## Web Dialogue: ITU-D Study Groups Public Webinar on Digital accessibility during COVID 19

## SPEAKER BIO

Ms Lidia Best, Chair of the National Association of Deafened people (NADP) of the United Kingdom



Ms. Lidia Best is the Chair of the National Association of Deafened People (NADP) of the United Kingdom. Lidia is internationally recognised accessibility expert and advocate for persons who are deaf or hard of hearing. She also serves as Vice Chair of ITU JCA-AHF (International Telecommunication Union Joint Coordination Activities on Accessibility and Human Factors). Her work has specific focus on accessibility for deaf and hard of hearing people including policy development, training, and consulting. In standardisation she worked in topics in telecoms, captioning and assistive listening devices, having authored the ITU FSTP-RCSO "Overview of remote captioning services" and H.871"Safety requirements for wearable audio augmenting devices" the recommendation on personal sound amplifiers. She contributes to work on standards as a member of G3ict delegation to ITU. A former the Vice-President of the European Federation of Hard of *Hearing* (EFHOH) and member of the European Disability Forum (EDF) ICT Experts Group Lidia provided input in consultations on the European Accessibility Act (EAA) including latest round of the review of Audio-Visual Media Services Directive (AVMSD). She is co-author of reports into situation of hard of hearing and deafened people in Europe with focus on employment, hearing care and accessibility.