

LATIN AMERICAN TELECOM REGULATORS FORUM



Experiences & Information Exchange Among Regulators

September de 2011



LATIN AMERICAN TELECOM REGULATORS FORUM

✓ **Objetives:**

- ▣ To facilitate the exchange of information on the framework and the regulatory management, the services and the market of telecommunications between the member countries of the Forum.
- ▣ To promote the harmonization of the regulation of the telecommunications to contribute to the integration of the region.
- ▣ To identify and to defend the regional interests seeking common positions in international forums.

▣ **Active members:**

▣ **CNC - Argentina**

▣ **SITTEL - Bolivia**

▣ **ANATEL - Brasil**

▣ **SUBTEL - Chile**

▣ **CRT - Colombia**

▣ **ARESEP - Costa Rica**

▣ **MIC - Cuba**

▣ **CONATEL - Ecuador**

▣ **SIGETL - El Salvador**

▣ **SIT - Guatemala**

▣ **CONATEL - Honduras**

▣ **COFETEL - México**

▣ **TELCOR - Nicaragua**

▣ **ERSP - Panamá**

▣ **CONATEL - Paraguay**

▣ **OSIPTTEL - Perú**

▣ **INDOTEL - Dominican Republic**

▣ **URSEC - Uruguay**

▣ **CONATEL - Venezuela**

Observer members:

▣ **CMT - Spain**

▣ **ANACOM - Portugal**

▣ **AGCOM - Italy**

EXPERIENCE AND INFORMATION CHANGE

- I. **Website and Meetings**
- II. **Working Groups and Publications**
- III. **Regulatory Excellence Program & Training**



Permanent Virtual Forum:
www.regulatel.org

has served as a means of disseminating key REGULATEL activities, as well as meetings, workshops, courses and events taking place at the organizational level.

It has been strengthened as the main element of dissemination of the work and activities resulting from the implementation of various projects of the Forum continuing the Regulatory Information Center - CIR, managing a database with relevant information for regulators and taking votes and questionnaires on different topics by the constituent members of the various regulatory bodies in the region.



