRYPTION METHODS

NAME	METHOD	PLAINTEXT	CIPHERTEXT	EXPLANATION
Transposition	Switch the order of characters	WIRELESS	IWERELSS	Adjacent characters swapped
Substitution	Replace characters with other characters	LAPTOP	XDQORQ	Each letter replaced with another
Expansion	Insert characters between existing characters	MOUSE	MDODUDSDED	Letter D inserted after each character
Compaction	Remove characters and store i 'sewhere	COMMUNICATION	COMUICTIN	Every third letter removed (M, N, A, O)

Fig. re 12.18 This table shows four simple methods of encryption, the process of translating plaintext into ciphertext. Most encryption programs use a combination of these four methods.







#### cleartext ciphertext encrypt hello, world uryyb, jbeyq decrypt this is cleartext that guvf vf pyrnegrkg gung encrypt anybody can easily nalobgl pna rnfvyl read without the key erng jygubhg gur xrl used by encryption. hfrq ol rapelcgvba. decrypt It's also bigger than Vgf nyfb ovttre guna the box of text above. gur obk bs grkg nobir. Guvf vf fbzr ernyyl This is some really long text that we ybat grkg gung jr output same mean to encrypt, and zrna gb rapelcg, nag size as input to keep these pearls gb xrrc gurfr crneyf of wisdom out of the bs jvfqbz bhg bs gur reach of the bad guy. ernpu bs gur ong thl. encrypt We don't really know Jr qba'g ernyyl xabj how anybody could ubj nalobgl pbhyg decrypt ever break our rot13 rire oernx bhe ebg13 encryption, but if the rapelcgvba, ohg vs gur NSA puts its mind to AFN chgf vgf zvaq gb it, perhaps they will vg, creuncf gurl jvyy manage. znantr. It's not an easy job Vgf abg na rnfl wbo making up random znxvat hc enaqbz text for examples. grkg sbe rknzcyrf.













### **Encrypted text**

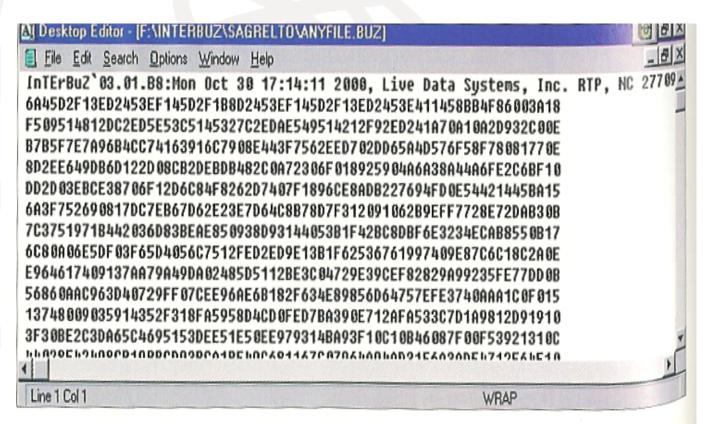


Figure 12-19 A sample encrypted file.













- Register
  - Information identify; not trade secrets iro product/service (s 46)
- Compulsory (s 47)
  - >NAMIBIA:
    - premises; person makes use; purpose of business
- S 48 Register confidential exceptions
  - ➤ Offences; official request















### **ACCREDITATION AUTHORITY**

- Monitor systems and operations; obligations
- Accredit authentication products and services
- Publicly accessible database













## ACCREDITATION PRODUCTS AND SERVICES

- Accredited products and services
- S 52 Criteria for accreditation in line with generally recognized international technical standards
  - Comply with requirements of advanced electronic signatures
- Explained later ...













### Criteria for accreditation

- Uniquely linked; capable of identifying; means under control; link to data message changes detectable; based on face-to-face ID
- Factors to consider (sub-section (2))
  - Hardware and software systems
  - Further requirements to be specified for certification service provider













### Revocation; Termination

- S 53 Failed to meet requirements; conditions or restrictions
- S 54 Foreign accreditation products/services
- S 55 Accreditation regulations













### LIMITATION OF LIABILITY

- Provide for CODE OF CONDUCT of ISPs
- Protect ISPs from indirect liability
- Delictual principles













### Limitation of liability

- 56: Mere conduit;
- 57: Caching;
- 58: Hosting &
- 59: Information location tools
- 60: Take-down notification
- 94-95 No general obligation & other rights not affected













### S 56 Mere Conduit

- Mere conduit Access to for for operating facilities for transmission, routing or storage of e-communications if:
  - ➤ Does not initiate
  - ➤Or select recipient;
  - >automatic, technical;
  - >no modification









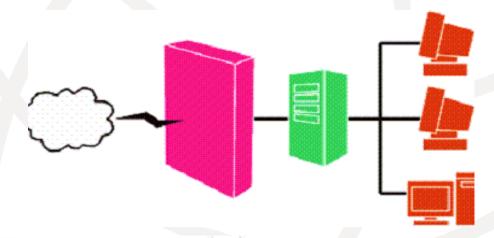




D. HMM

## S 57 Caching: automatic intermediate storage of data

 Does not modify; conditions of access; rules updating; rights management information; removes or disables access















### S 58 Hosting

No knowledge; no facts or circumstances; take-down upon receipt















### S 59 Information location tools



No knowledge; no facts or circumstances; No financial benefits; Removes access to link after info













## S 61 No general obligation to monitor

- No obligation to monitor ata transmits; actively seek facts/circumstances – unlawful activity
- Minister procedures inform of illegal activities; info enable to identify recipients













### S 60 Take down notification

- Written notice
- Notice include identification right; details of material or activity – infringing
- Material misrepresentation -













### S 62 SAVINGS

- Does not affect:
  - Contractual obligations
  - Obligations licensing/regulatory regime
  - Obligation imposed by court order
  - Additional limitations of liability based on Constitution or common law













### Service providers

- Recognition representative body
  - Code of conduct; membership criteria, adherence to adequate standards & monitoring & enforcing
- Limitation only:
  - > for members
  - >Adopted & implemented code













### THANK YOU...

## Tana Pistorius ITU INTERNATIONAL EXPERT pistot@unisa.ac.za

Research Professor: UNISA

Union Internationale des Télécommunications International Telecommunication Union











