



**Telecommunication
Development Bureau (BDT)**

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Geneva, 12 June 2020

National Regulatory Authorities of ITU
Member States

Subject: **Consultation for the GSR-20 Best Practice Guidelines
Global Symposium for Regulators (GSR-20)**

Dear Sir/Madam,

I am pleased to launch the consultation for the Global Symposium for Regulators (GSR) 2020 Best Practice Guidelines. Contributions will be coordinated by Mr Dan Sjöblom, Director-General, Swedish Post and Telecom Authority (PTS), Sweden and GSR-20 Chair, with adoption of the Best Practice Guidelines by regulators on 1 September 2020. I wish to express my gratitude to Mr Sjöblom for agreeing to undertake this important task.

GSR-20 will continue to set out the decades-long story of the evolution from telecom to ICT, and then towards digital regulation as our industry develops and responds to major world crises like the 2008 financial crash and COVID-19 as well as national challenges and adversity of all kinds. What's more, the GSR-20 Best Practice Guidelines will build on the collective wisdom of the previous editions spanning over two decades to shed light on the way through the digital transformation and help regulators and policy-makers navigate uncharted territory ahead of us in the aftermath of unprecedented disruption.

Under the overall theme of “**The gold standard for digital regulation**”, you are therefore invited, as part of the GSR consultation process, to provide your ideas, views and experiences on:

- **Demonstrating regulatory thought leadership for digital transformation**
What is the best policy approach in enabling and repairing the digital economy to grow sustainably and meet social goals? What have we learned from the COVID-19 crisis? What should we focus on in regulation to prepare for the next 20 years? What are the key ingredients for effective, future-proof policy leadership? What leadership skills are required for ICT regulators and policymakers?
- **Vectors of regulatory action: Inclusiveness, agility, and resilience**
What transformative regulatory approaches are at hand to enhance the inclusiveness, agility and resilience of digital networks, traditional and digital players’ business models and access to digital services? How to boost the readiness of the digital sector to face unexpected events and emergencies and deliver up to the expectations despite the odds? What are the short, medium and long-term strategies for economic recovery and sustainable social development?
- **Collaboration across sectors, cooperation across borders, and engagement across the boards**

What are the channels and models of collaboration that can deliver positive market and consumer outcomes – broad and constant collaboration, structured and unstructured, across sectors and national borders? Is there a seat for everyone at the consultation table and who's in the driving seat? How do we ensure productivity and efficiency in the application of rules and regulations?

Recalling the series of GSR Best Practice Guidelines since 2003 that capture established regulatory mechanisms as well as tried and tested practices, I encourage you to focus your 2020 contribution exclusively on novel, bold, innovative and ground-breaking approaches and tools for digital regulation, especially now while we are thinking of building back better.

Please submit your contribution to gsr@itu.int (maximum two pages) no later than **26 June 2020**. All drafts of the Best Practice Guidelines as well as individual contributions will be posted online. The final GSR-20 Best Practice Guidelines will be presented and adopted at the GSR-20 Heads of Regulators Executive Roundtable on 1 September 2020.

I look forward to receiving your contributions and take this opportunity to encourage you to register for GSR-20 as a participant, panellist or moderator. Further information is available at: www.itu.int/gsr20.

Yours faithfully,

[Original signed]

Doreen Bogdan-Martin
Director