



## Radiocommunication Bureau (BR)

Circular Letter  
5/LCCE/75

9 March 2018

**To Administrations of Member States of the ITU, Radiocommunication Sector Members,  
ITU-R Associates participating in the work of Radiocommunication Study Group 5  
and ITU Academia**

**Subject: Thirtieth meeting of Working Party 5D on IMT systems**

### 1 Introduction

By means of this Circular Letter, I wish to announce that, at the kind invitation of the Administration of Mexico, the 30<sup>th</sup> meeting of ITU-R Working Party 5D will take place in Cancun, Mexico, from 13 to 20 June 2018. The opening session will commence on 13 June 2018 at 0930 hours (see table below).

Group	Meeting date	Deadline for contributions 1600 hours UTC	Opening session
Working Party 5D	13-20 June 2018	Wednesday 6 June 2018	Wednesday, 13 June 2018 at 0930 hours

### 2 Programme of the meeting

A draft agenda for the meeting is contained in Annex 1. The status of texts assigned to the Working Party can be found on: <https://www.itu.int/md/R15-SG05-C-0001/en>.

The Working Party will conduct its work in English.

### 3 Venue

The meeting will take place at:

**Hotel:** Hotel Paradisus Cancun

**Address:** Boulevard Kukulcan, km 16.5. Cancun, Mexico

**Phone:** +52 (998) 881 1100

**E-mail:** [paradisus.cancun@melia.com](mailto:paradisus.cancun@melia.com)

**URL:** <https://www.melia.com/en/hotels/mexico/cancun/paradisus-cancun/index.html>

For further information see Annex 2.

#### **4 Contributions**

Contributions in response to the work of Working Party 5D are invited. These will be processed according to the provisions laid down in Resolution ITU-R 1-7.

The deadline for reception of contributions not requiring translation\* (including Revisions, Addenda and Corrigenda to contributions) is seven calendar days (1600 hours UTC) prior to the start of the meeting. **The deadline for reception of contributions for this meeting is specified in the table above.** Submissions received later than this deadline cannot be accepted. Resolution ITU-R 1-7 provides that contributions which are not available to participants at the opening of the meeting cannot be considered.

Participants are requested to submit contributions by electronic mail to: [rsg5@itu.int](mailto:rsg5@itu.int). A copy of each contribution should also be sent to the Chairman of Working Party 5D and to the Chairman and Vice-Chairmen of Study Group 5. The pertinent addresses can be found on:

<http://www.itu.int/go/rsg5/ch>

<http://www.itu.int/go/rwp5d/ch>

#### **5 Documents**

Contributions will be posted "as received" within one working day on the Working Party 5D webpage established for this purpose. The official versions will be posted on <http://www.itu.int/md/R15-WP5D-C/en> within 3 working days.

All participants are kindly requested to download the documents from the above website before the meeting starts to avoid congestion of Internet network.

Wireless LAN facilities will be available in all the meeting rooms and an Internet cafe facility will also be provided.

Participants will need to bring their laptops (equipped with a WLAN-card) with them to the meeting because this will be a completely paperless meeting.

#### **6 Remote participation**

Audio webcast of Plenary sessions of Working Party 5D and remote participation will not be available for this meeting.

#### **7 Participation/Visa requirement**

Advance registration for ITU-R events is mandatory and carried out exclusively online through Designated Focal Points (DFPs). Each ITU-R Member has been requested to designate a DFP responsible for the handling of all registration formalities. Individuals wishing to be registered for an ITU-R event should directly contact the DFP for their entity. The list of ITU-R DFPs (TIES protected) as well as detailed information on event registration, etc. can be found at:

[www.itu.int/en/ITU-R/information/events](http://www.itu.int/en/ITU-R/information/events)

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\* Where translation is required, contributions should be received at least three months prior to the meeting.

