ITU-D Study Groups Question 21/1: IMPACT OF TELECOMMUNICATION DEVELOPMENT ON THE CREATION OF EMPLOYMENT

Any queries or requests for further information regarding this questionnaire should be addressed to:

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▶ FOCAL POINT REGARDING THIS QUESTIONNAIRE:

FUCAL PUINT REGARDIN	NG THIS QUESTIONNAIRE:
Given Name	
Family name:	
Title:	
Administration / Organization	
Business address:	
City:	
Country:	
Telephone:	
Fax:	
E-mail:	
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▶ QUESTIONNAIRE Data should be provided in numerical	format, no	punctuation	ı.			
Year 1, Year of liberalization Year 2, 2006, or latest avail 1) What is the total staff dis	able year	r: please	indicate		s sector?	
Network operations and serv	<u>vices</u>					
a) fixed:						
Occupation						
Marketing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Engineers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Administration	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL

Management Year1 Year1 Year2 Year2 Year2 Year2 Year2 Year3 Year4 Year1 Year1 Year1 Year2 Year2 Year2 Year2 Year3 Year4 Year4 Year4 Year5 Year5 Year5 Year5 Year5 Year6 Year7 Year7 Year7 Year7 Year8 Year8 Year9							
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Engineers Year1 Men Year1 Year1 Year1 Year1 Year2 Year2 Year2 Year2 TOTAL Men Women TOTAL Men Women TOTAL Administration Year1 Year1 Year1 Year1 Year1 Year1 Year2		Men	Women	TOTAL	Men	Women	TOTAL
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Technicians Year1 Women Year1 Year1 Year1 Year2 Year2 Year2 Year2 TOTAL Men Women TOTAL Year2 Year2 Year2 TOTAL Men Women Year2		Men	Women	TOTAL	Men	Women	TOTAL
Technicians Year1 Women Year1 Year1 Year1 Year2 Year2 Year2 Year2 TOTAL Men Women TOTAL Year2 Year2 Year2 TOTAL Men Women Year2							
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Men Women TOTAL Men Women TOTAL Administration Year1 Year1 Year2 Year2 Year2	Engineers	Men	Women	TOTAL	Men	Women	TOTAL
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Administration Men Women TOTAL Men Women TOTAL Year1 Year1 Year2 Year2 Year2	Technicians	Year1	Year1	Year 1	Year2	Year2	Year 2
Auliliiistiativii	recimicians	Men	Women	TOTAL	Men	Women	TOTAL
Auliliiistiativii							
Auliliiistiativii							
Auliliiistiativii	A destinistentia	Year1	Year1	Year 1	Year2	Year2	Year 2
	Administration						

Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
	Year1	Year1	Year 1	Year2	Year2	Year 2
Other	Men	Women	TOTAL	Men	Women	TOTAL
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
c) Internet:						
Occupation						
Marketing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
	Year1	Year1	Year 1	Year2	Year2	Year 2
Sales	Men	Women	TOTAL	Men	Women	TOTAL
Engineers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
	Year1	Year1	Year 1	Year2	Year2	Year 2
Technicians	Men	Women	TOTAL	Men	Women	TOTAL
Administration	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
		4				