Website REGULATEL

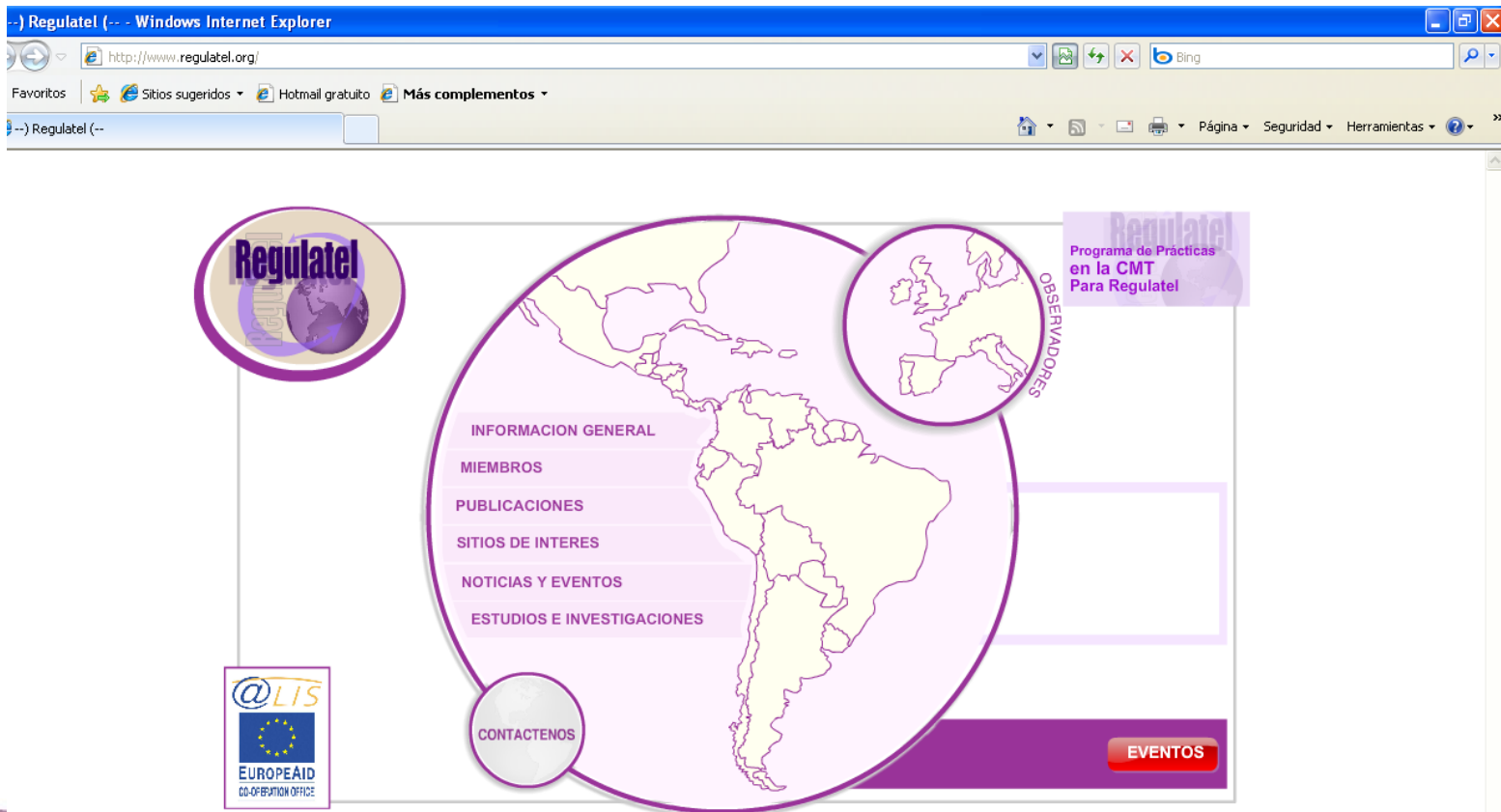


Image before!

Regulatel

Website REGULATEL



Directorio

Foro de Discusión

Grupos de Trabajo

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ACTIVIDADES REGULATEL 2011

Eventos 2011	Organizador	Lugar	Fecha
1 III Edición del Programa de Prácticas CMT - REGULATEL	Regulatel - CMT	Barcelona, España	Enero a Junio
2 Encuentro de Corresponsales I - 2011	Regulatel - SUTEL	San José, Costa Rica	Febrero 4
- XIV Convención y Feria Internacional Informática 2011	MIC	La Habana, Cuba	Febrero 7 al 11
3 Seminario Roaming Latinoamericano	Regulatel - BID	Ciudad de Guatemala	Mayo 12 y 13
4 XIV Cumbre de Reguladores y Operadores	Regulatel - AHCJET	Santo Domingo, Rep. Dominicana	Julio 18 a 19
- Reunión de Organizaciones Regionales de Reguladores	UIT	Colombia	Septiembre 19
- 4th Global Industry Leaders Forum GILF3	UIT - CRC	Armenia, Colombia	Septiembre 20
- 44th Global Symposium for	UIT - CRC	Armenia, Colombia	Septiembre

buscar...

Hola Silvia Paola Bernal Falla,

[Salir](#)

Tenemos 3 invitados y 1 miembro conectado(s)

○ **silvia**

New image!

On the other hand, there have been held several meetings regarding administrative and organizational topics of the FORUM, and the Association:

- XIII Plenary Summit: At end of each year a theme is debated at plenary and President and members of the steering Committee are elected.
- VIII Summit of Presidents of European and Latin American regulators Berec-Regulatel.
- Correspondents Meeting.
- XIV Summits of Regulators and Operators of Latin America.
- Seminars and training meetings



Meetings 2011

ACTIVITIES OF REGULATEL 2011:			
Activity		Place	Date
1	III Edition Practice Program CMT - REGULATEL	Barcelona, Spain	January to June
2	Contact Person Meeting I - 2011	San Jose, Costa Rica	February 4
3	Latin American Roaming Seminar	Guatemala City	May 12 a 13
4	XIV Summit of Regulators and Operators AHCIET - REGULATEL	Dominic Republic	July 18 a 19
	Regionals Association Regulators Meeting	Colombia	September 19
5	Workshop of Working Grups and Contact Persons Meeting II - 2011	Cartagena, Colombia	October 19 to 21
6	INFODAY @LIS 2	Brusels, Belgium	November 21
7	XI CMT BEREC REGULATEL Seminar	Barcelona, Spain	November 22
8	IX Summit of European and Latin Americans Presidents Regulators	Barcelona, Spain	November 23
9	XIII Presidents Plenary	Barcelona, Spain	November 24



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INVESTIGATIONS, STUDIES AND WORKING GROUPS:

Each year based on regulatory status and priorities of the Regulatory Bodies "*Working Groups*" are defined in the plenary session.

