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|  | **Document CWG-FHR-16/17** |
| **26 September 2023** |
| **English only** |
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| Contribution by the Russian Federation | |
| IMPROVEMENT OF SEARCH ENGINE AND HARMONIZATION OF ITU WEBSITES | |
| **Purpose**  The contribution proposes to improve the search engine and to accelerate the harmonization of the ITU websites.  **Action required**  The Council Working Group is invited **to consider this contribution** and **take necessary actions**, if any.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **References**  [*PP Resolution 154 (Rev. Bucharest, 2022)*](https://www.itu.int/en/council/Documents/basic-texts-2023/RES-154-E.pdf)*;* [*Council Resolution 1372 (Rev. 2019)*](http://web.itu.int/md/S19-CL-C-0138/en) | |

**I Introduction**

*Decides* 6.6 of Decision 5 (Rev. Bucharest, 2022) of the Plenipotentiary Conference states that “*the information services function in the Union should be maintained at an effective level, including by ensuring that the ITU website is properly maintained in view of the provisions of Resolution 154 (Rev. Bucharest, 2022) of this conference, on use of the six official languages of the Union on an equal footing*”.

The Plenipotentiary Conference in its Resolution 154 (Rev. Bucharest, 2022), recognizes “e) *that websites in the six official languages of ITU are important tools for the membership, the media, educational institutions and the general public*” and instructs the Secretary-General, in close collaboration with the Directors of Bureaux “3 *to intensify work on harmonization of the websites of the ITU Sectors and the General Secretariat in all the official languages of the Union to ensure clarity and ease of navigation and to achieve the image of "One ITU”.*

**II Discussion**

Document [CWG-LANG-13/2](https://www.itu.int/md/meetingdoc.asp?lang=en&parent=S23-RCLCWGLANG13-C-0002) in para 3.6 noted that “Harmonization efforts continue with a common information infrastructure and design for all conference and event websites on the WordPress platform, including the ITU Council 2023 website.”

However, despite the ongoing work on the harmonization of the ITU websites, it is clear that it is premature to talk about the exhaustive implementation of the decisions of the Plenipotentiary Conference.

Despite repeated appeals at the level of the Council, Council Working Groups and Sector Advisory Groups, the following shortcomings have not been eliminated:

1. The ITU search system does not allow searching for resolutions, recommendations or circulars, especially in a language other than English.

2. Access to individual ITU-D resolutions and recommendations is not possible through the website, the only option to check them is through the Final report of WTDC, unlike for other sectors.

3. Unlike the previous version of the Council website, in order to go to the web pages of the Council working groups, on the new Council website, one have to guess to click the “About” icon.

4. The Council websites are still only available in English.

5. When clicking on the “[Basic Texts of the Union](https://www.itu.int/en/publications/Pages/publications.aspx?lang=en&media=paper&parent=S-CONF-PLEN-2019)” icon on the main ITU web page, one will be brought to the 2019 document of the conference before last.

6. It is difficult to download documents on some websites, in particular from the website of the CWG-FHR.

7. A separate ITU CCT website has been created, but it can only be accessed through the ITU-R CCV or ITU-T SCV websites. Moreover, the ITU CCT website is located in the line of ITU-R websites [ITU](https://www.itu.int/Pages/VariationRoot.aspx) > [HOME](https://www.itu.int/en/Pages/default.aspx) > [ITU-R](https://www.itu.int/en/ITU-R/Pages/default.aspx) > [STUDY GROUPS](https://www.itu.int/en/ITU-R/study-groups/Pages/default.aspx) > CCT, and access to its documents is possible only through the [SharePoint site](https://extranet.itu.int/rsg-meetings/ccv). The situation is similar with the ISCG website.

8. The intention to use the latest versions of the software when previous versions cannot be used leads to difficulties and often the impossibility of using websites and downloading documents, that particularly affects developing countries.

**III Proposals**

Bearing in mind the conclusions made in “II  Discussion” above, the CWG-Lang is invited to consider the proposals below and take necessary actions, if any:

1 Accelerate work on harmonization of ITU websites.

2 Draw the attention of the newly created Transformation Group to the importance of creating the harmonized, accessible and transparent “ONE ITU” website in all the official languages of the Union in order to improve the efficiency and image of ITU.

3 Improve the ITU search system.

4 Recommend that BDT provides direct access to ITU-D resolutions and recommendations.

5 Recommend that the General Secretariat provide on its website direct and visible access to the ITU CCT and ISCG websites, providing access to documents, similar to the SG websites.

6 Provide direct access to the CWG websites from the main Council website.

7 Provide the ability to use previous versions of software when working with the ITU websites.

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