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| The International Teleocmmunication Union - Connecting the World. | | **International telecommunication union**  **Telecommunication Standardization Bureau** | |  |
|  | | | Geneva, 5 June 2019 | |
| **Ref:** | **TSB Circular 174** | | **To:**  - Administrations of Member States of the Union;  - ITU-T Sector Members;  - ITU-T Associates;  - ITU Academia | |
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| **E-mail:** | tsbevents@itu.int | | **Copy to:**  - The Chairmen and Vice-Chairmen of Study Groups;  - The Director of the Telecommunication Development Bureau;  - The Director of the Radiocommunication Bureau;  - The Director of the ITU Regional Office for Asia and the Pacific, Bangkok;  - The Head of the ITU Area Office in Jakarta | |
| **Subject:** | **ITU Workshop on Telecommunication Service Quality as Enabler of the Digital Economy, Singapore, 19-21 August 2019** | | | |

Dear Sir/Madam,

1 I would like to inform you that the International Telecommunication Union (ITU) is organizing a **Workshop on Telecommunication Service Quality as Enabler of the Digital Economy,** which will take place from **19 to 21 August 2019 in Singapore**.

The workshop will be hosted by the **Info-communications Media Development Authority (IMDA)**.

2 Facilitated by the **Quality of Service Development Group (QSDG)** operating under **ITU-T Study Group 12** (Performance, Quality of Service, Quality of Experience), the aim of this workshop is to extend the reach of ITU activities on telecommunication service quality in Asia and the Pacific, and to advance the implementation of **WTSA Resolution 95** on ITU-T initiatives to raise awareness on best practices and policies related to service quality.

3 Participation is open to ITU Member States, Sector Members, Associates and Academic Institutions and to any individual from a country that is a member of ITU who wishes to contribute to the work. This includes individuals who are also members of international, regional and national organizations.

4 The workshop will be conducted in English. No fellowships will be granted.

5 Information relating to the workshop, including the draft programme, can be found on the event website: <https://itu.int/en/ITU-T/Workshops-and-Seminars/qos/201908/>

6 Practical information concerning venue, accommodation, transport and visas will be made available on the event webpage in the near future.

7 To enable TSB to make the necessary arrangements concerning the organization of the workshop, I should be grateful if you would register via the online form: <https://www.itu.int/net4/CRM/xreg/web/Registration.aspx?Event=C-00006221>, as soon as possible, but **no later than 12 August 2019.** **Please note that pre-registration of participants is carried out exclusively *online*.**

8 Citizens of some countries are required to obtain a visa in order to enter and spend any time in Singapore. The visa needs to be obtained from the office (embassy or consulate) representing Singapore in your country or, if there is no such office in your country, from the one that is closest to the country of departure.

Yours faithfully,

*(signed)*

Chaesub Lee  
Director of the Telecommunication  
Standardization Bureau