Specific information on deadlines to obtain visa and immigration documents are indicated in Annex 2. In particular, your attention is drawn to the need to apply for the visa well in advance.

  
for/ François Rancy  
Director

## Annexes: 2

### Distribution:

- Administrations of Member States of the ITU and Radiocommunication Sector Members participating in the work of Radiocommunication Study Group 5
- ITU-R Associates participating in the work of Radiocommunication Group 5
- ITU Academia
- Chairman and Vice-Chairmen of Radiocommunication Group 5
- Secretary General of the ITU, Director of the Telecommunication Standardization Bureau, Director of the Telecommunication Development Bureau

## ANNEX 1

### **Draft agenda for the 30<sup>th</sup> meeting of Working Party 5D**

(Cancun, Mexico, 13 – 20 June 2018)

- 1** Opening remarks
- 2** Adoption of the draft agenda
- 3** Report of the 29<sup>th</sup> meeting of Working Party 5D (Doc. [5D/875](#))
- 4** Reports from Rapporteurs and Correspondence Groups
- 5** Working structure and document assignment
- 6** Any other business

S. BLUST  
Chairman, Working Party 5D

## ANNEX 2

### Additional information for the 30<sup>th</sup> meeting of Working Party 5D

#### 1 Introduction

This Annex provides both information on the meeting and guidance to the delegates for their stay in Cancun, Mexico.

#### 2 Meeting Venue

The meeting will be held at:

**Hotel:** Hotel Paradisus Cancun

**Address:** Boulevard Kukulcan, km 16.5. Cancun

**Phone:** +52 (998) 881 1100

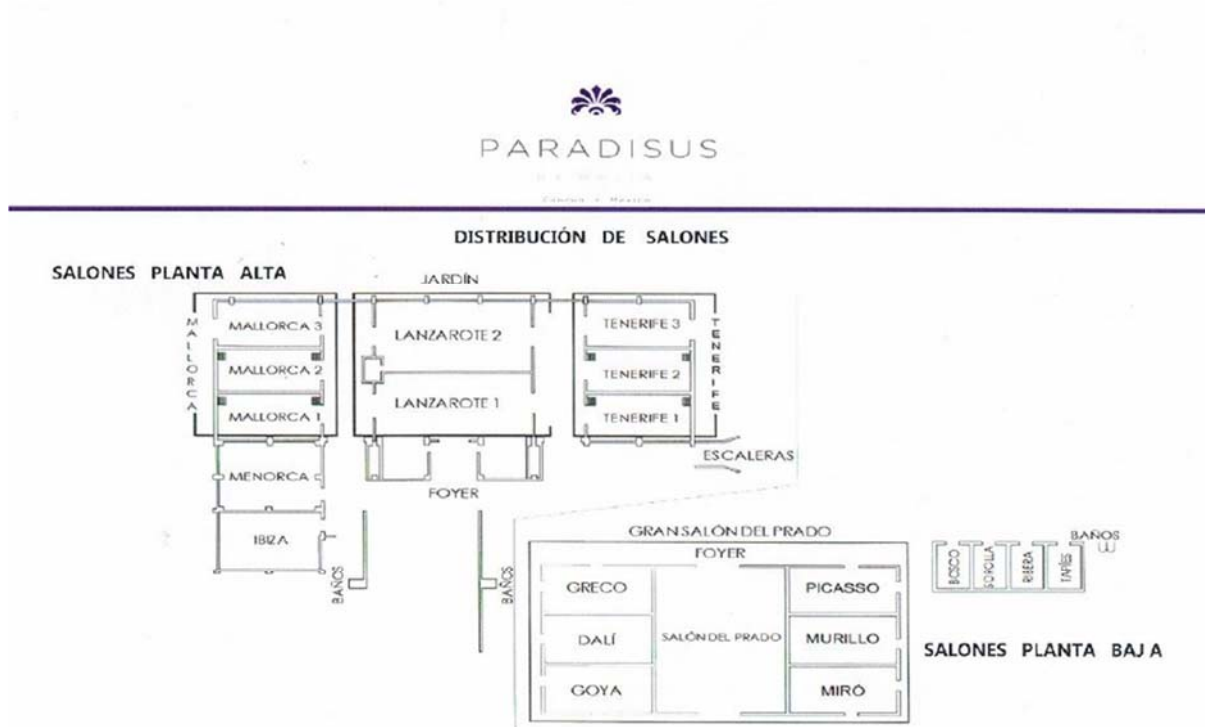
**E-mail:** [paradisus.cancun@melia.com](mailto:paradisus.cancun@melia.com)