After defining the activity and the working topic, there is carried out an initial assessment that establishes a work plan and its implementation.

When defining the need for consulting there will be a terms of reference definition, the procurement process and contract monitoring and receipt and presentation and final study dissemination.

Continually evaluate the need of further studies according to regulatory requirements and dynamics of ITC sector



Working groups 2011

- 1.- Roaming
- 2.- Indicators
- 3.- Broadband
- 4.- Regulatory Policies



Roaming

Action Plan from the study conducted by IIRSA in order to propose regulatory standards to improve International Roaming service within the region. REGULATEL was considered by the IDB as the appropriate entity to carry out this work and therefore funded its project "Implementation of a South American Roaming Agreement", including the extension of this work to Central American Region

Consultancy Studies in Progress:

Border Roaming Case of Peru-Brasil

Technical, economic and financial regional IMS platform feasibility

Communication strategies and improved information to the user

Studies in Hiring Process:

Roaming study to Central America, Dominican Republic and Mexico.



Regulators on the Roaming Project

1. URSEC Uruguay
2. OSIPTEL Peru
3. ANATEL Brazil
4. CRC Colombia
5. COFETEL Mexico
6. CNC Argentina
7. ATT Bolivia
8. SIGET San Salvador
9. CONATEL Honduras
10. SIT Guatemala
11. SUTEL Costa Rica
12. INDOTEL Dominican Republic
13. ASEP Panama





- ✓ Under the leadership of the Federal Telecommunications Commission from Mexico was elaborated the SIRTEL project.
- ✓ Five workshops were organized, information were stored on a database server of the CFT and was reviewed.
- ✓ During the various workshops, the foundations were laid to form a system of 7 modules that were included in the Supply and Demand indicators, in order to be used for different works of the REGULATEL Forum and of the regulators member countries:

Traffic	Infrastructure
Structure of the Industry	Socioeconomics
Public Access to Internet	Fees and rates
Quality of service	

- ✓ The Sixth Plenary 2003, arose the idea of a study of the state of broadband in the area of REGULATEL.
- ✓ The CNC from Argentina, in coordination with other regulators prepared the report that was presented in 2004 in Cusco, Peru during the Seventh Plenary of REGULATEL, with data from 13 of the 19 country member.
- ✓ In 2005, was done a report of the overview of the status of Broadband in Latin America, and the possible paths that can follow its temporal evolution.
- ✓ In the XIII Plenary it was agreed to reactivate this Working Group and prepare a new report on the status of the issue of Broadband in the region.
- ✓ This report will be presented at the next meeting of the Working Groups, it will be discussed and analyzed in order to be provided as a report on the meeting XIV Plenary Meeting



✓ **"Benchmarking": Determinants of Industry Performance:**

- Comparative information on the best performances of the region and its foundations to define instruments for more detailed technical studies.

✓ **"Series": regulatory practices**

- Technical regulatory reports of comparative data and information always valid and information to harmonize, multinational plans, etc.

✓ **"Case Study": Competitive markets and regulation**

- Information about previous studies and methodologies used to determine that a market is competitive.
- Information regarding the tools used to maintain the dynamism in the markets identified as competitive.



Publications



www.regulate!.org



- ✓ Magazine L@tin.tel
 - We restructured the Editorial Board
 - We defined a publishing program in December 2010, launching a print and a digital with memory flash.