Finance	Year1	Year1	Year 1	Year2	Year2	Year 2
	Men	Women	TOTAL	Men	Women	TOTAL
	Year1	Year1	Year 1	Year2	Year2	Year 2
Management	Men	Women	TOTAL	Men	Women	TOTAL
Other	Year1	Year1	Year 1	Year2	Year2	Year 2
- Cuiloi	Men	Women	TOTAL	Men	Women	TOTAL
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
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nufacturing of network	rs and termi	inale				
naractaring of network	S and term	iiiais				
Occupation						
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Marketing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Marketing						
	Men	Women	TOTAL	Men	Women	TOTAL
Marketing	Men Year1	Women Year1	TOTAL Year 1	Men Year2	Women Year2	TOTAL Year 2
Marketing	Men Year1	Women Year1	TOTAL Year 1	Men Year2	Women Year2	TOTAL Year 2
Marketing	Men Year1	Women Year1	TOTAL Year 1	Year2 Men	Women Year2	TOTAL Year 2
Marketing	Year1 Men	Year1 Women	Year 1 TOTAL Year 1	Year2 Men	Year2 Women	Year 2 TOTAL Year 2
Marketing Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Marketing Sales	Year1 Men	Year1 Women	Year 1 TOTAL Year 1	Year2 Men	Year2 Women	Year 2 TOTAL Year 2
Marketing Sales	Year1 Men	Year1 Women	Year 1 TOTAL Year 1	Year2 Men	Year2 Women	Year 2 TOTAL Year 2
Marketing Sales Engineers	Year1 Men Year1 Men Year1 Men	Year1 Women Year1 Women	Year 1 TOTAL Year 1 TOTAL	Year2 Men Year2 Men	Year2 Women Year2 Women Year2 Women	Year 2 TOTAL Year 2 TOTAL
Marketing Sales	Year1 Men Year1 Men Year1 Men Year1	Year1 Women Year1 Women Year1	Year 1 TOTAL Year 1 TOTAL Year 1	Year2 Men Year2 Men Year2	Year2 Women Year2 Women Year2 Year2	Year 2 TOTAL Year 2 TOTAL Year 2 TOTAL
Marketing Sales Engineers	Year1 Men Year1 Men Year1 Men	Year1 Women Year1 Women	Year 1 TOTAL Year 1 TOTAL	Year2 Men Year2 Men	Year2 Women Year2 Women Year2 Women	Year 2 TOTAL Year 2 TOTAL
Marketing Sales Engineers	Year1 Men Year1 Men Year1 Men Year1	Year1 Women Year1 Women Year1	Year 1 TOTAL Year 1 TOTAL Year 1	Year2 Men Year2 Men Year2	Year2 Women Year2 Women Year2 Year2	Year 2 TOTAL Year 2 TOTAL Year 2 TOTAL
Marketing Sales Engineers	Year1 Men Year1 Men Year1 Men Year1	Year1 Women Year1 Women Year1	Year 1 TOTAL Year 1 TOTAL Year 1	Year2 Men Year2 Men Year2	Year2 Women Year2 Women Year2 Year2	Year 2 TOTAL Year 2 TOTAL Year 2 TOTAL

Administration	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
		V	V .	V	V - 2	W. 2
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Research						
Occupation						
Marketing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Engineers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL

Administration	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
ner (network installation, Occupation	consultin	<u>ng)</u>				
Marketing	Year1	Year1	Year 1	Year2	Year2	Year 2
	Men Men	Women	TOTAL	Men	Women	TOTAL
Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Engineers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
		7				

Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
	Year1	Year1	Year 1	Year2	Year2	Year 2	
Administration	Men	Women	TOTAL	Men	Women	TOTAL	
	Year1	Year1	Year 1	Year2	Year2	Year 2	
Finance	Men	Women	TOTAL	Men	Women	TOTAL	
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
2) How many direct jobs whare they distributed?	nere crea	ted withi	n the se	ctor since	e sectro r	eform, a	nd how
(Direct jobs are intended as the new jobs, us contribution to sectors or enterprises requiring			of the econom	ny, greater inv	estment and i	ts improved a	nd direct
Network operations and ser	vices						
Network operations and ser	vices						
a) fixed:							
Occupation							
Оссирации							
Marketing	Year1	Year1	Year 1	Year2	Year2	Year 2	
	Men	Women	TOTAL	Men	Women	TOTAL	

Sales	Year1 Year1 Year2 Year2 Year 2 Men Women TOTAL Men Women TOTAL
Engineers	Year1 Year1 Year 1 Year2 Year2 Year 2 Men Women TOTAL Men Women TOTAL TOTAL
	Year1 Year 1 Year2 Year 2
Technicians	Men Women TOTAL Men Women TOTAL
Administration	Year1 Year1 Year2 Year2 Year 2 Men Women TOTAL Men Women TOTAL TOTAL
Finance	Year1 Year1 Year2 Year2 Year 2 Men Women TOTAL Men Women TOTAL TOTAL
Management	Year1 Year1 Year2 Year2 Year 2 Men Women TOTAL Men Women TOTAL
Other	Year1 Year1 Year2 Year2 Year 2 Men Women TOTAL Men Women TOTAL
TOTAL	Year1 Year1 Year 1 Year2 Year 2 Men Women TOTAL Men Women TOTAL TOTAL
b) mobile:	
Occupation	
Marketing	Year1 Year1 Year 1 Year2 Year 2 Men Women TOTAL Men Women TOTAL
	9

Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Engineers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Administration	Year1	Year1	Year 1	Year2	Year2	Year 2	
	Men	Women	TOTAL	Men	Women	TOTAL	
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Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Management	Year1 Men	Year1 Women	Year 1	Year2 Men	Year2 Women	Year 2	
	Mell	Women	IOTAL	Men	Women	TOTAL	
Ollina	Year1	Year1	Year 1	Year2	Year2	Year 2	
Other	Men	Women	TOTAL	Men	Women	TOTAL	
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
c) Internet:							
Occupation							

