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|  | **Addendum 4 to Document EG-ITRs-1/2** |
| **7 September 2023** |
| **English only** |
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| Contribution from HILL | |
| ART. 4: INTERNATIONAL TELECOMMUNICATION SERVICES | |
| **Purpose**  Discussion  **Action required**  The document is submitted to EG-ITRs **for discussion**.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Reference**  [Council Resolution 1379, revised 2023](https://www.itu.int/md/S23-CL-C-0121/en) | |

1. The work of the current ITR-EG is specified in its Terms of Reference[[1]](#footnote-1):

*2 Taking into consideration the work of the previous two Expert Groups, the review may consider, among others:*

*a) new trends in telecommunications/ICT and emerging issues in international telecommunications/ICT environment which may impact the ITRs,*

*b) empirical data on the current use of the ITRs by operating agencies and/or administrations and the proportion of global telecommunication services which now rely on the ITRs, and*

*c) the relevance of the ITRs which “consist of high-level guiding principles” in the current telecommunication/ICT environment.*

2. This contribution focuses on Art. 4 of the 2012 ITRs, International Telecommunication Services which states:

*4.1 Member States shall promote the development of international telecommunication services and shall foster their availability to the public.*

*4.2 Member States shall endeavour to ensure that authorized operating agencies cooperate within the framework of these Regulations to provide, by agreement, a wide range of international telecommunication services which should conform, to the greatest extent practicable, to the relevant ITU-T Recommendations.*

*4.3 Subject to national law, Member States shall endeavour to ensure that authorized operating agencies provide and maintain, to the greatest extent practicable, a satisfactory quality of service corresponding to the relevant ITU-T Recommendations with respect to:*

*a) access to the international network by users using terminals which are permitted to be connected to the network and which do not cause harm to technical facilities and personnel;*

*b) international telecommunication facilities and services available to users for their dedicated use;*

*c) at least a form of telecommunication service which is reasonably accessible to the public, including those who may not be subscribers to a specific telecommunication service; and*

*d) a capability for interworking between different services, as appropriate, to facilitate international telecommunication services.*

*4.4 Member States shall foster measures to ensure that authorized operating agencies provide free-of-charge, transparent, up-to-date and accurate information to end users on international telecommunication services, including international roaming prices and the associated relevant conditions, in a timely manner.*

*4.5 Member States shall foster measures to ensure that telecommunication services in international roaming of satisfactory quality are provided to visiting users.*

*4.6 Member States should foster cooperation among authorized operating agencies in order to avoid and mitigate inadvertent roaming charges in border zones.*

*4.7**Member States shall endeavour to promote competition in the provision of international roaming services and are encouraged to develop policies that foster competitive roaming prices for the benefit of end users.*

**Discussion of Article 4**

3. In our view, this article remains valid and should not be changed.

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1. <https://www.itu.int/md/S23-CL-C-0121/en> [↑](#footnote-ref-1)