# COMISION DE REGULACION DE TELECOMUNICACIONES

**Development Symposium for Regulators** 



# Synergy Creation as a Regulatory Model

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Geneva, 20 -22 November 2.000

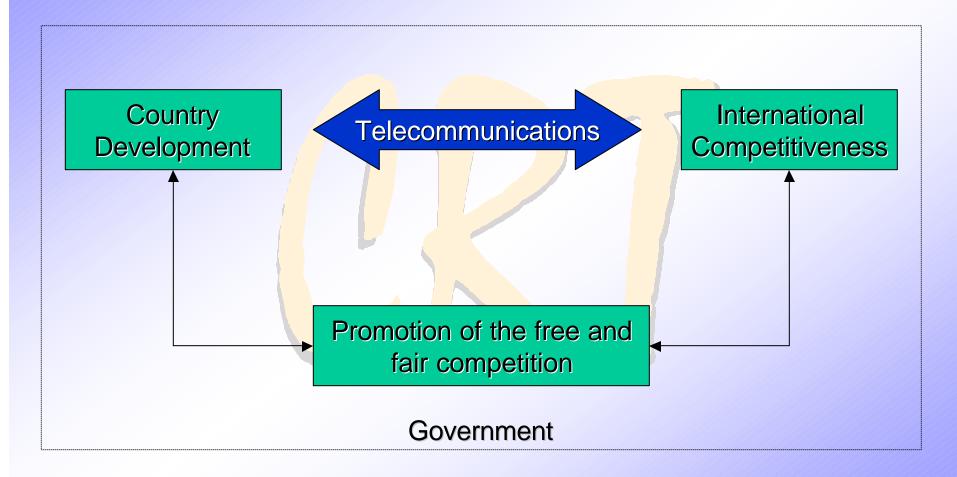
# Colombia

•Population	42.3 M inhab.	LA's third largest
•GDP / Capita	2.600 US	3.1% grow 80-99
•Active Internet Users	500.000	1.2M for 2.003
•e-commerce Revenue	es / inhab. 2.95 US / Year	12 US for 2.003
•Telecommunications	Density	
•Fixed	18.4 %	in 115 years
•Mobile	4.73 %	in 5 years
•CRT	and the second second	
•Creation	1.994	60 employees

## Contenido

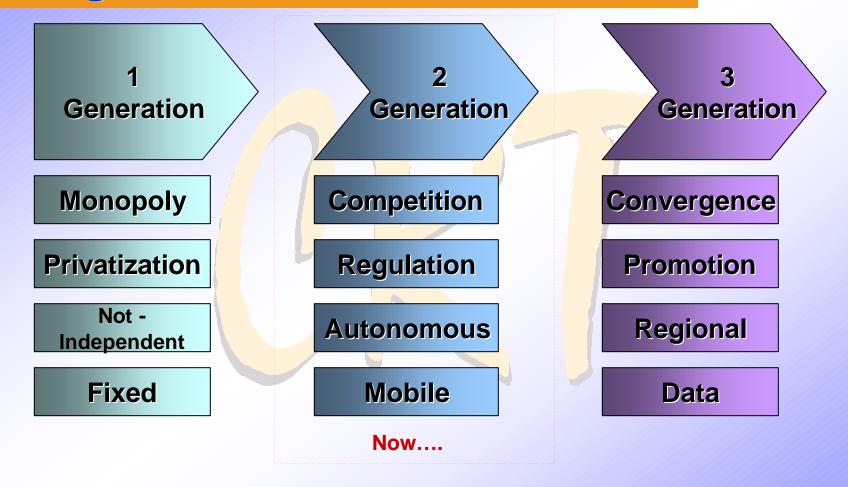
- Development Strategy
- Regulation Model
- Regulatory Convergence

# **Global Concept**



Telecommunications are an strategic factor

## **Regulators Evolution**



3rd Generation Regulators will deal with convergence, proactive promotion of the information society development and regional integration

