



## General Secretariat (SG)

Geneva, 2 November 2020

Ref.: BDT/DKH/CSD/CL-20/046  
E-mail: [hcbmail@itu.int](mailto:hcbmail@itu.int)

To: - ITU Member States

Subject: **Invitation to participate in a survey on ITU's capacity development and training activities**

Dear Sir/Dear Madam,

Further to the outcomes of Council-19, ITU has commissioned Jigsaw Consult to conduct a review of ITU capacity development and training activities as part of a feasibility study for the establishment of an ITU training institute.

As part of the exercise, a short questionnaire has been developed which you are invited to complete by **14 November 2020**.

Links to the survey are available as follows:

- Arabic: <https://rhul.onlinesurveys.ac.uk/73s855r7mt> or <https://bit.ly/373O2zy>
- Chinese: <https://rhul.onlinesurveys.ac.uk/itu-capacity-development-and-training-chinese> or <https://bit.ly/318VeXr>
- English: <https://rhul.onlinesurveys.ac.uk/itu-capacity-development-and-training-members> or <https://bit.ly/3IEsldo>
- French: <https://rhul.onlinesurveys.ac.uk/luit-developpement-des-capacites-et-formation-membres> or <https://bit.ly/2T6zLdr>
- Russian: <https://rhul.onlinesurveys.ac.uk/z6he6zp2c8> or <https://bit.ly/3nOsgWv>
- Spanish: <https://rhul.onlinesurveys.ac.uk/encuesta-de-programas-de-desarrollo-de-capacidades-y-forma> or <https://bit.ly/376BmYW>

We look forward to your active participation and support to ensure that this process is successful and beneficial for all.

Yours faithfully,

[Original signed]

Houlin ZHAO  
Secretary-General