ISSN 1815-7009

Retos de la Regulación de las TIC en la Región

Editorial

Tenemos el enorme agrado de presentar esta reciente edición de la revista L@tinTel bajo el título de "Retos de la Regulación de las Tecnologías de la Información y las Comunicaciones (TIC) en la Región". El regulador en un ambiente de convergencia, acelerando la revolución digital, iniciativas para el desarrollo de las TIC (Vive Digital) y el uso del Dividendo Digital en la región, constituyen los ejes temáticos de esta edición. Cada una de ellos presenta retos especiales en cuanto a la regulación no sólo a nivel de las telecomunicaciones, sino de las TIC en su conjunto. El sincero deseo del Comité Editorial es el de generar un diálogo regional sobre esta temática con el propósito de compartir experiencias y más importante aún, para viabilizar un trabajo conjunto para enfrentar los problemas en forma conjunta y coordinada. Ya los países europeos han demostrado la fortaleza de contar con una regulación comunitaria que les ha permitido homogenizar procedimientos, normativa, estándares y uso de espectro, entre otras cosas. Estas experiencias bien podrían ser replicadas en América Latina, proporcionando a los reguladores de cada país el respaldo de iniciativas regionales y adopción de mejores prácticas para la realización de sus tareas cotidianas.

Esta edición coincide también con un cambio en la Presidencia del Foro, ya que luego de la gestión de un año lleno de retos y logros, entrega el Presidente de OSIPTEL Guillermo Thornberry Villarán en ocasión de la XIII Cumbre de Reguladores en Santo Domingo, República Dominicana, la responsabilidad de conducir REGULATEL al Presidente del INDO-TEL, David Pérez Taveras. En esta ocasión les auguramos éxitos en la conducción de este prestigioso Foro que tiene por delante la misión de encauzar los esfuerzos de los reguladores de América Latina con un enfoque regional. Se avizoran momentos de mucha actividad para los reguladores en corto plazo con la convergencia tecnológica, el impulso a la banda ancha y las TIC como un instrumento de desarrollo. Estamos seguros que al igual que en el pasado, los miembros del Foro continuarán colaborándose mutuamente para contribuir al progreso de nuestros países y de la región en su conjunto.

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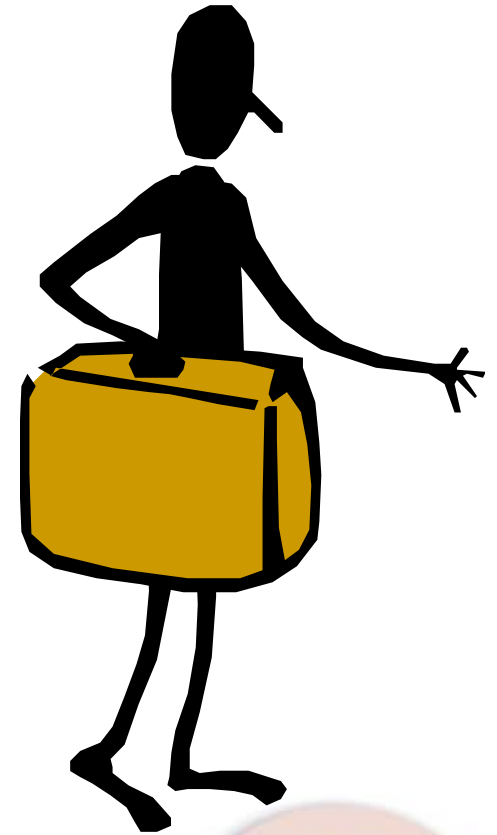
BEGINING OF THE REGULATORY EXCELENCE PROGRAM

- ✓ Memorandum of Understanding between the CMT and REGULATEL, on April 23, 2008 in Cartagena (Colombia).



OBJECTIVES

- ✓ Facilitate the holding of training courses and / or practices, and technical seminars for Latin American professionals who work in the Latin American regulators, members of REGULATEL.
- ✓ Make the practices in different Directorates of the Commission of Telecommunications Market in Barcelona in a period of 6 months.
- ✓ Strengthen ties between the CMT and Regulatel member countries.
- ✓ Contribute to the enrichment of telecommunications regulation in Latin America, through a deeper contact with the European experience.



This activity is one of the most important, generates an importance impact on the Regulators on experience and information exchange between Europe and Latin America.

It has also been an element to gain intellectual and cultural value between the two regions.

