## Biography Sergey Stepanov.

Sergey N. Stepanov was born in Murmansk, northern Russia, in 1952. In 1974 he graduated from the Moscow State University with M.S. degree in

Mathematics. He has candidate and doctorial degrees in teletraffic theory in

particular in theoretical study models with retrials. From 1980 to the present, Stepanov has been working in the Institute for Problems of Information Transmission, Russian Academy of Sciences also he has been

working in R&D department of Moscow City Telephone Company and as professor

in the Moscow Technical University of Telecomminication and

Informatic.

He has published round 100 journal and conference papers and two book

(in russian) in the area of performance modeling of melecomminication systems.

## Biography: Villy B. Iversen

Villy B. Iversen was born in Denmark in 1942. He received the M.Sc. degree in electrical engineering in 1968 and the Ph.D. degree in teletraffic engineering in 1976, both from The Technical University of Denmark, where he is professor at COM Center, teaching teletraffic engineering.

In 1973 he spent 6 months as a researcher at University of Stuttgart, and he has visited many developing countries as an ITU-expert.

He is Professor Honoris Causa at Beijing University of Posts and Telecommunications, vice-chairman of the International Advisory Committee of the International Teletraffic Congresses, and Danish member of IFIP TC6.

His research interests include stochastic modelling, communication systems, and teletraffic engineering.

He has published about 110 papers and edited several conference proceedings.

He is main author of the ITU/ITC Teletraffic Engineering Handbook.