

**Security and resilience in the  
Information Society:  
*towards a CIIP policy in the EU***

**Valérie Andrianaivaly  
European Commission  
DG INFSO-A3**

[valerie.andrianaivaly@ec.europa.eu](mailto:valerie.andrianaivaly@ec.europa.eu)



# Network and information security: *The European Context*

- **Strategy for a Secure Information Society** [COM(2006)251]
- Policy initiatives on:
  - **fighting against spam, spyware and malware** [COM(2006)688]
  - **promoting data protection by PET** [COM(2007)228]
  - **fighting against cyber crime** [COM(2007)267]
- Proposed package to **reform the Regulatory Framework for e-communications** [COM(2007)697, COM(2007)698, COM(2007)699]
- **European Network and Information Security Agency**, (ENISA) established in 2004
- **A policy initiative on CIIP** to be adopted by early 2009 – under the general framework of the European Programme on Critical Infrastructure Protection



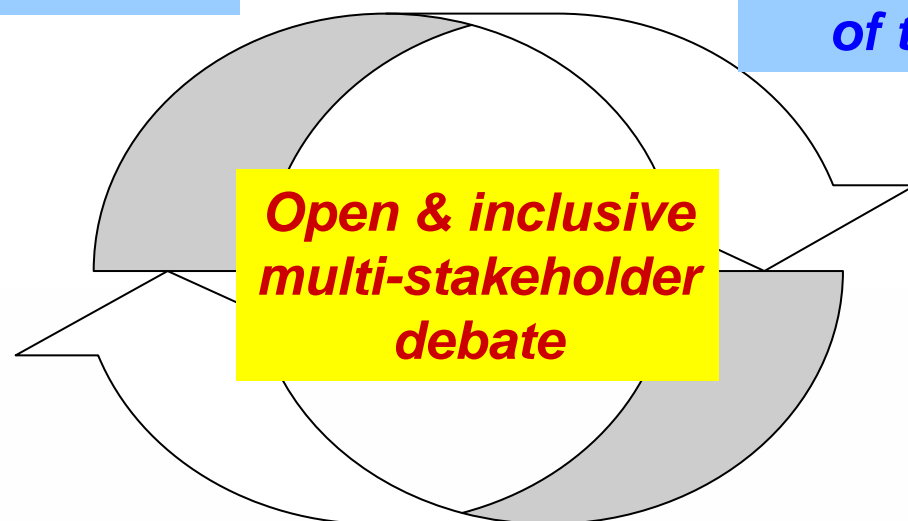
# Towards a secure Information Society

## **DIALOGUE**

*structured and  
multi-stakeholder*

## **PARTNERSHIP**

*greater awareness &  
better understanding  
of the challenges*



## **EMPOWERMENT**

*commitment to responsibilities  
of all actors involved*



# Policy initiative on CIIP – Q1 2009: *The issues at stake / Rationale*

- CII are the **nervous system** of the Information Society
  - Liberalisation, deregulation and convergence → **complexity / multiplicity of players**
  - Infrastructures are **privately owned and operated**
  - Ensuring the **stability of society and economy** is governments' responsibility
  - CII stretch out well **beyond national borders**
  - The level of security in any country **depends** on the level of security put in place outside the national borders
  - National governments face **very similar issues and challenges**
  - The private sector is calling for **harmonised rules**
- A more integrated and co-ordinated approach to **complement and add value** to the national programmes
- Contribute to **reinforce the EU wealth creation capabilities**

# Policy initiative on CIIP – Q1 2009: *Dialogue & Partnership*

- **Objectives**
  - Enhance the level of **CIIP** preparedness and response across the **EU**
  - Ensure that adequate and consistent levels of **preventive, detection, emergency and recovery** measures are put in operation
- **Policy orientations**
  - **Achieve a better understanding and clarity** on the guiding policy principles
- **Approach**
  - **Build on** national and private sector initiatives
  - **Engage** relevant public and private stakeholders
  - **Adopt** All-hazards



