



**Telecommunication
Development Bureau (BDT)**

Ref.: BDT/IEE/RME/DM/072

Geneva, 16 January 2019

- Heads of National regulatory authorities (NRAs)
- Focal Points for the Regulatory Survey at NRAs
- Focal Points in Ministries of ICTs in countries with no NRA

Subject: ITU World Telecommunication/ICT Regulatory Survey 2019

Dear Sir/Madam,

We are pleased to announce that the 2019 edition of the annual *ITU World Telecommunication/ICT Regulatory Survey* conducted by the Telecommunication Development Bureau (BDT) of the International Telecommunication Union (ITU) is now available for completion by your Organization on ITU's online "ICTeye portal" at: itu.int/icteye.

The information gathered through this annual survey of regulatory policies and practices feed into a number of analytical publications on trends and challenges in the ICT sector as well as to support the work on designing tools and crafting best practices based on the rich and valuable experience of ITU Membership Administrations. The data gathered also allows us to keep current the data on ICT policy and regulation available on the ICTeye up-to-date.

We would like to thank your Organization for its continued collaboration in this data collection process and for keeping us informed of the latest changes occurring in your country. To ensure confidentiality and security, the online survey is password-protected. A message will be sent automatically to the registered focal point in our database for this survey with the login information.

Furthermore, we are pleased to inform you that based on the data submitted through this annual survey, we have developed the ICT Regulatory Tracker, an evidence-based tool to help decision-makers and regulators make sense of the rapid evolution of ICT regulation. The Tracker enables various analytical features to pinpoint the changes taking place in the ICT regulatory environment. Using both quantitative and qualitative data, the Tracker makes possible benchmarking and the identification of trends in ICT legal and regulatory frameworks. It likewise helps identify the gaps in existing regulatory frameworks, making the case for further regulatory reform towards achieving a vibrant and inclusive ICT sector. The Tracker is composed of 50 indicators for a period of 11 years, from 2007 to 2017. It is available online at: itu.int/go/tracker.

Should you have any questions regarding the ITU World Telecommunication/ICT Regulatory Survey or the ICT Regulatory Tracker, please feel free to contact Ms Youlia Lozanova at youlia.lozanova@itu.int or treg@itu.int and phone number +41 22 730 6304.

We kindly request that your Organization complete the questionnaire and validate your data in the ICT Regulatory Tracker at: itu.int/ITU-D/icteye/Login.aspx **no later than 1 March 2019**. Your prompt response would be much appreciated.

Yours faithfully,

[Original signed]

Doreen Bogdan-Martin
Director