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# The EU regulations on Electronic Communications Networks and Services

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### DG INFSO

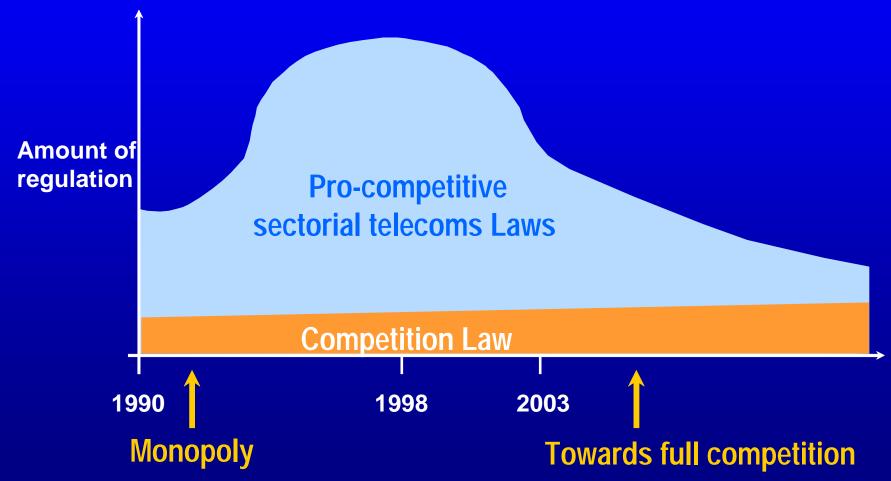
- Developing and Implementing overall IT policy at European Level:
- eEurope 2005
- Research Activities/the IST Programme
- The Regulatory Framework for Electronic Communications

## Objectives of the New Regulatory Framework

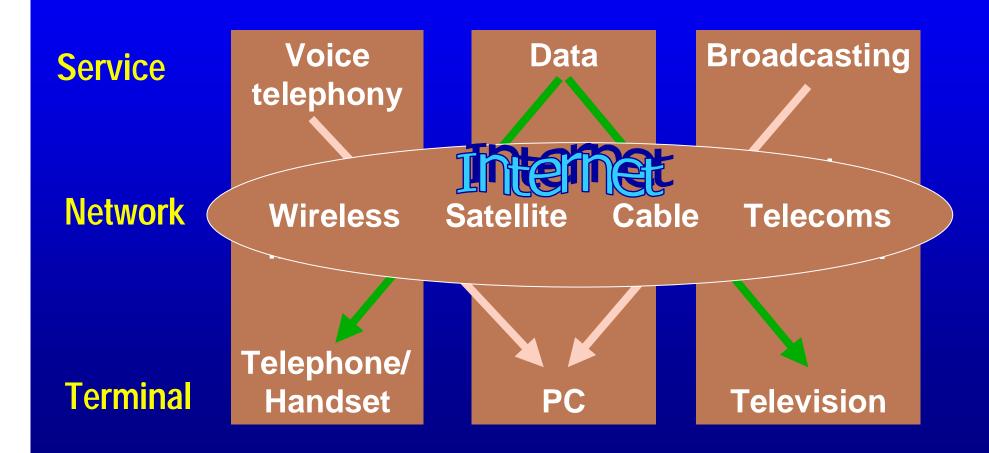
- Create a Dynamic, Innovative Single Market for Telecommunications Services and Equipment in Europe, Providing Users with Choice and Quality
- Liberalisation to Remove Barriers to Competition
- Harmonisation to Prevent Unnecessary Differences Between Member States
- Promote the Interests of the Citizen (Universal Services, Consumer Protection, Privacy, Dispute Resolution)

## Predictable Withdrawal of Regulation





## Convergence is a reality



## Electronic communications networks and services - Scope



#### **Content Services**

outside scope of new framework
 (e.g. broadcast content, e-commerce services)

Communications services (e.g. telephone, fax, e-mail)

#### **Communications networks**

(fixed, mobile, satellite, cable TV, powerline systems, networks used for radio and television broadcasting) and associated facilities (e.g. CAS)



## The new package



**Authorisation Directive** 

Access & Interconnection
Directive

**Users' Rights Directive** 

**Data Protection Directive** 

**Unbundled local loop Regulation** 

Liberalisation
Directive
(Art. 86)

**Spectrum Decision** 

**DG** Information Society

**Framework** 

**Directive** 

(Art. 95)

## **Framework Directive**



- Definitions and scope
- National regulatory authorities:
- Transparency and consultation procedures
- Numbering naming addressing; rights of way; collocation & facility sharing
- SMP and market analysis
- Standardisation
- Dispute resolution procedures
- **♦ Communications committee**

