

ITU Regional Forum on Digital Government

Astana, Kazakhstan, March 28-29, 2024

PRACTICAL INFORMATION

1. Event venue

Hilton Astana

Sauran St 46, Astana, 01000-0, Kazakhstan

<https://maps.app.goo.gl/6Pj27xpPVRHwJfyQA>

2. Registration

In-person registration of participants will take place on March 28, 2024 from 9:30 to 10:00 at the venue.

3. Languages

The forum will be held in Russian and English with simultaneous interpretation.

4. Recommended hotels

Hilton Astana

Sauran St 46, Astana, 01000-0, Kazakhstan

Approximate accommodation cost in hotel

| Room category | Price per day, USD |
|---------------|--------------------|
| Standard | from 100* |
| DeLuxe | from 320* |

More detailed information is available at the hotel [website](#).

* Prices include a special discount for event participants. To use a promotional code for a discount, you need to send a request to book a room by email astana.reservations@hilton.com, indicate your arrival date and promotional code “**РФР-СНГ**”. After which your booking will be confirmed, and 100% prepayment will be requested.

5. Transport

Nursultan Nazarbayev International Airport (code NQZ) is the main international airport in Astana. It is located southeast of the city center and has two passenger terminals: T1 for international destinations and T2 for domestic flights.

The distance from the airport to the city center of Astana is about 15 km. You can get to the city center by regular bus or taxi.

Three city routes pass through the airport: No. 10, No. 12 and No. 100. Fare 90 tenge/0.2 USD (No. 10 and No. 12) and 180 tenge/0.4 USD (No. 100) when paying by transport card, 180 tenge/0.4 USD (No. 10 and No. 12) and 250 tenge/0.56 USD (No. 100) when purchasing a ticket in cash.

You can also take a taxi at the airport or pre-book a transfer at your hotel. The following services for calling a taxi are available in Astana: Yandex.Taxi, Uber.kz, Maxim. The cost of a trip to the city center will be from 5 to 10 USD.

The following car rental services are available in Astana: Astavto and Anytime, the basic tariff starts from 49 tenge per minute of rental (about 0.11 USD).

6. Contacts

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| <p>JSC "National Information Technologies" Aliya Almatova Leading Manager of the International Cooperation Department Tel.: +7 705 420 36 33 Email: aliya.almatova@nitec.kz</p> <p>Marat Irzhanov Chief Manager of the International Cooperation Department Tel.: +7 701 555 07 45 Email: marat.irzhanov@nitec.kz</p> | <p>ITU Regional Office for CIS Mr. Farid Nakhli Programme Coordinator Tel.: +7 495 926 60 70 Email: farid.nakhli@itu.int</p> |
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7. Currency/exchange/credit cards

The tenge is the national currency of Kazakhstan. Tenge was introduced into circulation on November 15, 1993. The name "tenge" comes from the medieval Turkic silver coins "denge" or "tanga".

Currency exchange is carried out in banks, as well as currency exchange offices. Hand holding currency exchange is prohibited. When exchanging currency for an amount over 500 thousand tenge, you must present an identification document.

Visa, Mastercard, MIR, American Express and UnionPay cards work in Kazakhstan.

As of 25 January 2024, the following exchange rates were in effect:

1 USD = 445,43 KZT

1 EUR = 485,56 KZT

Current exchange rates at various banks are available on the [website](#).

Currency exchange offices are open from 09.00 to 18.00, in shopping centers from 09.00 to 22.00, and at train stations and at the airport - around the clock.

8. Climate

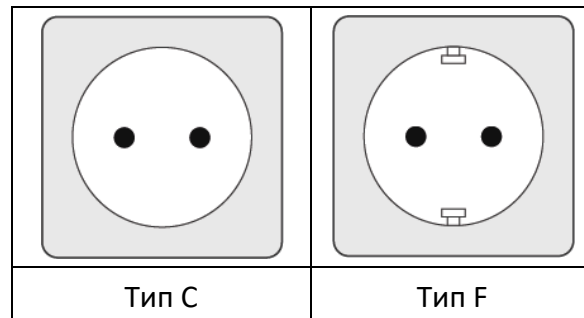
The climate in Astana is sharply continental. The average daytime air temperature in Astana at the end of March is +1...+5 °C; at night the air temperature can drop to -5 °C. In March, there are not many clear days in Astana, and there is also little rain. The weather forecast can be found on the website <https://www.gismeteo.by/weather-astana-5164/month/>.

9. Time

GMT+05:00 (from 1 March 2024)

10. Electric devices

Voltage power in Astana - 220V / 50 Hz. Electric outlets are of Type C and Type F.



11. Communication means

In the event venue, participants will be provided with wireless Internet access.

For calls to Astana, dial code is +7 7172.

For international calls from Astana, one should dial plus, then the country code, area code (when calling from a mobile phone) or follow the instructions on the phone card.

The following cellular communication operators operate in Kazakhstan: JSC Kcell (trademarks Kcell and Activ), LLP Kar-Tel (trademark Beeline), LLP Mobile Telecom-Service (trademark Tele 2, Altel).

12. Visa

To enter the Republic of Kazakhstan, foreign citizens require a visa, depending on the purpose of the trip and the length of stay. A visa is not required for citizens of those countries with which Kazakhstan has concluded separate bilateral agreements on mutual visa-free travel. For example, with Russia or Azerbaijan. To clarify the need to obtain a visa to visit Kazakhstan, please follow the [link](#).

13. General information

Astana is the largest city in Kazakhstan and the capital of the Republic of Kazakhstan since 10 December 1997. In 2017, Astana became a city with a million population.

Astana is located on the Ishim River, which divides the city into 2 banks: the “right” - the old city and the “left” - the new.

More information about the sights of Astana can be found at the [link](#).

