27th QUALITY OF SERVICE DEVELOPMENT GROUP (QSDG) MEETING – ITU-T STUDY GROUP 12, QUESTION 12/12

14th June 2010

Dear QSDG Members and Participants,

**Ref: Invitation to the 27th Annual ITU QSDG Meeting, 18 – 22 October 2010
Royal Villas, Ezulwini Valley, Mbabane, Swaziland**

Southern Africa Telecommunications Association (SATA) and Swaziland Posts and Telecommunications Coporration (SPTC) are pleased to host and invite you to the 27th ITU-T Quality of Service Development Group meeting to be held in Mbabane, Swaziland at the Royal Villa, Ezulwini Valley from October 18th to 22nd 2010.

We expect over 100 delegates from service providers from more than 50 countries around the world to contribute and attend this year's ITU –T QSDG meeting.

Enhancing QoS in all aspects of the Telecommunications Sector is the main objective of this meeting. Switching, ATM, IP services, and network reliability are among the topics to be focused during the meeting.

To confirm your interest for this annual prestigious QoS meeting in Mbabane, please complete the attached form as indicated in the logistic information.

The Agenda for the meeting is attached and presentations / contributions will be received till September 15 and should be address directly to the Chairman via email (luis-s-cardoso@telecom.pt). All presentations /contributions should have an Abstract.

We will be happy to clarify all questions that you may have, and we thank you in advance for all cooperation.

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QSDG Chairman

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