## Regional Development Forum - Africa: "NGN and Broadband, Opportunities and Challenges"

Lusaka, Zambia; 18-19 May 2009

# Progress on implementing networks

John Visser, P.Eng.
Chairman, ITU-T TSAG
+1 613 276 6096
jvisser@rogers.com

#### **Abstract**

■ We are hearing much about NGN, 3G, all-IP networks, etc. What is the current reality? This presentation provides a series of examples of progress in various parts of the world in deploying the new technologies and taking advantage of the cost savings and service opportunities they bring with them.

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#### **Outline**

- Introduction
- Early Deployments
- Recent Announcements
- Issues

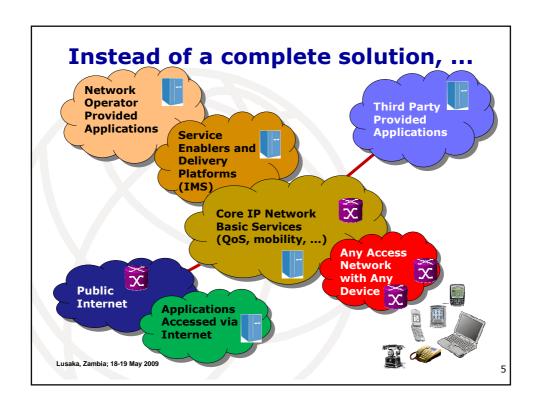
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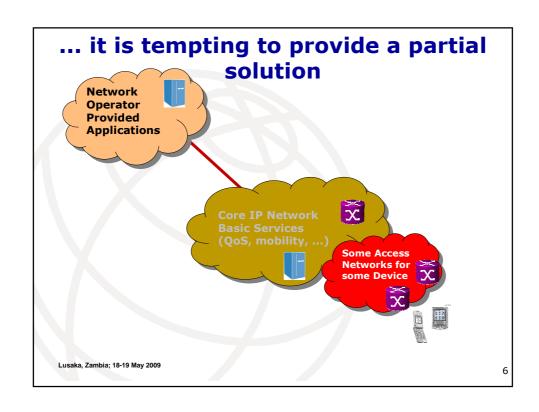
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## **Introduction**

- Challenge: business case
  - ▶ It is nearly always less costly to deploy a service-specific solution when introducing a new service than to deploy a general purpose solution
  - ▶ In the mid-1980s, operators were often reluctant to deploy SS7 because a business case based solely on replacing existing signalling systems wasn't attractive

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#### **Need to look forward!**

- 20/20 Hindsight
  - → Today, it is widely recognized that SS7 was a transforming technology that enables many high revenue network wide services, plus it is the nervous system on which mobile systems depend
  - "Prediction is very difficult, especially about the future."
    - Niels Bohr, Danish physicist, won the Nobel Prize in Physics in 1922\*

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\* Aage Niels Bohr, son of Niels Bohr, also won a Nobel Prize in Physics in 1975

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## **Early Deployments I**

- AT&T brings first 'IMS service' to U.S.A. 2006 (ref.)
  - ▶ K. Williams, Exec. Director Technology, AT&T Wireless Unit: "... because IMS is an enabler it is difficult to extrapolate a business case based on one service like video share." "... IMS will prove its worth by enabling multiple services."
- Video share service one of the earliest 'IMS services' to come to market.

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#### **AT&T Video Share Service**

- Enables users to add live video feed while talking on mobile phone
  - Uses circuit switched UMTS network for voice, IP/IMS for video
  - Handset's IMS client uses SIP over IP to communicate with CSCF and HSS servers in core IMS network with no need for an application server
  - Uses IMS to manage the video sessions over the operator's IP network

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## **Early Deployments II**

- China Netcom's Beijing Branch (Beijing Netcom) - April 2007 (ref.)
  - First commercial IMS network in China
  - Includes IP-Centrex solution
  - ▶ IMS multimedia telephony system provides value-added services with the main focus on IP-Centrex targeting enterprise customers

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## **Beijing Netcom: IP Centrex**

- Beijing Netcom:
  - ◆ To provide telecom-quality cost-efficient IP multimedia services addressing the needs of high-end enterprise users in Beijing area now and in the future.
  - Supports introduction of new multimedia services (voice, data, audio, video) to enhance user experience in Beijing area, including visitors and participants in the 2008 Olympic Games

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## **Deployments I**

- Telefónica SA, Spain (<u>ref.</u>)
  - "Mobile Attendant" service provides personalised, reliable, easy-to-use advanced communications experience across wireless and wireline networks
  - Integrates voice, video, text and data into one seamless communications environment, part of Telefónica's vision linking fixed and mobile networks together to deliver a converged communications experience