REGULATEL aims to deepen this activity and explore possibilities of extending a two-way program, meaning that European regulatory officials would work in Latin America and consider the possibility that other European regulators open practice programs in their organizations.



PROGRAM EXECUTION

- ✓ The First Edition of the Internship Program at the CMT REGULATEL began on February 16 and ends on the July 31, 2009. Regulators of Panama, Peru, Dominican Republic and Brazil participated working for 6 months at Economic Analysis, operators Regulation, Legal, Statistics, International and Technical Directions of CMT.
- ✓ The Second Edition of the Internship Program at the CMT was carried out during the first half of 2010. Regulators of Peru, Dominican Republic, Ecuador and Brazil participated working for 6 months at, Legal, International and Technical Directions of CMT.
- ✓ The third edition of the Internship Program at the CMT was carried out during the first half of 2011. Regulators of Bolivia, Panama, Peru, and Brazil participated working for 6 months at Economic Analysis, Operators Regulation, Legal, International and Technical Direction of CMT.
- ✓ For the first half of 2012 on September 8th 2011, received the application forms to the Fourth Edition is now called Regulatory Excellence Program CMT-REGULATEL



Regulators in III Program

- ✓ III Edition of the CMT-REGULATEL Excellence Program, Barcelona Spain, January to June 2011.

COUNTRY	REGULATOR	PARTICIPANTS	ADDRESS ASSIGNED TO THE CMT	POSITIONS IN THE REGULATOR OF ORIGIN	PROFESSION
BRASIL	(ANATEL)	Leonardo Euler de Morais	Estudios, Estadísticas y R. Documentales (EST)	Services Regulatory Specialist Telecom.	Economist
PERÚ	(OSIPTEL)	José Luís Romero Alcalde	Internacional (INT)	Special Economic Costs and Interconnection	Economist
BOLIVIA	(ATT)	Iblin Gilda Alcoba Berindoague	Análisis Económico y Mercados (AEM)	Head of Financial Analysis and Rate	Financial Auditor
PANAMÁ	(ASEP)	Nayreth Maruquel González Dunkley	Técnica (DT)	Telecommunications Engineer	Electronic Engineer/ telec.
PERÚ	(OSIPTEL)	Guelly Solar Álvarez	Asesoría Jurídica (AJ)	Dispute Settlement Legal Analyst III	Lawyer
ECUADOR	(CONATEL)	Gustavo Alejandro Quijano Peñafiel	Regulación de Operadores (RO)	Deputy General Counsel	Lawyer



PROGRAM BENEFITS

- ✓ Generate an impact of importance, not only at the level of experience and information exchange between Europe and Latin America, but as an element of gain intellectual and cultural value between the two regions.
- ✓ The tasks assigned to the participants are made with diligence and responsibility. They adapt very well to the environment of the CMT and produce results to the organization.
- ✓ They showed a good work, responsible and technical interaction with others in CMT.
- ✓ They have own initiative participated in conferences and seminars related to telecommunications of the CMT.
- ✓ They also make documents, presentations, comparison charts and articles.
- ✓ The work was successfully with the quality standards required.



Updating knowledge and sharing of experiences make this one of the central focus of REGULATEL's performance. The Forum has organized internship programs, courses, seminars and workshops where staff members of regulatory agencies have the opportunity to exchange experiences among regulatory agencies, study and train on issues vital to the development of their work within their agencies.



Some of the courses are:

High level course on **Latin American Regulation**. By Professor William Melody, Lirne.net.; **Universal Service** on-site course and workshop; **Role of the Digital TV**; Worldwide Workshop on **Universal Access**; Seven Methodological Workshops on Telecom **Regional Indicators**; Training session for **Arbitrators in conflicts resolution**; **Seven International Seminars** BEREC – REGULATEL–CMT, AECI; Latin American Roaming Seminar; Six online courses altogether with the ITU.

On general basis REGULATEL has trained more than a thousand employs of the Regulators of the region made with help of the European Regulators of BEREC I/ERG, CMT, ANACOM among others.



Exchange of information and experiences among Regulators moves them to applied what is proven good and do not considered what is bad.

So of the course is a way to move to **BEST PRACTICE** and **HARMONIZATION** of the rules in ICT sector



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