ITU Regional Forum on Digital Government

Astana, Kazakhstan, 28-29 March 2024

PROGRAMME

28 March 2024, Thursday

09:30-10:00	**Registration of participants**
10:00-10:10	**Opening remarks:** • Welcome and keynote address by the Ministry of Digital Development, Innovations and Aerospace Industry of the Republic of Kazakhstan (MDDIAI) **Bagdat Mussin**, *Minister of Digital Development* • Keynote address by the International Telecommunication Union (ITU) **Cosmas Zavazava,** *Director, ITU Telecommunication Development Sector* Group photo
10:10-10:50	**Introduction to GovStack** • GovStack approach and architecture (building blocks for digital public infrastructure) **Hani Eskandar**, *Head, Digital Services Division, ITU;* **Yolanda Martinez**, *GovStack Overall Lead;* **Aare Laponin**, *GovStack architect* Questions and answers
10:50-11:00	**Coffee break**
11:00-12:00	**Session 1** **Selected services and building blocks deep dive: Data Governance** • Presentation of the national stack, plus country experience and service demonstration: Smart Data Ukimet and Digital Family Card Kazakhstan **Dmitriy Mun,** *NITEC* Discussion and exchange of ideas
12:00-13:00	**Lunch (catering on site)**
13:00-14:30	**Session 2** **Selected services and building blocks deep dive: Proactive Services and Citizen portal** • Country experience and service demonstration: Uzbekistan MyGov.uz portal **Aziz Muhitdinov**, *Director, Digital Government Projects Center* • Country experience and service demonstration: Proactive Services, Kazakhstan **Aibol Bizhanov**, *NITEC* Discussion and exchange of ideas
14:30-14:50	**Coffee break**

14:50-16:50	**Session 3**
	Selected services and building blocks deep dive: Digital ID and Digital Wallet
	- Overview of GovStack specifications
	Jaume Dubois, GovStack expert
	- Country experience and service demonstration: eGov Mobile Kazakhstan
	Bektembay Kossunov, NITEC
	- Country experience and service demonstration: myGov Azerbaijan
	Rashad Khaligov, Deputy Chairman of the Innovation and Digital Development Agency
	Discussion and exchange of ideas
16:50-17:30	**Presentations by IT companies**
	IT companies feature their innovations and experience in private-public collaboration

	29 March 2024, Friday
10:00-10:50	**Country experience highlights**
	- Experience in developing digital public services in Kyrgyzstan
	Mars Sydykov, Director, Center of Digital Technologies, Bishkek
	- Experience in developing digital public services in Tajikistan
	Alisher Bobojonov, Acting deputy director, State Unitary Enterprise Center for Fina
10:50-11:00	**Coffee break**
11:00-12:00	**Session 4**
	Selected services and building blocks deep dive: Architecture, interoperability, and Information Mediator
	- Overview of GovStack specifications
	Aare Laponin, GovStack architect
	- Country experience and service demonstration: QazTech Platform, Kazakhstan
	TBC, NITEC
	Discussion and exchange of ideas
12:00-13:00	**Lunch (catering on site)**
13:00-14:00	**Session 5**
	Selected services and building blocks deep dive: Consent
	- Overview of GovStack specifications
	Ain Aaviksoo, GovStack Working Group Lead
	- Country experience: Azerbaijan
	Bahruz Huseynov, Head, Department of IT Infrastructure Management, Innovation and Digital Development Agency
	Discussion and exchange of ideas
14:00-14:20	**Coffee break**
14:20-14:50	**Social security use case**
	- World Food Programme (WFP) digital services use case for social security
	Ville Kallonen, Head of Programme, WFP
	Aigerim Kebekchieva, WFP officer

14:50-15:20	**Free discussion** *Discussion of other themes and topics*
15:20-15:30	**Coffee break**
15:30-17:00	**Regional cooperation** • Proposed work plan presentation • Discussion and feedback from countries **Conclusion and closing remarks**
17:00-17:40	**Presentations by IT companies** *IT companies feature their innovations and experience in private-public collaboration*