# Policy initiative on CIIP – Q1 2009: *Preparatory activities (1/2)*

- **2006:**
  - **Study** on “Availability and Robustness of Electronic Communications Infrastructures” (ARECI)
- **2007**
  - Informal **meeting** of National experts on CIIP – Brussels, 19 January 2007
  - Public **consultation** on the final ARECI report drafted by Alcatel-Lucent - April 2007
  - Member States and private sector **meeting** on the outcomes of the public consultation– Brussels, 18 June 2007”
  - **Workshop** on “cc TLD’s Contingency practices”, 19/09/2007
  - **Workshop** on challenges for awareness raising, 07/12/2007

# Policy initiative on CIIP – Q1 2009: *Preparatory activities (2/2)*

- **2008**
  - **Workshop** on “Learning from large scale attacks on the Internet: policy implications”, Brussels, 17 January 2008;
  - **2 Meetings** with MS on the criteria to identify European Critical Infrastructures in the ICT sector, Brussels, 5 February & 29 May 2008;
  - **Workshop** on “The role of the private sector for Critical Information Infrastructure Protection”, Brussels, 26 June 2008;
  - **Questionnaire** sent to Member States



## Policy initiative on CIIP: *Next steps - Short term*

- **Q4 2008**
  - **Completion of the survey on MS policy approaches on CIIP**
    - **Focus on i) definitions/criteria; ii) risk assessment activities; iii) incident response capability; iv) Public Private Partnership; v) International dimension**
  - **Analysis of inputs**
- **Q1 2009**
  - **Adoption of Commission policy on CIIP + Action Plan**