**URL:** <https://www.melia.com/en/hotels/mexico/cancun/paradisus-cancun/index.html>

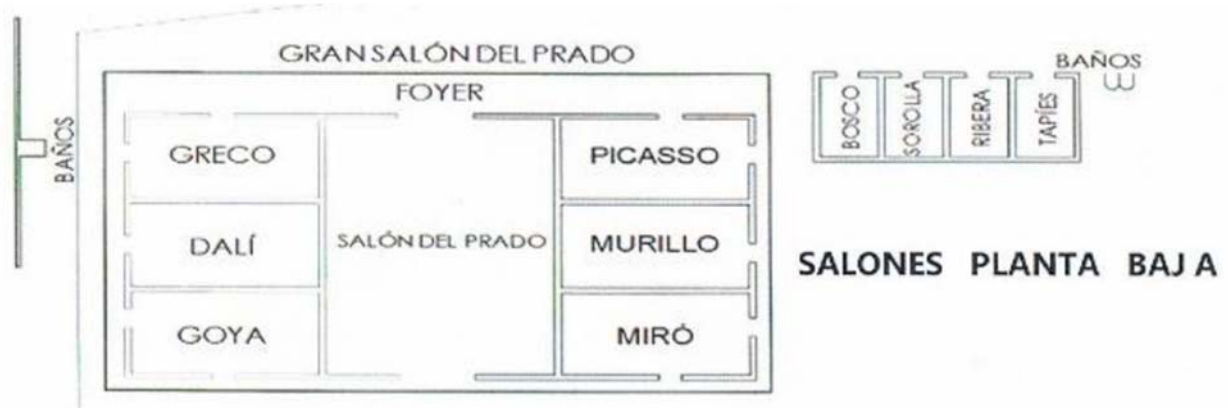
#### 3 Floor Plan

Please find attached the next documents:

- Layout Paradisus Convention Center Meeting Rooms

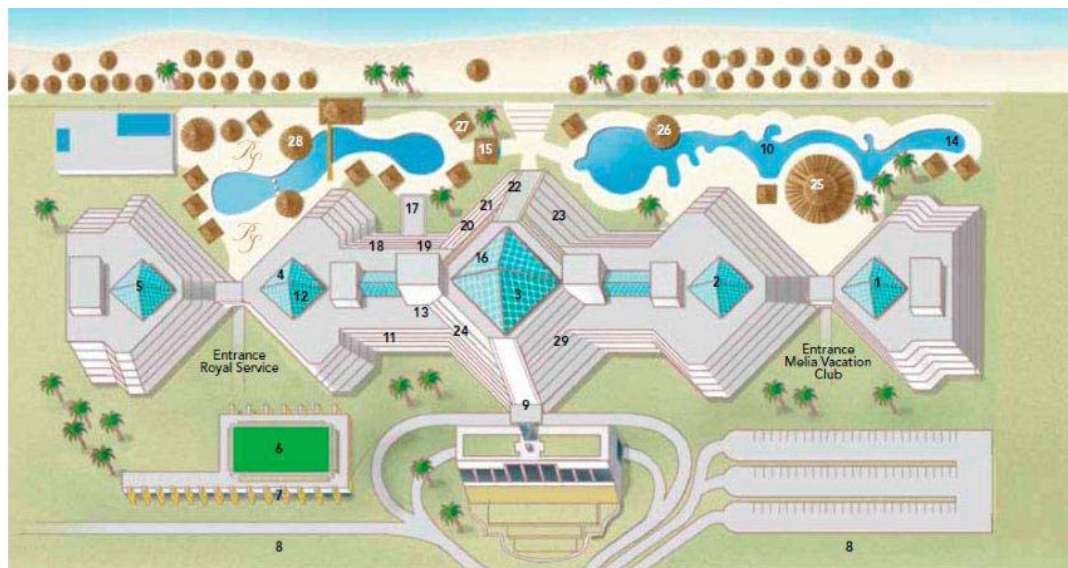


- **5D Meeting Rooms**



- **General Layout of Hotel Paradisus**

1. Club Meia
  2. Pirámide 2 / Pyramid 2
  3. Pirámide 3 / Pyramid 3
  4. Pirámide 4 / Pyramid 4
  5. Pirámide Servicio Real / Royal Service Pyramid
  6. Cancha de Tenis / Tennis Court
  7. Centro de convenciones / Convention Center
  8. Campo de Golf / Golf Course
  9. Recepción de Bienvenida / Welcome Reception
  10. Piscina / Pool
  11. YHI Spa
  12. Eco Spa
  13. Kids Zone
  14. Piscina Kids Zone / Pool
  15. Act. Acuáticas / Aquatic Activities
- RESTAURANTS & BARS**
16. Bana / Toji
  17. Market Grill
  18. Vento
  19. Naos
  20. Fuego
  21. Reid Lounge
  22. Avenue Bar
  23. Mole & Tacos / Blue Agave
  24. Tempo by Martin Berasategui
  25. La Peña
  26. Pool Bar
  27. Cocos Bar
  28. La Palapa
  29. Deli Shop



#### **4 On-site Registration / Badges**

Badges will be issued only to individuals who have successfully undergone the ITU-R registration procedure and have been accredited. Participants will not be admitted to the venue without the badge.

Pre-Registration (badges): Tuesday, 12 June 2018, 1500-1800 hours

Registration (badges): Wednesday, 13 June 2018, 0800-1800 hours

Registration service will resume at the ITU Secretariat from 14 June.

#### **5 Access to the meeting venue**

##### **5.1 Flights to Cancun International Airport (CUN)**

Cancun International Airport is located approximately 20 kilometers (12 miles) from the city center.

Telephone: +52 (998) 848 7200

For more information, please see the following website: <https://www.cancunairport.com>.

- **By car**

Accessible via motorway 307, about 20 minutes to the city center. There are several parking lots opposite the terminals: about 5 USD for 1 hour; less than 15 USD for 24 hours.

Several car rental companies have counters in Terminal 3.

- By shuttle

A free shuttle service operates every 10 minutes just between terminals.

- By bus

ADO operates airport buses to the city center every 30 minutes, with a stop in front of each terminal. Travel time is about 30 minutes and the fare is around 10 USD each way. If this would be considered an option, it should be taken into consideration that a taxi will have to drive you to get in to your final destination (Hotels Zone) from the bus terminal.

- Taxi
  - Taxis are located in terminal 2 and terminal 3, at the airport exits; to use this service it is necessary to buy the tickets in the installed modules. Important: there may be long lines.
  - All taxi fares are based on travel, not per person; most taxis have a capacity of 4 people and in some cases vehicles with 3 passengers.
  - The service is available from 7:00 am to 11:30 pm in terminal 2 and in terminal 3 the service is available 24 hours a day.
  - The credit card is not a form of payment for this service in the ticket sales modules at the airport of Cancun, if you do not have cash, tell your operator to tell you the nearest ATM so that you can make your cash payment.
  - Fares to hotel zone and downtown start at 40 USD.
  - By taxi, it takes around 15-20 minutes from airport to Paradisus Hotel

## 6 Accommodation

### Hotel Paradisus Cancun

**Address:** Boulevard Kukulcan, km 16.5. Cancún

**Phone:** +52 (998) 881 1100

**E-mail:** [paradisus.cancun@melia.com](mailto:paradisus.cancun@melia.com)

**URL:** <https://www.melia.com/en/hotels/mexico/cancun/paradisus-cancun/index.html>

**Paradisus Cancun Hotel is recommended for all participants to stay during the meeting. Please make your hotel booking in order to be eligible for the special rates given below before 7 June 2018.**

Booking at: <http://meetings.melia.com/en/WP5D.html>

**Paradisus fares below are “all inclusive” so guest can access to all the restaurants inside the hotel without any additional charge.**

Room Type	MX Pesos	USD
Single	\$ 3,661.00	\$ 197.50
Double	\$ 3,661.00	\$ 197.50

### Promotion Code: WP 5D

**This fare applies from June 11 to June 21. If the participants would like to extend the stay, the price would vary.**

Please note that the local secretariat is NOT responsible for the hotel reservation and participants are encouraged to make the reservation as early as possible.