# Telecoms Sector Development Equation:

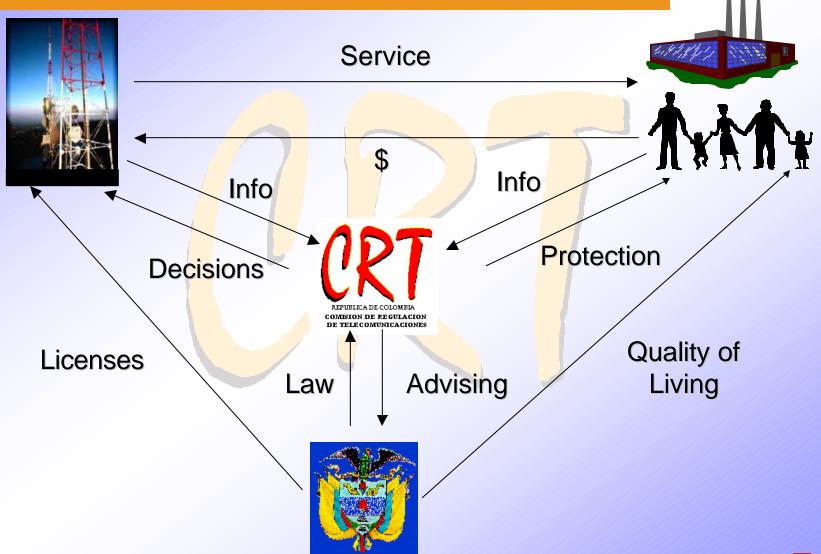
**Development = Companies + Users + Government** 

The independent and autonomous Regulator?  $F(\bar{x})$ 

Development = (Companies + Users + Government) F(X)

X= (Regulate as little as posible,
Consumer Protection,
Universal Service
Free Market Development
Regional Integration)

#### The Synergy-Creation Process...

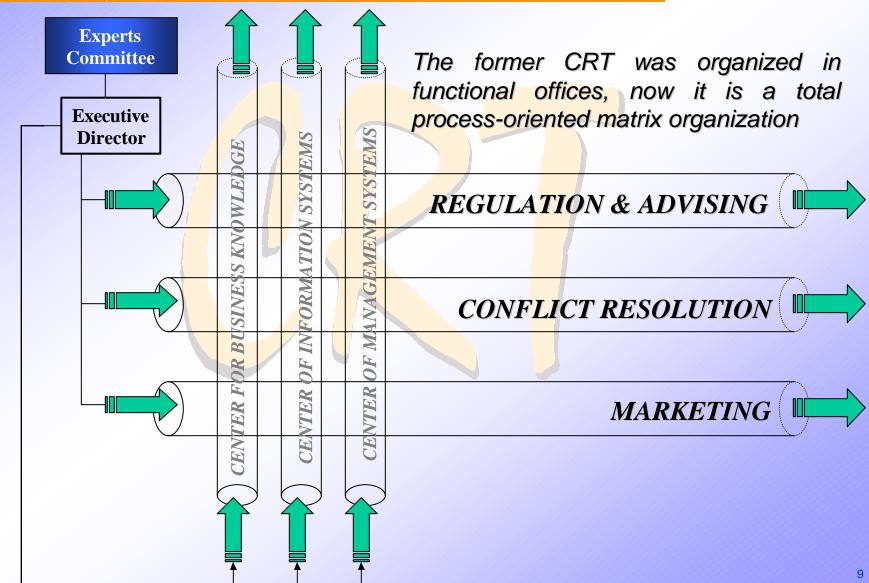


Development = (Companies + Users + Government)  $F(\bar{x})$ 

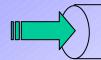
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# **Colombian Regulator Structure for Synergy- Creation, Process Oriented**



#### To regulate as minimum as possible...



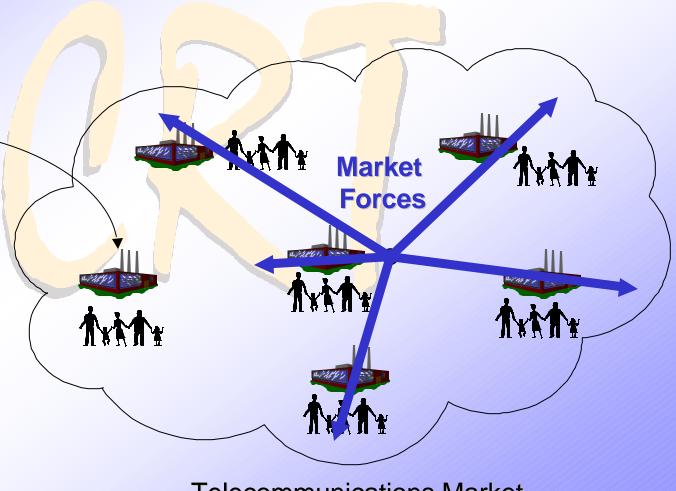
#### Regulation & Advising



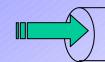


Decisions solving market distorsions

Decisions are not necessarily norms, there are other mechanisms and tools to regulate.