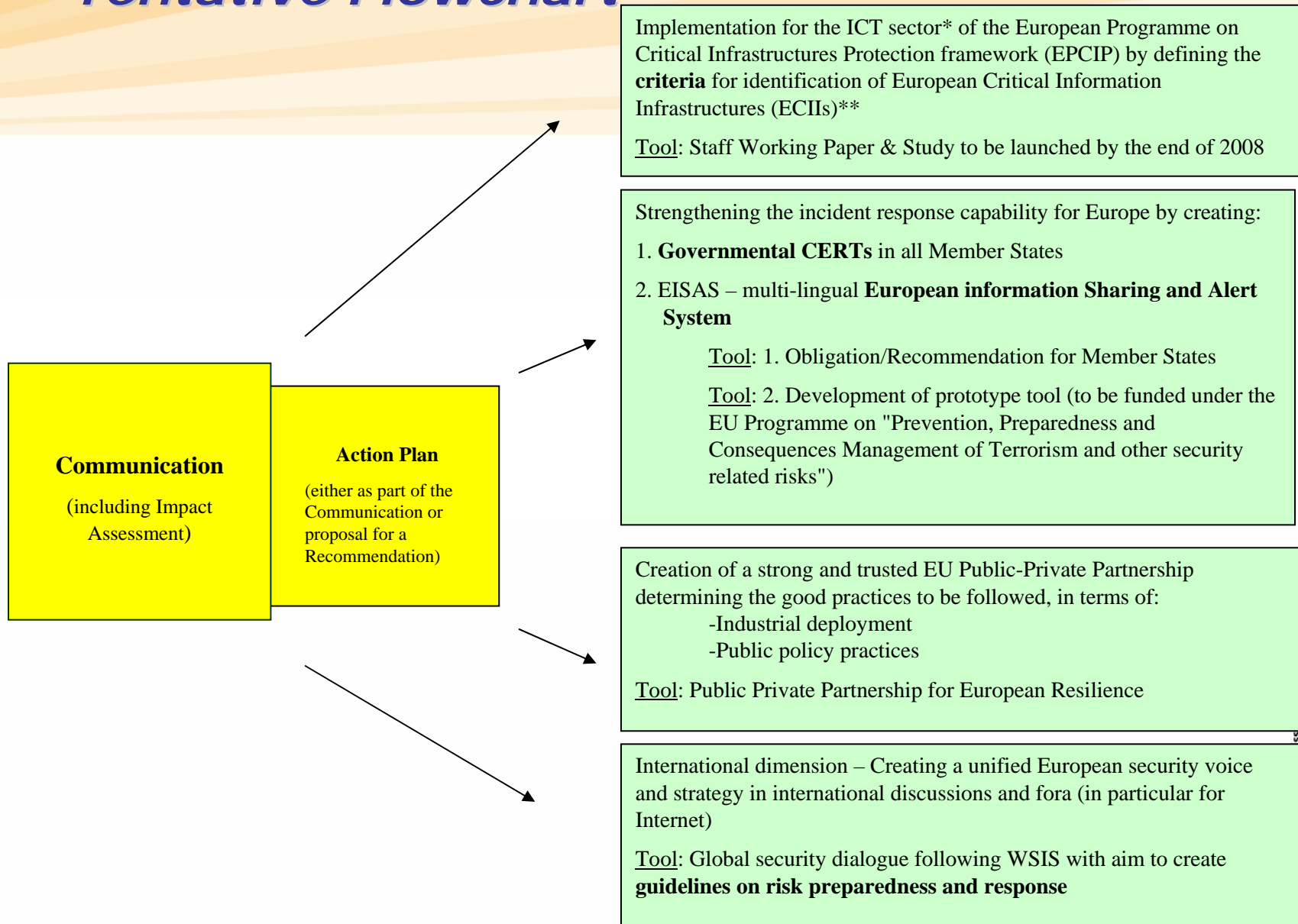


# Policy initiative on CIIP – Q1 2009: *The main areas for action*

- Process to **define the ICT criteria** to identify the European critical infrastructures
  - **Improvement of the incident response capability** at national and European level
  - **Development of a trusted public-private partnership** at the European Union level on security and resilience to support sharing of information and good practices
  - **Bridging gaps on national CIIP policies** across Europe - Reinforcing the cooperation and the information exchange between Member States
  - **International dimension** of CIIP to reinforce co-operation on global issues, in particular the **security and the robustness of the Internet**
- A significant step forward in the implementation of the Commission's strategy for a Secure Information Society

# Policy initiative on CIIP – Q1 2009

## Tentative Flowchart



# Policy initiative on CIIP: *Next steps - Medium term*

- **2009**

- A study on **dependencies on ICTs** of finance, energy and transport sectors\*
- Prototype of a **European multilingual information sharing and alert system** to provide appropriate and timely information via dedicated e-security web portals on threats, risks and alerts as well as on best practices\*
- A project on DNS security\*

## Call just closed:

- A study on measures to **analyse and improve European emergency preparedness** in the field of fixed and mobile telecommunications and Internet\*
- A study to **support the process to define sectoral criteria** to identify European Critical Infrastructures in the ICT sector focusing on the sub-sectors of Internet, fixed and mobile telecommunications\*

\* Projects and studies funded under EPCIP financial scheme: "*Prevention, Preparedness and Consequence Management of Terrorism and other Security Related Risks*"



## Web Sites

### DG INFSO Web site on the EU policy on secure Information Society

[http://ec.europa.eu/information\\_society/policy/nis/index\\_en.htm](http://ec.europa.eu/information_society/policy/nis/index_en.htm)

### Page on CIIP

[http://ec.europa.eu/information\\_society/policy/nis/strategy/activities/ciip/index\\_en.htm](http://ec.europa.eu/information_society/policy/nis/strategy/activities/ciip/index_en.htm)

### Page on ARECI study

[http://ec.europa.eu/information\\_society/policy/nis/strategy/activities/ciip/areci\\_study/index\\_en.htm](http://ec.europa.eu/information_society/policy/nis/strategy/activities/ciip/areci_study/index_en.htm)

### Page on the workshop on large scale attacks

[http://ec.europa.eu/information\\_society/policy/nis/strategy/activities/ciip/large\\_scale/index\\_en.htm](http://ec.europa.eu/information_society/policy/nis/strategy/activities/ciip/large_scale/index_en.htm)