## 6.1 Nearest Hotels

Hotel Name	Contact (52)	Room Type	Room Rates (breakfast included) USD	MX Pesos	Distance to Paradisus
Marriott Cancun Resort	Tel.: +52 (998) 881 2000	Single	\$ 279.00	\$ 5,161.50	10 min. walking 750 m
		Double	\$ 289.00	\$ 5,346.50	
		Superior (single)	\$ 305.00	\$ 5,642.50	
The Royal Sands	Tel.: +52 (998) 881 0100	Single	\$ 275.29	\$ 5,092.87	25 min walking 2 km
		Double	\$ 275.29	\$ 5,092.87	
		Superior (single)	\$ 528.49	\$ 9,777.07	
The Pyramid at Grand Oasis	Tel.: +52 (998) 881 7000	Single	\$ 220.00	\$ 4,070.00	12 min walking 1 km
		Double	\$ 342.00	\$ 6,327.00	
		Superior (single)	\$ 246.00	\$ 4,551.00	
The Royal Caribbean	Tel.: +52 (998) 848 8226	Single	\$ 147.00	\$ 2,719.50	21 min walking 1.7 km
		Double	\$ 147.00	\$ 2,719.50	
		Superior (single)	\$ 184.00	\$ 3,404.00	
Occidental Tucancún	Tel.: +52 (998) 891 5900	Single	\$ 151.00	\$ 2,793.50	31 min walking 2.5 km
		Double	\$ 233.00	\$ 4,310.50	
		Superior (single)	\$ 205.00	\$ 3,792.50	
Grand Oasis Cancun	Tel.: +52 (998) 881 7000	Single	\$ 199.00	\$ 3,681.50	14 min walking 1.1 km
		Double	\$ 271.00	\$ 5,013.50	
		Superior (single)	\$ 220.00	\$ 4,070.00	

## 7 VISA and immigration information

A visa may be necessary for participants from some countries to enter Mexico. To check the visa requirements please contact the Mexican Embassy in your country. Kindly visit: <http://www.inm.gob.mx/gobmx/word/index.php/paises-requieren-visa-para-mexico/> for more details.

Participants who should require a personal Letter of Invitation for obtaining a visa are requested to contact Ms. Jimena Sierra Navarrete via e-mail at [jimena.sierra@ift.org.mx](mailto:jimena.sierra@ift.org.mx) as soon as possible after registration with ITU. Your e-mail must include the following information in order to be processed:

- Complete name
- Passport Number
- Nationality

Foreigners travelling to Mexico must have a valid Passport, issued by the competent authority. In order to meet the requirements, procedures and criteria for the attention to and resolution of visa application procedure, is recommended that participants consult the web site of the National Institute of Migration, [www.gob.mx/inm](http://www.gob.mx/inm).

The countries and regions that do not require a visa to travel to Mexico can be found at the following link: [www.inm.gob.mx/gobmx/word/index.php/paises-no-requieren-visa-para-mexico/](http://www.inm.gob.mx/gobmx/word/index.php/paises-no-requieren-visa-para-mexico/).

In addition, information from countries and regions that require a visa to travel to Mexico can be found at: [www.inm.gob.mx/gobmx/word/index.php/paises-requieren-visa-para-mexico/](http://www.inm.gob.mx/gobmx/word/index.php/paises-requieren-visa-para-mexico/).



People are encouraged to contacting the Embassy or Consulate of Mexico in their countries, [www.inm.gob.mx/gobmx/word/index.php/embajadas-y-consulados](http://www.inm.gob.mx/gobmx/word/index.php/embajadas-y-consulados) if they require detailed information. Participants requiring visa must obtain it before travelling to Mexico.

## **8 Network**

### **8.1 Internet Access**

Participants staying at the venue will have an internet access code upon arrival at the hotel, which will serve inside the room and throughout the hotel. In the Convention Center, another code will be provided to access a high speed network.

Attendees who are not in the venue, will be provided with a code that can be used only in the Convention Center.

### **8.2 Internet Lounge**

The convention Center has a Business Center where guests and attendees, can be assisted in the internet access and printing documents.

