



**Telecommunication  
Development Bureau (BDT)**

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Administrations of ITU Member States,  
Regulators, ITU-D Sector Members and  
Academia Members in Europe

**Subject: ITU Centres of Excellence Network for Europe – face to face training on Security and Quality of Service in Internet Network, Warsaw, Poland, 26-27 October 2017**

Dear Sir/Madam,

I am pleased to invite your organization to participate in the face to face training on **Security and Quality of Service in Internet Network** to be held in Warsaw, Poland, from 26-27 October 2017. This training is organized jointly by the International Telecommunication Union (ITU) and the National Institute of Telecommunications (NIT) as part of the Capacity Building in Internet Governance programme under the auspices of the ITU Centres of Excellence for Europe. The training will be delivered in English.

This training will focus on Security and Quality of Service (QoS) in Internet network from technology, regulation and business aspects. At the end of the training, the participants should have gained an understanding of the key aspects of:

- ITU's security architectures providing end-to-end communications
- Cybersecurity
- Cloud computing and Internet of Things (IoT) security
- Internet QoS
- QoS parameters
- QoS for data and mobile broadband services
- Network neutrality and Internet KPIs measurements
- ITU guidelines for QoS regulation

Detailed information on this training is described in the training outline which can be downloaded from the ITU Academy Portal at the following link <http://academy.itu.int/>. Registration for the training should be done online at the aforementioned link no later than 20 October 2017. Payment details are specified in the training outline.

This training is targeted at managers, engineers and employees from regulators, government, telecommunication companies and academia, who are interested in understanding the implementation and regulation of Security and QoS in Internet Network.

Mr Jaroslaw Ponder, Head of the ITU Office for Europe ([eurregion@itu.int](mailto:eurregion@itu.int)), is at your full disposal should you require any further information.

Yours faithfully,

[Original signed]

Brahima Sanou  
Director