# Links to EU Policy Document 1/2

- Strategy for a Secure Information Society [COM(2006)251]  
[http://eur-lex.europa.eu/Result.do?T1=V5&T2=2006&T3=251&RechType=RECH\\_natu rel&Submit=Search](http://eur-lex.europa.eu/Result.do?T1=V5&T2=2006&T3=251&RechType=RECH_natu rel&Submit=Search)
- Fighting spam, spyware and malicious software [COM(2006)688]  
[http://eur-lex.europa.eu/Result.do?T1=V5&T2=2006&T3=688&RechType=RECH\\_natu rel&Submit=Search](http://eur-lex.europa.eu/Result.do?T1=V5&T2=2006&T3=688&RechType=RECH_natu rel&Submit=Search)
- Promoting data protection by Privacy Enhancing Technologies (PETs) [COM(2007)228]  
[http://eur-lex.europa.eu/Result.do?T1=V5&T2=2007&T3=228&RechType=RECH\\_natu rel&Submit=Search](http://eur-lex.europa.eu/Result.do?T1=V5&T2=2007&T3=228&RechType=RECH_natu rel&Submit=Search)
- Towards a general policy on the fight against cyber crime [COM(2007)267]  
[http://eur-lex.europa.eu/Result.do?T1=V5&T2=2007&T3=267&RechType=RECH\\_natu rel&Submit=Search](http://eur-lex.europa.eu/Result.do?T1=V5&T2=2007&T3=267&RechType=RECH_natu rel&Submit=Search)
- Package to reform the Regulatory Framework for e-communications [COM(2007)697, COM(2007)698, COM(2007) 699]  
[http://ec.europa.eu/information\\_society/policy/ecommm/tomorrow/index\\_en.htm](http://ec.europa.eu/information_society/policy/ecommm/tomorrow/index_en.htm)



# Links to EU Policy Document 2/2

- European Programme for Critical Infrastructure Protection [COM(2006) 786]  
<http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=COM:2006:0786:FIN:EN:PDF>
- Directive on the identification and designation of European Critical Infrastructure and the assessment of the need to improve their protection

Press release:

[http://www.consilium.europa.eu/ueDocs/cms\\_Data/docs/pressData/en/jha/101001.pdf](http://www.consilium.europa.eu/ueDocs/cms_Data/docs/pressData/en/jha/101001.pdf)

Final text:

<http://register.consilium.europa.eu/pdf/en/08/st09/st09403.en08.pdf>

- EPCIP financial scheme: "*Prevention, Preparedness and Consequence Management of Terrorism and other Security Related Risks*"

Call for proposals

[http://ec.europa.eu/justice\\_home/funding/cips/funding\\_cips\\_en.htm](http://ec.europa.eu/justice_home/funding/cips/funding_cips_en.htm)

Call for tenders

[http://ec.europa.eu/justice\\_home/funding/tenders/funding\\_calls\\_en.htm](http://ec.europa.eu/justice_home/funding/tenders/funding_calls_en.htm)

Call for expression of interest (looking for external experts)

[http://ec.europa.eu/justice\\_home/funding/tenders/funding\\_interest\\_en.htm](http://ec.europa.eu/justice_home/funding/tenders/funding_interest_en.htm)



## Annex

- ***Key findings & way forward***  
of the workshop on  
“Learning from large scale  
attacks on the Internet:  
policy implications”  
(17.01.2008)



Workshop on “Learning from large scale attacks on the Internet: policy implications”  
*Key findings & way forward (1/4)*

– **Build resilience / Harden the infrastructure**

- Servers and links redundancy, Anycast
- Security of routing protocol / traffic exchange
- Security of DNS service

– **Profiling attackers and understanding their objectives (know your enemies)**





# Workshop on “Learning from large scale attacks on the Internet: policy implications”

## *Key findings & way forward (2/4)*

### – **Response preparedness**

- National contingency plan for the Internet
- Cyber exercises on National/international level are crucial
- Strengthen multinational cooperation for rapid response (formal rather than informal)
- Importance of CERTs/CSIRTs and their role for national and international cooperation

### – **Measurement - monitoring** of traffic to understand what is going on

- Computers at the edges could be leveraged to build collective intelligence



Workshop on “Learning from large scale attacks on the Internet: policy implications”  
*Key findings & way forward (3/4)*

– Technology will not be sufficient

– Study the **economics of security and cyber crime**

- *R. Anderson (et al) report on “Security Economics and the Internal Market” (ENISA)*

– Set-up **Public Private Partnership (PPP)**

- Importance of the role of government, which is to **coordinate** and **be a good user**

– Develop **cross-sector and cross-organisational cooperation** on national, EU and international levels



# Workshop on “Learning from large scale attacks on the Internet: policy implications”

## *Key findings & way forward (4/4)*

- **Agree on responsibility's allocation**
- **Information and best practices sharing**
  - importance of trust
    - *EISAS (European Information Sharing an Alert System) feasibility study (ENISA)*
    - Funding for “proof of concept” implementation of an EISAS
- **Raising awareness** and education of individuals, public bodies, corporate users and service providers

