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| [itu-logo](http://www.itu.int/) | | **International telecommunication union**  **Telecommunication Standardization Bureau** | |  |
|  | | | Geneva, 22 June 2017 | |
| **Ref:** | **TSB Circular 36**  SG2/JZ | | **To:**  - Administrations of Member States of the Union | |
| **Tel:** | +41 22 730 5855 | |
| **Fax:** | +41 22 730 5853 | |
| **E-mail:** | [tsbsg2@itu.int](mailto:tsbsg2@itu.int) | | **Copy to:**  - ITU-T Sector Members;  - ITU-T Associates;  - ITU Academia;  - The Chairman and Vice-Chairmen of ITU-T Study Group 2;  - The Director of the Telecommunication Development Bureau;  - The Director of the Radiocommunication Bureau | |
| **Subject:** | **Universal International Freephone Number (UIFN) Registration** | | | |

Dear Sir/Madam,

1 ITU-T Study Group 2 has developed Recommendation [ITU-T E.169.1 “Application of Recommendation E.164 numbering plan for universal international freephone numbers for international freephone service”](http://www.itu.int/rec/T-REC-E.169.1-200109-I) and Recommendation [ITU-T E.152 ”International freephone service”](http://www.itu.int/rec/T-REC-E.152-200605-I). A Universal International Freephone Number (UIFN) enables an International Freephone Service (IFS) customer to be allocated a unique freephone number(s) that is the same throughout the world and all service and call-related charges are paid by the IFS customer. One of the typical uses of a UIFN is to reach customer services via, for example, a call center for a company’s global customers or potential customers.

2 A UIFN is composed of a three-digit country code for global service application, i.e. 800, followed by an 8-digit Global Subscriber Number (GSN), resulting in an 11-digit fixed format. (An IFS caller must dial an international prefix prior to the UIFN.)

3 The ITU-TSB has been requested to perform the task of Registrar for UIFNs, responsible for processing registration requests and assignment of the GSN portion of the UIFN in accordance with Recommendation ITU-T E.169.1 and Recommendation ITU-T E.152, "International Freephone Service". At its June 1996 session, ITU Council established the UIFN application fee at 200 Swiss francs per UIFN number issued (Decision 464, ITU Council, 1996 session).

4 At its 2017 session, ITU Council decided to continue collecting fees for Universal International Freephone Number (UIFN) Registration and to establish the registration fee at 300 Swiss francs per number issued, and for non ITU-T and ITU-R Sector Members implement an annual maintenance fee at 100 Swiss francs per number starting from 1 January 2018 (Decision 600, ITU Council, 2017 session).

5 The annual fee will be collected based on the status of UIFNs and the membership of the primary service providers at 00h00 (Geneva time) of 1 January of each year from 2018. The newly reserved UIFNs during the year 2018 and afterwards will also be charged an annual maintenance fee for that year. In case of cancellation, there will be no refund.

6 For further information on UIFNs reserved or assigned, please see: <http://www.itu.int/en/ITU-T/inr/unum/Pages/uifndb.aspx>. In addition, for general information on UIFN, please see: <http://www.itu.int/en/ITU-T/inr/unum/Pages/uifn.aspx>. For issues relevant to membership status, please see: <http://www.itu.int/online/mm/scripts/gensel8>. A Sector Member is marked with an “X” under columns “ITU-T” and/or “ITU-R”.

7 Please address your comments to:

UIFN Registrar

International Telecommunication Union

Telecommunication Standardization Bureau

Place des Nations CH - 1211 GENEVA 20, Switzerland

Tel: +41 22 730 6220

Fax: +41 22 730 6200

E-mail: [universalnumbers@itu.int](mailto:universalnumbers@itu.int)

For membership issues, please contact [itu-tmembership@itu.int](mailto:itu-tmembership@itu.int).

Yours faithfully,

Chaesub Lee  
Director of the Telecommunication  
Standardization Bureau