## **9 Practical Information**

### **Paradisus Cancun**

There are nine restaurants and eight bars dedicated to a culinary service of the best quality and decoration that offer guests an incomparable dining experience.

The hotel has a tennis court, a nine hole par 3 golf, Kids Club, Spa and the option of a Family Concierge. Activities as sushi workshops, wine tastings, tequila tastings, among others.

### **Cancun City**

Cancun is located in Quintana Roo, this destination is located in the Caribbean Sea and has various natural wonders, Mayan vestiges, archaeological sites, nightlife, sports parks, extreme activities and ecotourism.

Its location is strategic since it is surrounded by vegetation; Cancun is the entrance to the Caribbean Sea with turquoise water and white sand, which has made it into one of the most popular places among Mexicans as foreigners.

There are several archeological zones such as Tulum, El Meco and Cobá, as well as eco-cultural parks. Cancun means, "nest of serpents" and has Mayan vestiges, good weather, beautiful beaches, hospitality, boutiques, first class stores.

Cancun, is certified as a high-level destination, by the World Tourism Organization.

Upon your arrival in Cancun, you can get in touch with local tourism professionals for further information and to help organize your stay.

Offers practical information and useful recommendations (accommodation, restaurants, public transport, festivals, cultural events, etc.).

**Phone:** +52 (998) 881 2745

**URL:** <http://cancun.travel>

## Medical information

### Vaccinations.

Visitors arriving from countries where yellow fever is endemic must show proof of yellow fever vaccination, usually documented on an International Certificate of Vaccination or Prophylaxis (ICVP). Obtaining a booster vaccination against diphtheria, tetanus, pertussis and polio is recommended.

## Useful addresses

### Consulates

Country	Address	Telephone	Mail
Germany	Calle Punta Conoco 36, Sm. 24 C.P. 77509, Cancún, Quintana Roo	+52 (998) 884 1598	<a href="mailto:konsul_d@yahoo.com.mx">konsul_d@yahoo.com.mx</a> <a href="mailto:cancun@hk-diplo.de">cancun@hk-diplo.de</a>
Austria	Av. Nichupte #20 Oficina 410 Sm. 19 Mza. 2 Edificio Atrium, Cancún, Quintana Roo	+52 (998) 881 1970	<a href="mailto:consulaustria@sipse.com.mx">consulaustria@sipse.com.mx</a>
Belgium	Pabellón Caribe, PH 6 & 7 Av. Nichupté Mz 2 Lote 22, SM 19 C.P. 77500, Cancún, Q.Roo	+52 (998) 892 2512/ +52 (998) 884 5675	<a href="mailto:consul@belgicacancun.com">consul@belgicacancun.com</a> <a href="mailto:info@belgicacancun.com">info@belgicacancun.com</a>
Belize	Av. Génova #369, Col. Benito Juárez, C.P. 77037, Chetumal Q.Roo	+52 (983) 285 3511	<a href="mailto:conbelizegroo@gmail.com">conbelizegroo@gmail.com</a>
Canada	Centro Empresarial, oficina E7, Boulevard Kukulcán, km 12, zona hotelera C.P. 77500 Cancún, Quintana Roo	+52 (998) 883 3360/ +52 (998) 883 3361	<a href="mailto:cncun@international.gs.ca">cncun@international.gs.ca</a> <a href="mailto:alie.bourgeois@international.gc.ca">alie.bourgeois@international.gc.ca</a>
Chile	Plaza terraviva, loc 403-404, cuarto piso, SM11 C.P. 77500, Cancún, Quintana Roo	+52 (998) 892 8406	<a href="mailto:conhoncancun@prodigy.net.mx">conhoncancun@prodigy.net.mx</a>
Cyprus	Avenida Yaxchilán, Mza. 2, Lote 13, SM 17 C.P. 77500, Cancún, Quintana Roo	+52 (998) 892 0888	<a href="mailto:chipre@consulado-de-chipre-cancun.org">chipre@consulado-de-chipre-cancun.org</a>
Cuba	Pecari 17, supermanzana 20 C.P. 77500, Cancún, Quintana Roo	+52 (998) 884 3423	<a href="mailto:cubacancun@prodigy.net.mx">cubacancun@prodigy.net.mx</a>
Denmark	Boulevard Kukulcán, km. 16.5, Omni Hotel & Villas ,zona hotelera C.P. 77500, Cancún, Quintana Roo	+52 (998) 881 0670 +52 (998) 881 0600/ +52 (998) 848 8913	<a href="mailto:konsuldenmark@grupocancun.net">konsuldenmark@grupocancun.net</a> <a href="mailto:apresidencia@grupocancun.net">apresidencia@grupocancun.net</a>
Spain	Boulevard Kukulcán, km. 6.5, edificio Corporativo Oasis, zona hotelera C.P. 77500, Cancún, Quintana Roo	+52 (998) 848 9992/ +52 (998) 849 5659/ +52 (998) 848 9989	<a href="mailto:consulado_honorario@sercc.com.mx">consulado_honorario@sercc.com.mx</a>
United States of America	Boulevard Kukulcán, km 13,Torre la europea,Oficina 301, zona hotelera C.P. 77500, Cancún, Quintana Roo	+52 (998) 845 4364	<a href="mailto:cancunagency@gmail.com">cancunagency@gmail.com</a>
Finland	Calle marañon, Num 3, SM25, MZ 5, Retorno 2 C.P. 77509, Cancún, Quintana Roo	+52 (998) 887 5999/ +52 (998) 887 5998	<a href="mailto:notariacancun@prodigy.net.mxmx">notariacancun@prodigy.net.mxmx</a>