## **Authorisation Directive**



- Establishes right of market entry
- ◆ Limits the conditions that Member States can impose in authorisations
- Rights of use of radio frequencies and numbers
- Compliance and information provision
- Charges and fees
- Transition from existing licences

## **Access Directive**



- Covers relationships between suppliers of networks and services (ie wholesale)
- Ensures "any to any" interconnection
- Provides NRAs with menu of obligations to use to address interconnection and access issues

## **Universal service Directive**



- Scope, costing and financing of Univ service
- Leased lines, carrier (pre) selection
- Number portability, caller location (fixed and mobile)
- Contracts and user rights
- Transparency of information, quality of service
- Network integrity, 'must-carry', interoperability of digital TV equipment

## **Data Protection Directive**



- Processing of traffic data
- Processing of location data
- Calling line identification
- Directories
- Unsolicited communications ('spam')
- Exceptions for national security and law enforcement purposes

## New approach to Radio Spectrum in EU



## Policy framework will:

- address the strategic planning and harmonisation of the use of ALL radio spectrum in the Community (broadcasting, transport, communications etc)
- take into account economic, health, public policy, cultural, scientific, social and technical aspects
- seek to balance the various interests of different spectrum users

## Additional Measures

- Commission Guidelines on the Assessment of Significant Market Power (SMP)
- Commission Recommendation on Relevant Markets
- ERG and the EC Common Position on the Application of Regulatory Remedies

## Players to be regulated



- Undertakings with a dominant position in an identified market where competition is not effective
- NRA designates such players as having SMP and imposes appropriate obligations
- Commission can block NRA decisions regarding designation, or not, of undertakings with SMP

## **New Groups and Committees**

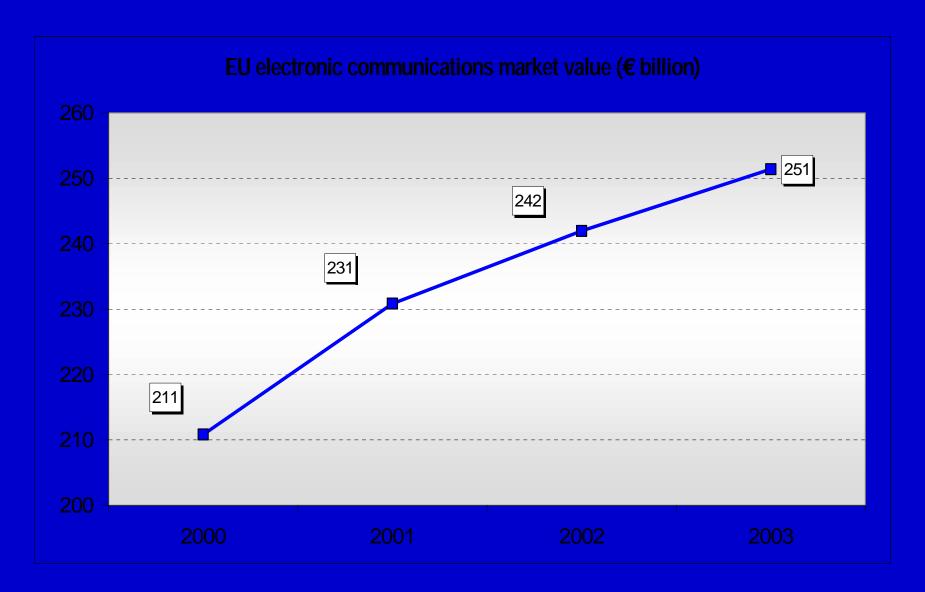


- Spectrum policy group
  - High level policy group established by Commission decision, chaired by M State
- Radio Spectrum Committee
  - standard comitology committee with regulatory and advisory roles
- Communications Committee
  - standard comitology committee with regulatory and advisory roles
- European Regulators group
  - Chaired by a Regulator; aim is to to seek consistent application of rules in all M States

## 9th Implementation Report

- Electronic communications market -"Renewed confidence", driven by
  - Market growth
  - Broadband rollout
  - Mobile subscriptions

