|  |
| --- |
|  |
| Telecommunication Development Bureau (BDT) |
|   |
| Ref.: | Circular BDT/IP/CSTG-10 | Geneva, 1 June 2016 |
|  |  |  |
|  |  |  | * Administrations of ITU Member States
* Resolution 99 (Rev. Busan, 2014)
* ITU-D Sector Members, Associates, and Academia
* Chairmen and Vice-Chairmen of ITU-D Study Groups 1 and 2
 |
|  |  |  |
|  |  |  |
|  |  |  |
|  |
| Subject:  | **ITU-D Study Group 1 Question 6/1 expert meeting and workshop on consumer protection, Chongqing (People’s Republic of China) from 11 to 13 July 2016** |
|  |
| Dear Sir/Madam,In the context of the work of ITU-D Study Group 1 and its work plan for the 2014-2017 study period, I have the pleasure of inviting you to participate in an ITU-D Study Group 1 Question 6/1 expert meeting and workshop on consumer protection which will take place in Chongqing (People’s Republic of China) from 11 to 13 July 2016. The meeting is organized in collaboration with the Ministry of Industry and Information Technology (MIIT), People’s Republic of China.ICTs are recognized as the foundation upon which the pillars of economic and social development can grow. There is increased recognition that not only do we need ecosystems that include ICT/telecommunication operators and service providers, but also banks and other partners to connect the world and create value for business. This will bring regulatory questions and opportunities for business and consumers. As the Internet of Things is impacting people and societies, there are issues that regulators and policy makers, as well as consumers, face with regard to business models, e-commerce, cross-border transactions and communications. We need to work together to create an inclusive dialogue to foster an enabling regulatory environment between regulators across the sectors and remove the barriers that hinder progress for consumers.ITU-D Study Group 1 Question 6/1 dedicated to “Consumer information, protection and rights: Laws, regulation, economic bases, consumer networks” has as one of its outcomes requested by WTDC-14, the organization of seminars in all regions on consumer protection, covering areas such as consumer information, protection and rights, laws, economic and financial bases, and consumer networks. In this regard, the planned workshop on 12 and 13 July 2016 will focus on “Consumer protection in a digital collaborative economy”.The Question 6/1 expert meeting on 11 July 2016 will aim to further progress the ongoing work on Question 6/1 on developing practical guidelines for consumer protection and as such will prepare inputs for consideration during the September 2016 ITU-D Study Group 1 Question 6/1 Rapporteur Group meeting. The expert meeting and workshop are open to participation by ITU Member States, ITU-D Sector Members, Associates and Academia. Detailed information on how to register, how to submit contributions, along with other practical information for the meeting is attached in Annex 1 and available on the dedicated website at: <http://www.itu.int/net4/ITU-D/CDS/sg/blkmeetings.asp?lg=1&sp=2014&blk=17141> I thank you in advance for your cooperation.Yours faithfully,[Original signed]Brahima SanouDirectorCc:* Rapporteurs and Vice-Rapporteurs for ITU-D Study Group 1 and 2 Questions
 |
| **Annex 1**Draft agenda for expert meeting and workshopDraft agenda for the expert meeting on Question 6/1**Date: Monday, 11 July 2016**

|  |
| --- |
| **Agenda items** |
| Opening of the meeting and adoption of the agenda |
| Review table of contents/outline for the Question 6/1 expected output |
| Review progress on Question 6/1 deliverables and draft text for inclusion in an initial version of the Report. |
| New contributions received since the April 2016 Rapporteur Group meeting |
| Discuss the work plan, actions and agree on meeting outputs to be presented to the September 2016 ITU-D Study Group 1 meeting |
| Any other business |
| Closure of the meeting |

