





## **International Training Program 2014**

Priority Compliance Areas Mark Loney

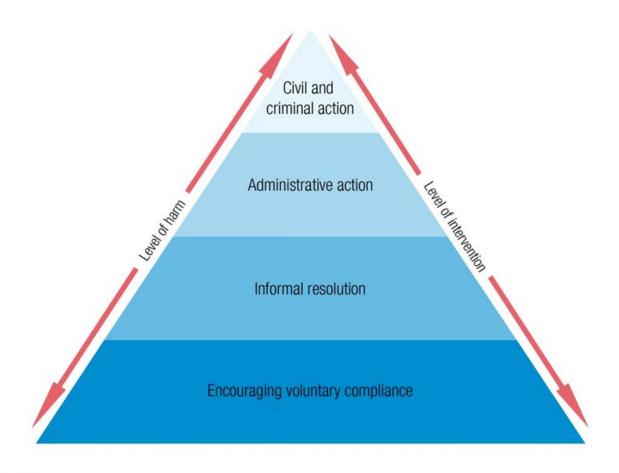
## Compliance focus on greatest risk to:

- > Spectrum Utility
- > Public Safety
- > Public Interest

## Systematic approach involving:

- > Research and analysis
- > Priority compliance areas
- > Targeted Response

# **ACMA Compliance Pyramid**



## Methodology

# Research and Analysis

- Systematic approach to intelligence gathering and analysis
- Identify high risk devices, technology, alternative supply chains, markets, international jurisdictions.
- Manage risk through better knowledge of regulated market

# Priority Compliance Areas

- Focus on risks of harmful interference, risk to spectrum utility, and risk to public safety or public interest.
- Published on the ACMA website

# Targeted Response

- Enhanced complaint handling
- Targeted Auditing
- Regulatory and non-regulatory tools
- Collaboration Domestic and International

# **Priority Compliance Areas 2014/15**







## **PCA Results**

## The Courier-Mail

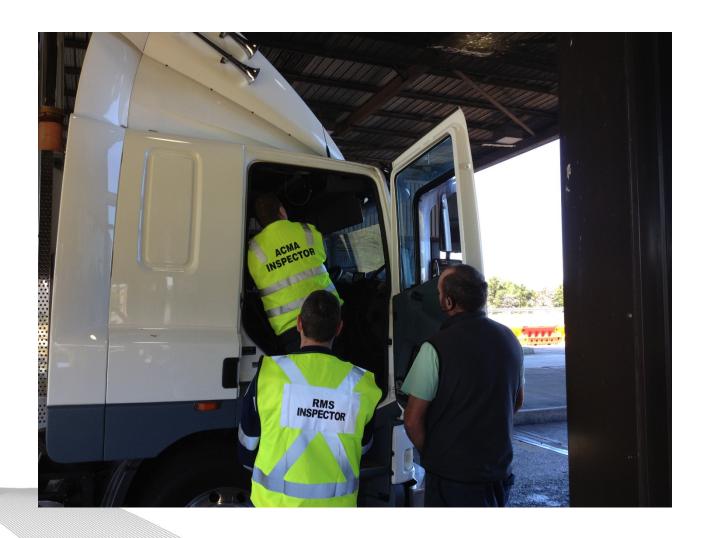
### News

## Taxi driver fined over use of illegal GPS jammer in fare

- by: Karen Collier consumer reporter
   From: Heraid Sun
   January 10, 2014 6:47PM



## **PCA Results**



## **Extending Regulatory Reach**

Google add words

Infographic

Twitter

ACMA-I Portal

Ads related to mobile repeaters (i)

### Mobile Phone Repeaters - MobileRepeaterAustralia.com www.mobilerepeateraustralia.com/

Voted AU's #1 Mobile Phone Booster. 100% Guaranteed - Starting at \$285.

Home/Office Repeaters Boat/Yacht Repeaters
Building Repeaters Custom Solutions

## Mobile repeaters - amplifyaustralia.com

www.amplifyaustralia.com/MobileRepeater

Mobile Repeaters For Home, Office & Vehicle From Only \$235. Buy Now!

### Mobile Repeaters - Illegal to operate without consent.

www.acma.gov.au/ Find out more!







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consumers and citizens to help them get their concerns directed to the most appropriate section of the ACMA or an external agency. If you are concerned about:

- something you have seen or heard on TV or radio
- · offensive or illegal online content
- · receiving spam via email or SMS
- receiving calls or faxes from telemarketers
- · your telecommunications provider
- interference to TV or radio reception and radiocommunications services
- making a complaint about cabling or technical compliance

## The benefits of Priority Compliance Areas

- > Transparent approach to cases of non-compliance
- > Focusing compliance activities on high risk matters
- > Adopting a range of compliance strategies
- > Allows for efficient escalation of high risk matters
- Compliance achieved through partnering with industry and other regulators
- > Prevent non-compliance through targeted communications strategies
- > Supports escalated enforcement action in high risk cases

## Using unlicensed radios a costly exercise



http://www.acma.gov.au/theACMA/ACMAi/iBlogs/Interference-blogs