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| INTERNATIONAL TELECOMMUNICATION UNION | | **Joint Coordination Activity   On Accessibility and Human Factors** |
| **TELECOMMUNICATION STANDARDIZATION SECTOR**  STUDY PERIOD 2017-2020 | | **Doc 302** |
| **English only**  **Original: English** |
| Source: | Chairman of JCA-AHF | |
| Title: | Draft meeting report of Joint Coordination Activity on Accessibility and Human Factors (JCA-AHF), Geneva, 8 May 2017 | |

# Note: This JCA-AHF meeting took place just before Q26/16 Rapporteurs meeting, and helped facilitate the coordination of discussion of Q26/16.

# Opening of the meeting

The JCA-AHF meeting was held at 9:30 – 10:45 on 8 May 2017 collocating with the Joint meeting of Qs 8, 13, 14, 26, 28/16 Rapporteurs Groups (8 - 12 May 2017), and chaired by Ms Andrea Saks (USA), JCA-AHF Chairman.

# Agenda and allocation of documents

The Chairman introduced the draft JCA-AHF meeting agenda and document allocation as contained in JCA-AHF [document 299](https://www.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/May%202017/Doc%20299%20Agenda.docx). It was approved by the JCA-AHF without any change. The complete list of participants is available on JCA-AHF [Document 301](https://staging.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/May%202017/Final.%20list%20JCA%20AHF%20May%202017.pdf).

# Approval of the last JCA-AHF meeting report

The Chairman reminded the meeting participants that the last JCA-AHF meeting (January 2017) report (JCA-AHF [Document 295](http://www.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/January%202017/Doc%20295%20JCA-AHF%20report%20.docx)) had been approved by correspondence before TSAG (May 2017).

# Modified JCA-AHF Terms of Reference approved by TSAG (1-4 May 2017)

The Chairman reported that the modified JCA-AHF Terms of Reference [Doc 296](http://www.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/May%202017/Doc%20296%20Revised%20ToR%20of%20JCA-AHF.doc) was approved by TSAG which has taken place one week before this JCA-AHF meeting.

# Review of ITU accessibility activities

## ITU-T

The JCA-AHF Chairman reported her efforts made at the closing plenary of TSAG on 4 May 2017, in calling for voluntary contribution to the ITU Accessibility Trust Fund. It was applauded by TSAG and some individual contributions were made onsite, collected by TSB financial officer and forwarded to the General Secretariat which manages the Fund.

Then, the JCA-AHF Chairman briefly presented the JCA-AHF [Document 297](https://www.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/May%202017/Doc%20297%20liaison%20report%20to%20SyC%20AAL.doc) on Summary report on Active Assisted Living (AAL) work at ITU-T, submitted to the IEC SyC AAL to which she is a liaison officer of ITU-T as the JCA-AHF Chairman. ​

## ITU-D

The JCA-AHF Chairman briefed a contribution submitted from G3ict to [ITU-D Question 5/2](https://www.itu.int/net4/ITU-D/CDS/sg/index.asp?lg=1&sp=2014&stg=2) “Utilization of telecommunications/ICTs for disaster preparedness, mitigation and response” on emergency and disaster preparedness, and she suggested the meeting participants to read it after the meeting.

## WHO and ITU

Mr Masahito Kawamori, ITU-T Q26/16 Rapporteur, reported[WHO-ITU consultation on the Make Listening Safe initiative](http://www.who.int/pbd/deafness/mls_consultation/en/) held at WHO headquarters, Geneva, Switzerland, 6-7 March 2017. For the draft Recommendation F.SLD “Guidelines for safe listening devices/systems” being developed at ITU-T Q28/16, it was agreed to put some text taking into consideration the discussion that there are a lot of concepts, definitions and areas of work established for Safe Listening devices.

# Outside Groups, events

## European Federation of Hard of Hearing People ( EFHOH)

Ms Lidia Best, Vice-President of EFHOH, reported [EFHOH and NADP Conference](https://docs.wixstatic.com/ugd/c2e099_56c142c60c744662a64f8321e9efdf1f.pdf) held in London on 6 May 2017. The conference was attended by many representatives from broadcasting companies and the industry, which was a good example of how to work together on the hearing care to join forces.

## Gallaudet University

Updates on Accessibility Policy Activities in the United States

Mr Christian Vogler from Gallaudet University presented explained JCA-AHF [​Document 283](http://www.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/January%202017/Doc%20283.zip) . He started with Hearing Aid Compatibility (HAC) policy activities in the Federal Communications Commission (FCC), United States. He described the history of the policy, past and current requirements, applicable standard (ANSI C63.19), voluntary agreement of new benchmarks for wireless HAC and its adoption by FCC in August 2016. He explained future work including: consensus on volume control on the mobile devices, and improving the general process in updating ANSI C63.19.

Then, Mr Vogler briefed about the situation of Personal Sound Amplification Products (PSAPs) which are not under control of FDA unlike hearing aid devices. Consumer Technology Association (CTA) has voluntarily set up a standard with a minimun performance requirements in September 2016. The standard can be obtained from CTA via request in writing.

## Smart Wearables, including PSAPs

Ms Best explained EFHOH’s response to European Commission. In relation with Mr Vogler’s presentation on PSAPs, she explained the situation of Smart Wearables. Hearing Aid devices lie within the scope of the directives such as 93/43/EC and 93/42/EC respectively, and are exercised by recognized health care professionals in line with the directive 205/36/EC about the recognition of professional qualifications. Ms Best explained about the need of the same approach was necessary to reduce the risk of induced hearing loss. She also addressed her concern about the situation where less health care professionals are involved in controling the process of hearing aid devies. For this point, Mr Vogler commented that a balance was important so that the consumer was empowered but also they did have the proper guidance from hearing care professionals. To this comment, Ms Best explained further about the work on Hearing Aid Management (ISO/TC 3 W310), for a client-centered approach.

## Suggested “DIGITAL FOR ALL” Project by Mr Daniel BATTU, invited expert

JCA-AHF [Document 288](http://www.itu.int/en/ITU-T/jca/ahf/Documents/docs-2017/January%202017/Doc%20288.zip) on *Coordinate Actions between ITU and UNESCO for a correct development of “DIGITAL FOR ALL” Project* was initially submitted to and very briefly presented at the previous JCA-AHF in January. The discussion triggered a proposal to create a new work item at Q26/16 in May 2017, on Framework of cyber-vulnerability reduction for persons with disabilities and specific needs ([F.CVR-PWN](http://www.itu.int/itu-t/workprog/wp_item.aspx?isn=14346)).

# Closing of the meeting

The Chairman closed the meeting, making her apologies for the lack of time, and thanking the meeting participants, the interpreters, the caption writer and the Secretariat for their support.

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