Draft agenda for the workshop on consumer protection – ***“Consumer protection in a digital collaborative economy”*****Dates: Tuesday, 12 July and Wednesday, 13 July 2016**

|  |
| --- |
| **Agenda items** |
| ICTs as the foundation for economic and social development: Where do we go from here? What do the Sustainable Development Goals (SDGs) mean for consumers? |
| Regulation and consumer protection in a digital collaborative economy: Who does what and how to collaborate? |
| ***Emerging Issues (1)***: Are current consumer protection measures adapted to a connected world and the Internet of things? (Quality of Service (QoS) issues, etc.) |
| ***Emerging Issues (2)***:Can digital platforms empower consumers and entrepreneurs? (Business models, innovation, monetizing apps, digital financial inclusion, etc.) |
| ***Emerging Issues (3)***: Affordable Access – International Mobile Roaming  |
| ***Emerging Issues (4)***: Protecting consumers in a global world of e-commence (Mobile devices, mobile/online payments, intangible digital content products, counterfeit devices, etc.)  |

**\*Chongqing fiber city study tour planned for Wednesday, 13 July 2016.** **Annex 2**Registration and visa requestsPre-registration will be carried out exclusively online through the Focal Points designated by each administration and entity entitled to participate. Online registration will open on **Wednesday, 1 June 2016** at the following website: <http://www.itu.int/net3/ITU-D/meetings/registration/>.On-site registration will begin on **Sunday, 10 July 2016** at 15h30 and will take place in **Nanshan Golden Eagle Hotel** in Chongqing. Pre-registered delegates will only need to bring their letter of confirmation and a photo ID. Delegates who do not pre-register will also require a letter of accreditation from the Designated Focal Point of their entity to register onsite. The role of a registration Focal Point is to handle registration formalities for his/her respective administration/entity. The list of Focal Points can be accessed using a **TIES** log-in at this [address](http://www.itu.int/net3/ITU-D/meetings/registration/).Practical information about visa applications, accommodation, and the venue can be found on the dedicated meeting website at: <http://www.itu.int/net4/ITU-D/CDS/sg/blkmeetings.asp?lg=1&sp=2014&blk=17141> In order for the hosts to make the necessary preparations for the event, it is important that you pre-register by 15 June 2016 at the latest. If you intend to participate but have not been able to pre-register by this date, please send an e-mail to the contact at China Academy of Information and Communication Technology (CAICT) of the Ministry of Industry and Information Technology (MIIT):Ms Wang Lin, Senior Engineer, CAICTNo.52 North Huayuan Road, Haidian District100191, Beijing, People’s Republic of ChinaTel.: +86 136 2100 4344E-mail: wanglin@caict.ac.cn (cc: chenjinqiao@caict.ac.cn and devsg@itu.int) LanguagesThe Question 6/1 expert meeting and workshop on consumer protection are held in English only.Remote participation in the meetingsRemote participation services will be provided for the Question 6/1 meeting and related workshop.Contributions to the Question 6/1 expert meetingYour contributions to the work of the ITU-D Study Group 1 Question 6/1 expert meeting will be highly appreciated. Contributions must be submitted using the online template available at: <http://www.itu.int/ITU-D/CDS/contributions/sg/index.asp>. Please attach the original Word version of your contribution to the online submission form to ensure that all hyperlinks, graphics and tables are correctly displayed.The deadline for the submission of contributions to the Question 6/1 expert meeting is **25 June 2016**.Practical information**Expert meeting and workshop location:** Conference Room 203 in Yifu Building in Chongqing University of Posts and Telecommunications (11 July 2016), Lecture Hall in Yifu Building in Chongqing University of Posts and Telecommunications (12 July 2016). Chongqing fiber city study tour planned for 13 July 2016.**On-site registration and accommodation:** Nanshan Golden Eagle Hotel (Chongqing)Contact informationDo not hesitate to contact the **ITU-D Study Group Secretariat** with any questions you may have regarding these meetings and the activities of the ITU-D Study Groups (by E-mail: devsg@itu.int or Tel.: +41 22 730 5999). **Contact information in China:*** **Contact in Beijing:** Wang Qi (E-mail: qiwang77@foxmail.com , Tel.: +86 156 0097 7799)
* **Contact for Visa requests:** Wang Lin (E-mail: wanglin@caict.ac.cn , Tel.: +86 136 2100 4344)
* **Contact in Chongqing:** Deng Wei Bing (E-mail: dengwb@cqupt.edu.cn , Tel.: +86 131 3238 9346)

\_\_\_\_\_\_\_\_\_\_ |