Marketing	Year1 Men	Year1 Women	Year 1	Year2 Men	Year2 Women	Year 2 TOTAL
	Year1	Year1	Year 1	Year2	Year2	Year 2
Sales	Men	Women	TOTAL	Men	Women	TOTAL
Engineers	Year1 Men	Year1 Women	Year 1	Year2 Men	Year2 Women	Year 2
		V	v :	V -	V 5	V 2
Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Administration	Year1	Year1	Year 1	Year2	Year2	Year 2 TOTAL
	Men	Women	TOTAL	Men	Women	TOTAL
Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Management	Year1	Year1	Year 1	Year2	Year2	Year 2
J	Men	Women	TOTAL	Men	Women	TOTAL
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
TOTAL	Year1	Year1	Year 1	Year2	Year2	Year 2
TOTAL	Men	Women	TOTAL	Men	Women	TOTAL
nufacturing of network	s and termi	nals				
Occupation						

Marketing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Engineers	Year1	Year1	Year 1	Year2	Year2	Year 2
Engineers	Men	Women	TOTAL	Men	Women	TOTAL
Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2
Administration	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
	Year1	Year1	Year 1	Year2	Year2	Year 2
Finance	Men	Women	TOTAL	Men	Women	TOTAL
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2
	Men	Women	TOTAL	Men	Women	TOTAL
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
<u>rch</u>						

Occupation						
Marketing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Engineers	Year1	Year1	Year 1	Year2	Year2	Year 2
Liigilieei 3	Men	Women	TOTAL	Men	Women	TOTAL
Technicians	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Administration	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Finance	Year1 Men	Year1 Women	Year 1	Year2 Men	Year2 Women	Year 2
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL

Other (network installation	, consultin	<u>ig)</u>					
Occupation							
Marketing	Year1	Year1	Year 1	Year2	Year2	Year 2	
	Men	Women	TOTAL	Men	Women	TOTAL	
Sales	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
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Engineers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
	Year1	Year1	Year 1	Year2	Year2	Year 2	
Technicians	Men	Women	TOTAL	Men	Women	TOTAL	
Administration	Year1 Men	Year1 Women	Year 1	Year2 Men	Year2 Women	Year 2	
Finance	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Management	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
	Year1	Year1	Year 1	Year2	Year2	Year 2	
Other	Men	Women	TOTAL	Men	Women	TOTAL	

TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
3)							
a) What would you estimate since sector reform and what (Indirect jobs are intended as jobs that are of direct employment. They are composed amo	t are the	e sectors the specific	CONCERN6 telecommunica	ed? (by Cations activity	Category) following its r) related invest	ment and
Occupation							
Suppliers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Resellers	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Subsidiaries	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
TOTAL	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	
b) What would you estimate result of telecommunication (Outsourcing involves activities such as infor customer supportand service IT-Related service pata processing, Human resources, Web site	developr mation techno rvices include	ment (ou blogy, human Call centers,	resourcing Medical trans	g, IT-ena ilities and rea	bled serv l estate manag	vices, etc gement,accou	c.)? Inting,
Occupation							
Outsourcing	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Year2 Women	Year 2 TOTAL	

IT-enabled services	Year1 Men	Year1 Women	Year 1	Year2 Men	Year2 Women	Year 2 TOTAL
	Varut	Vasud	V1	V2	Year2	Year 2
Other	Year1 Men	Year1 Women	Year 1 TOTAL	Year2 Men	Women	TOTAL
TOTAL	Year1	Year1	Year 1	Year2	Year2	Year 2
IOIAL	Men	Women	TOTAL	Men	Women	TOTAL
4) What types of job have b					2.01	<u> </u>
approximate indication of the The term 'informal economy' includes 'all economy includes 'all economy informal employment of an ILO Symposium informal employment: i. Own-account workers (self-employed with ii. Employers (self-employed with employees)	ne number onomic activition (/www.ilo.org/ on the Informano employees	er of such es that are, in public/english nal Economy h	n jobs. In law or praction I/employment, Ineld in Decemble Initial informal sect	ce, not covere /policy/events ber 2007. The or enterprises	ed or insufficie :/informal/dov 17th ICLS re	ently covered by formal vnload/back-en.pdf,
iii. Contributing family workers, irrespective iv. Members of informal producers' cooperativ. Employees holding informal jobs as define labour legislation, income taxation, social provi. Own-account workers engaged in product	ives (not estated according to otection or ent	olished as lega the employn itlement to ca	al entities); nent relationsh ertain employr	nip (in law or i	(paid annual	
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5) What significant sector-specific measures were taken to increase employment in telecommunications (taxation, preferential measures, training projects)?
6) How many staff have benefited from recycling? (specify them by category)