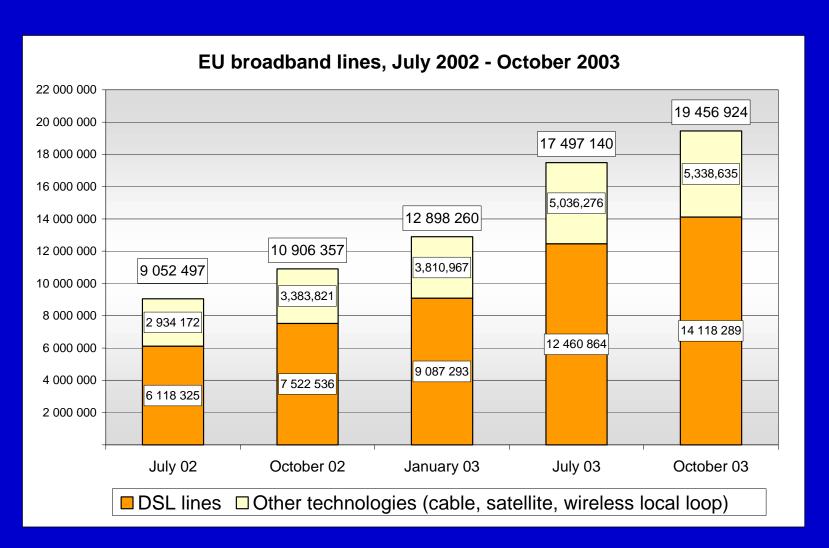
## Growth in the market



#### High Speed Internet (Broadband) Access

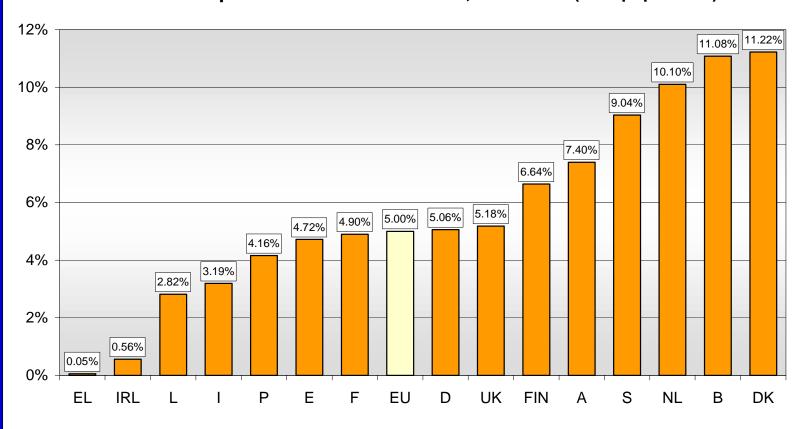
- 19.5 million lines at 1 October
  2003
- More than doubled July 2002 to October 2003 Local loop unbundling - numbers starting to go up

## Significant increase in the number of broadband lines...



## ...and in broadband penetration

#### Broadband penetration rate in the EU, Oct. 2003 (% of population)



## Mobile Telephony

305 million users at August 2003, up from 69 million in 1998 and 194 mill in 2000.

81% EU penetration, up from 18% in 1998,
51% in 2000.

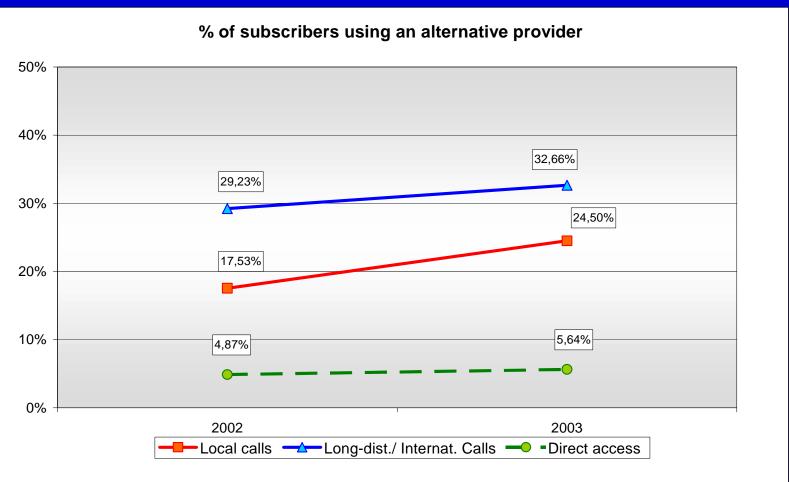
3G services already launched in 4+ Member States

#### Price Reductions Continue

Consumers continue to benefit on prices (fixed voice)

- Average EU consumer spends 13.5% less on national calls every month
- 23% cheaper for national business calls
- International call in EU 45.5% cheaper now than in 1998

## More consumer choice



## ...but transposition important

- Predictable environment in which investment can thrive
- Only 8 Member States have transposed

Denmark, Spain, Ireland, Italy, Austria, Finland, Sweden and the United Kingdom

## For more information ...



### On DG Information Society:

http://europa.eu.int/information\_society/topics/telecoms/index\_en.htm

### On the new legislation:

http://europa.eu.int/information\_society/topics/ telecoms/regulatory/new\_rf/index\_en.htm