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## Telefónica SA, Spain

- PC software manages calls running on GSM or 3G phones via a simple graphical interface to handle, e.g., simultaneous calls, transfers, multiparty conferencing
- Can simultaneously run multimedia sessions from PC including presence and reachability messaging updates
- ▶ Future: add a Personal Assistant with capabilities to enhance productivity for field-based and highly mobile personnel

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## **Deployments II**

- KPN Netherlands, Sep 2006 (ref.)
  - Started IMS-based voice services over BB in early 2007, part of €1bn+ spend on all-IP network, to complete by 2010
  - ▶ NGN will consist of a BB VDSL/FTTHbased network and IP-based platforms to bring IP-based BB services to customers; switch off legacy networks
  - Will save KPN €100M+/year in reduced OPEX costs; will need 1/3 of staff vs. legacy networks

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## **KPN, Netherlands**

- IMS is central to plans: once in place, will deploy fixed and mobile IP-based services, starting with simple voice services and moving to VoIP-based IP Centrex, wireless virtual PBX and messaging services
- Issues: regulatory confusion
  - How are VoIP calls classified and charged for? Is it voice, or is it data?
  - Net neutrality and IP interconnect: who gets paid for what when an incumbent shares its network with 3<sup>rd</sup> party service providers?

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#### **Deployments III**

- Bahrain Telecom (Batelco)
  - NGN project enables BB services across the kingdom; investing US\$57M
  - Project start Sep 07; completed Jan 09
  - Significant simplification of network
  - Bahrain is the first country in the world with complete country wide broadband
  - Provides NGN services: triple play (voice, data, video) on 1 line which traditionally only carried voice telephony

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#### **Batelco - Bahrain**



- 176,000 lines migrated to NGN
- Anticipated would require >5 years to implement but went considerably faster
- Migration didn't disrupt normal service
- Now customers can connect to Batelco BB internet same day vs. one week
- NGN delivers on promise to bring affordable BB access to all households making Bahrain among the best connected in the world

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## **Deployments IV**

- "Delivering the future BT's 21st Century Network" (ref.)
  - Software driven network with new, simpler portfolio of next gen. services
  - Platform for innovation to put flexibility and choice in the hands of customers
  - Being deployed in UK
  - BT serves markets in 172 countries: maximum consistency globally

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#### BT's 21CN



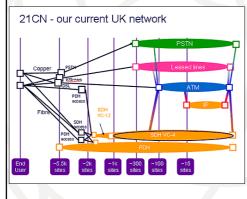
- Advanced network based on intelligent systems using key technologies:
  - IP is key as common transport protocol for all types of communication and applications
  - SIP allows service provider to control the communications activity to meet a customer's requirements
  - MPLS enables the efficient designation and routing of BB IP traffic flows
  - IP Multi-media Sub-system (IMS) to support innovative services
  - Also: SDH, Virtual LAN, WDM

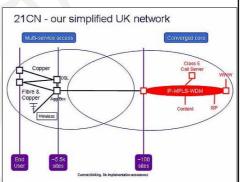
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#### BT's 21CN

- Significant simplification of network
  - Reduced OPEX plus increased reliability





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## **Deployments V**

- Limited infrastructure in many African countries poses a challenge
  - Good news: many initiatives: BB, rolling out IP networks, new fibre optic links
  - But still large unsatisfied demand for basic voice: VoIP a primary application
  - Steady improvement in Internet bandwidth, regulatory environment, growing number of VoIP service providers entering the market

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#### NGN, IMS and Africa

- Good news:
  - ▶ BB access moving ahead: e.g., WiMAX being deployed in some 20 countries
  - ▶ E.g., Uganda to install softswitches to upgrade its network to be more data oriented, add capacity, flexibility, new services (Nov. 2008)
  - ▶ E.g., Ethiopia recognized need to upgrade its infrastructure as fundamental to economic development: core network able to handle many types of traffic including a layer of the backbone dedicated to internet with satellite access for remote areas

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#### **NGN** and Basic Voice

- Technologies used for NGN (IP, SIP, etc., see BT 21CN charts) apply to both modernizing existing networks and to installing new networks:
  - Lower costs to install
  - Reduced OPEX
  - Services flexibility
  - Scalability
- Plus additional alphabets and languages coming on stream enable internet services with local, and locally developed content

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#### **One Size Does Not Fit All**

- "One size fits all" sounds great but is rarely the case
- Who knows your operator and market situation best? You do!
  - Apply what you learn from the experience of others ...
  - ... but adjust it to fit your reality

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## **Summary**

- Highlighted deployments in a range of markets from highly advanced to less advanced
  - ◆ Clear indication of viability of NGNs and IMS
- One solution will not fit everyone
  - Each market needs to tailor its approach to its own situation
- Need next generation regulation for Next Generation Networks

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