Country	Address	Telephone	Mail
Hungary	Interior Marina Aqua World Blvd. Kukulcán km 15.3 , zona hotelera C.P. 77500, Cancún, Quintana Roo	+52 (998) 848 8300/ +52 (998) 848 8310	<a href="mailto:consuladohungriacancun@prodigy.net.mx">consuladohungriacancun@prodigy.net.mx</a>
Ireland	Avenida Cobá 15, SM 22 Mz 8 C.P. 77500, Cancún, Quintana Roo	Nextel 112 5436	<a href="mailto:consul@gruporoyale.com">consul@gruporoyale.com</a>
Italy	Alcatraces 39, supermanzana 22 C.P. 77500, Cancún, Quintana Roo	+52 (998) 884 5415/ +52 (998) 882 1261	<a href="mailto:itzaesovaller@hotmail.com">itzaesovaller@hotmail.com</a>
Luxemburg	Calle No. 25-a, Num 500-b,x 58a, Col Itzimná- Mérida, Yucatán	+52 (999) 926 1725	<a href="mailto:ilponceg@sureste.com">ilponceg@sureste.com</a>
Lebanon	Calle 23 No.143a x 32, Col.Buenavista, Mérida, Yucatán	+52 (999) 926 7697/ +52 (999) 926 7020	<a href="mailto:robertoabraham@gmail.com">robertoabraham@gmail.com</a>
Norway	Venado 30, supermanzana 20, manzana 18 C.P. 77500, Cancún, Quintana Roo	+52 (998) 892 1764	<a href="mailto:noruega@aviomar.com.mx">noruega@aviomar.com.mx</a>
Netherlands	Pabellón Caribe, local PH 6 y 7, piso 3, Avenida Nichupté, manzana 2, lote 22, supermanzana 19 C.P. 77505, Cancún, Quintana Roo	+52 (998) 884 8672	<a href="mailto:nlconsulcancun@prodigy.net.mx">nlconsulcancun@prodigy.net.mx</a>
Poland	Av. Bonampak ,Num. 73- 01, SM 3, C.P. 77500, Cancún, Quintana Roo	+52 (998) 892 1764	<a href="mailto:luis@poloniacancun.com">luis@poloniacancun.com</a> <a href="mailto:apeniche@poloniacancun.com">apeniche@poloniacancun.com</a>
United Kingdom	The Royal Sands, Boulevard Kukulcán, km 13.5, zona hotelera C.P. 77500, Cancún, Quintana Roo	+52 (998) 881 0184	<a href="mailto:mark.carney-honcon@fconet.fco.gov.uk">mark.carney-honcon@fconet.fco.gov.uk</a> <a href="mailto:graciela.pena@fco.gov.uk">graciela.pena@fco.gov.uk</a>
Dominican Republic	Carretera Cancun Aeropuerto Km 17, Local 55 Central de Abastos C.P. 77560, Cancún, Quintana Roo	+52 (998) 886 2117	<a href="mailto:consuladordcancun@yahoo.com">consuladordcancun@yahoo.com</a>
Southafrica	Calle Granada No. 30, SM 2 A C.P. 77500, Cancún, Quintana Roo	+52 (998) 884 1041/ +52 (998) 884 9513	<a href="mailto:notaria020@prodigy.net.mx">notaria020@prodigy.net.mx</a>
Sweden	Hotel Omni, Blvd. Kukulcán Km 16.5, zona hotelera, C.P. 77500, Cancún Quintana, Roo	+52 (998) 881 0631	<a href="mailto:msalinas@omnicancun.com.mx">msalinas@omnicancun.com.mx</a>
Switzerland	Edificio Venus, Avenida Cobá 12, local 214, supermanzana 5, manzana 1 C.P. 77500, Cancún, Quintana Roo	+52 (998) 884 8446	<a href="mailto:sandrorolandi@hotmail.com">sandrorolandi@hotmail.com</a> <a href="mailto:pastaseca@prodigy.net.mx">pastaseca@prodigy.net.mx</a>
Portugal	Calle.Guanabana 40,SM. 25,MZ. 13,LT.11, Ret.2, Depto. 2 Cancún, Quintana Roo	+52 (998) 884 2735	<a href="mailto:consul_portugal_cancun@prodigy.net.mx">consul_portugal_cancun@prodigy.net.mx</a>
Brazil	Av.acanceh,Plaza San Angel Inn, SM.15,MZ.3,LT.3, Piso 2, Interior 16. Cancún, Quintana Roo	+52 (998) 883 1602	<a href="mailto:macouchonnal@atlantetc.com.mx">macouchonnal@atlantetc.com.mx</a>

