



General Secretariat (SG)

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Ref: **CL-24/39**
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To: ITU Focal Points and TIES Focal Points
- Member States
- Sector Members
- Associates
- Academia
- UN
- State of Palestine

Subject: New ITU User Account and TIES access management platform

Dear Madam/Sir,

I am pleased to inform you that ITU is launching a new **ITU User Account platform**. The change is planned for Monday 8 July 2024.

The new platform improves the user experience and facilitates delegates' affiliation and TIES access rights validation by Focal Points while also taking advantage of new security features.

Information about the new functionalities, including guidelines for Users and Focal Points is available at the following link: <https://www.itu.int/hub/membership/user-account-ties/>

You are also kindly invited to attend a virtual information session in English on 11 July at 13:00 (Geneva Time). The link to the session will be sent to you in due course by email.

Yours faithfully

(signed)

Doreen Bogdan Martin
Secretary-General