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Contribution by the Secretariat

Status report on implementation of
Council Decision 600 and 601 (UIFN, IIN)

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| **Background**Following the approval of Decision 600 and 601 at the Council 2017 session, ITU has been in the process of implementing these Decisions. This report summarizes the status of the implementation and provides some observations and proposals.**Action required**The CWG-FHR is invited to **review** and **endorse** the proposal in this report. References[C17/133](https://www.itu.int/md/S17-CL-C-0133/en)*,* [C17/134](https://www.itu.int/md/S17-CL-C-0134/en) |

## A. Background

1. Council 2017 approved the new fee structure for UIFN and IIN by approving new Decision 600 ([C17/133](https://www.itu.int/md/S17-CL-C-0133/en)) and 601 ([C17/134](https://www.itu.int/md/S17-CL-C-0134/en)).

* ITU Council decided to continue collecting fees for Universal International Freephone Number (UIFN) Registration and to establish the registration fee at 300 Swiss francs per number issued, and for non ITU-T and ITU-R Sector Members implement an annual maintenance fee at 100 Swiss francs per number starting from 1 January 2018 (Decision 600, ITU Council, 2017 session).
* ITU Council decided to continue collecting fees for IIN registration and to establish the registration fee at 150 Swiss francs per number issued, and for non ITU-T and ITU-R Sector Members to implement an annual maintenance fee at 100 Swiss francs per number starting from 1 January 2018 (Decision 601, ITU Council, 2017 session).

## B. The status of implementation

2. Circulars on UIFN registration and IIN registration have been issued (<https://www.itu.int/md/T17-TSB-CIR-0035/en>; <https://www.itu.int/md/T17-TSB-CIR-0036/en>). These circulars have also been published in No. 1127 of ITU Operational Bulletin (<https://www.itu.int/dms_pub/itu-t/opb/sp/T-SP-OB.1127-2017-OAS-PDF-E.pdf>).

3. The Council decision has also been announced on ITU UIFN website (<http://www.itu.int/en/ITU-T/inr/unum/Pages/uifn.aspx>) and the ITU website for IIN (<http://www.itu.int/en/ITU-T/inr/forms/Pages/iin.aspx>).

4. ITU TSB initiated the process to notify 166 service providers of UIFNs and 787 assignees of IIN. Over 3000 emails were sent out to assignees, to regulators, and to answer queries. Due to lack of responses from relevant agencies, including national regulators, up-to-date email addresses are still not available for several assignees. The situation is as follows:

* UIFN: 11 entities with no email address (6 of them with 0 UIFNs) and no updated contacts for the 42 entities with bounced e-mail messages (11 of them with 0 UIFNs).
* IIN: 288 entities with no email address and no updated contacts for the 142 entities with bounced e-mail messages.

5. Improvements to relevant ITU Billing system and UIFN system have been undergoing. The first user acceptance test was completed.

6. Revisions were proposed to Recommendation ITU-T E.169.1 “Application of Recommendation E.164 numbering plan for universal international freephone numbers for international freephone service” and ITU-T E.118 “The international telecommunication charge card” to reflect Council Decision 600 and 601. The draft revised ITU-T E.169.1 and E.118 were discussed in ITU-T SG2 meeting of 27 November to 1 December 2017, but could not be agreed for determination. It was noted that whilst E.118 IINs were administered by member states and could not be reclaimed without their decision, reclaiming the resource in absence of payment can be considered for UIFNs as the resources are under the responsibility of TSB.

## C. Observations

7. A UIFN service provider is an ROA as defined in the Annex of the ITU Constitution. Administrations of the Member States are invited to inform TSB of any new or updated information on the telecommunication operators and service providers to which they have granted the status of Recognized Operating Agency (ROA), in accordance with Article 6, and Nos. 1007 and 1008 of the Annex to, the Constitution of ITU by using the [Notification Form](https://www.itu.int/en/ITU-T/inr/Documents/roa-notification.doc). More information can be found at: <https://www.itu.int/en/ITU-T/inr/Pages/roa.aspx>.

8. For IINs, registration of IINs with endorsement from national Administration/regulator and all changes (including contacts) to the IIN records kept by ITU with confirmation from the national Administration/regulator are published in ITU Operational Bulletin. Some national regulators have kindly provided changes to quite a few IINs even though TSB’s query was only for one IIN. There has been an increase in publishing updated IIN records in the ITU Operational Bulletin to reflect the update information received from national regulators.

9. Most of the UIFNs and IINs were assigned or registered in the 90s. A lot of the entities have merged with, or have been acquired by, larger Corporations, or dissolved. This fact makes finding their information very difficult. Some of the national Administration/regulators do not keep information from the 90s.

10. Certain companies requested disconnections: 500+ UIFNs were disconnected and a few IINs were cancelled.

11. ITU’s emails are blocked by some entities.

12. The ITU logo was found being illegally used in one case; the company could not be reached via email or phone.

13. Queries what would happen if a service provider for UIFN does not pay the annual maintenance fee were received.

## D. Proposal

14. National Administrations/regulators are invited to provide focal point for providing or investigating up-to-date contacts for UIFN service providers (RoAs) and the assignees of IINs.

15. It is proposed that for the entities for which national Administrations/regulators have lost contact and for which they cannot find out new contacts by 30 June 2018, all records relevant to these entities will be removed from the ITU database based on confirmations/notifications from national Administrations/regulators.

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