#### **Mediation-Oriented Process**



Conflict Resolution





Mediation, not Arbitrage

It is not enough to demonstrate one thing: you have to induce people to it F.W. Nietzche

Training in Negotiation

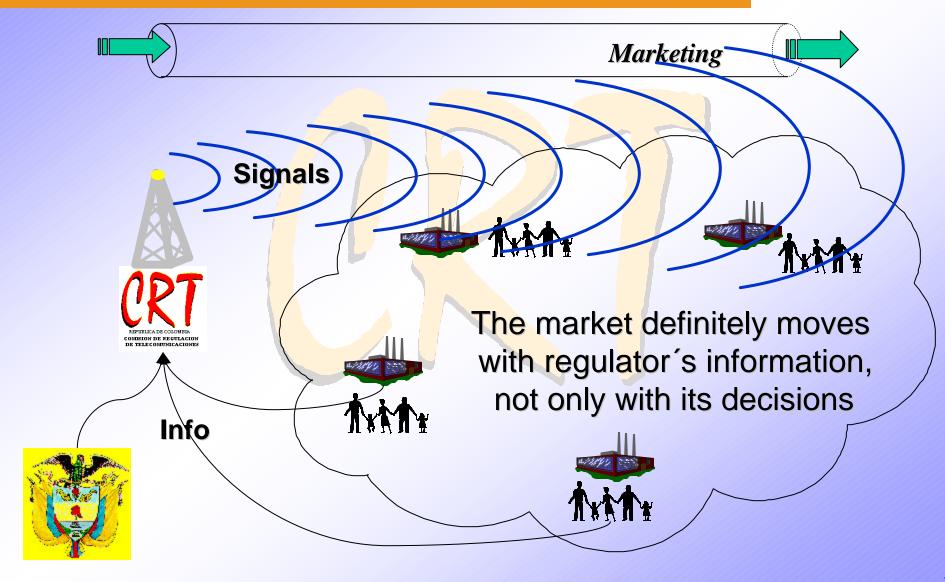
**New** entrant



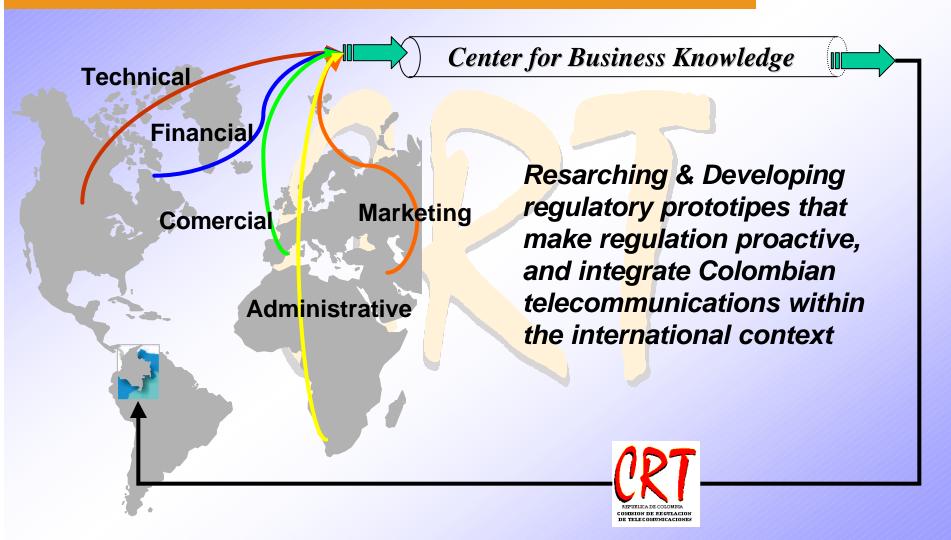


Incumbent

#### Information making the market to react....



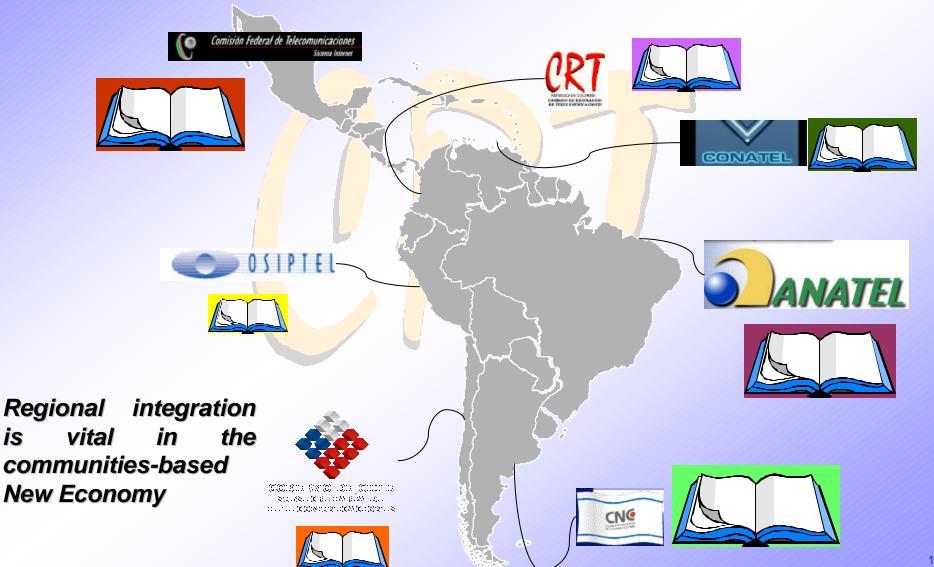
#### **The Knowledge Creation Process..**



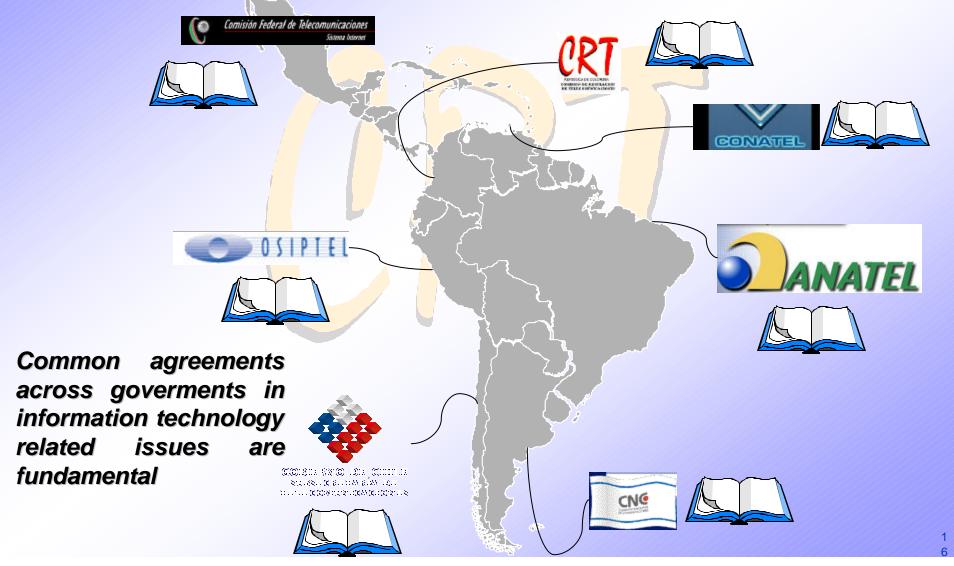
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# Synergy creation must extend to common markets....



# The answer to make markets more atractive and to exploit benefits for users is regulatory convergence...



#### **Conclutions**

- The development model based on synergy creation makes the regulator a value generator to the sector and not just an actor
- The regulator's organizational structure must be based on the country's development model, in the case of Colombia the answer was a process oriented entity
- The regional integration is vital in the new economy, administrations must give legitimacy to supranational organizations in each country to make decisions mandatory across the board

# Thank you

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