Country	Address	Telephone	Mail
Slovak Republic	Calle Rosas 22, MZ. 24, SM. 22 Cancún, Quintana Roo	+52 (998) 884 8546/ +52 (998) 884 6598/ +52 (998) 884 6594	<a href="mailto:chonro@prodigy.net.mx">chonro@prodigy.net.mx</a>

## 9.2 Climate

Cancun enjoys a tropical climate year-round. The dry season runs from November to May while the rainy season stretches from June to October.

Temperatures remain relatively stable, ranging from average lows of 20°C to 25°C (68°F – 77°F) to average highs of 26°C to 33°C (79°F – 91°F).

## 9.3 Electricity and Voltage

127 V / 60 Hz



For your convenience, please bring a multi-voltage travel adapter.

## 9.4 Language

Official Language is Spanish. Nevertheless, as Cancun is a very big destination city, most people at touristic places and hotels speak English.

## 9.5 Time Zone

UTC/GMT -5 hours

## 9.6 Banks and Currency

The Mexican peso is the official currency of Mexico. To see the updated Exchange rate, you can enter the Bank of Mexico site: [www.banxico.org.mx](http://www.banxico.org.mx). Exchange rate (Feb 14th 2017): \$18.60 = 1 USD.

Banks are open from 9:00 to 16:00 hours from Monday to Friday.

## 9.7 Mobile Phone Rental Service

Participants may buy a cheap phone for around \$30 in any convenient stores as "OXXO" or "7-Eleven" and they are used on a pay as you go plan. Mobile operators countrywide are AT&T, Movistar and Telcel.

## 9.8 Helpful Numbers

**Area Code:** 998

**Cancun Hotel Zone Police:** +52 (998) 885 0569

**Police Department:** +52 (998) 884 1913

**Traffic Police:** +52 (998) 884 0710

**Fire Department:** +52 (998) 884 1202

**Red Cross:** +52 (998) 884 1616

**Tourist Assistance Office:** +52 (998) 884 8073

### **9.10 Tipping**

Like in the United States, leaving a tip, called “propina”, is expected in Mexico. In bars and restaurants, it is customary to tip between 10 and 15 percent. However, before leaving a tip, check the bill to make sure that a gratuity or service charge is not already included.

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