



**27<sup>th</sup> QUALITY OF SERVICE DEVELOPMENT GROUP (QSDG)  
MEETING – ITU-T STUDY GROUP 12, QUESTION 12/12**

18<sup>th</sup> – 22<sup>nd</sup> October 2010

Royal Villas, Ezulwini Valley, Mbabane, Swaziland

**DELEGATES ARRIVAL AND COUNTRY INFORMATION**

**SWAZILAND - COUNTRY INFORMATION 2010**

**VENUE**

The 27<sup>th</sup> ITU-T QSDG 2010 will be held from 18 - 22 October 2010 at the Royal Villas, Ezulwini Valley, Mbabane, Swaziland

**HOTEL ACCOMODATION**

A list of available hotels is appended. Please communicate your preferences. .

**TRANSPORTATION**

Transport will be provided to delegates on arrival, to & from the meeting venue and on departure.

**SPEED & POLICE**

Delegates who will be driving into Swaziland are advised to have their driver's licence in their vehicles at all times. The general speed limit in Swaziland is 80 kmph reducing to 60kmph as marked in urban and other areas. For highways it is 120kmph. On all tar roads are radar and contact speed traps. If you are driving a foreign-registered car you will be expected to pay on the spot.

**DRUNKEN DRIVING – **BE WARNED!****

Please do not drink and drive. The controls are very strict. Minimum sentence is 4-years imprisonment or E5000.00 Emalangeni (US \$658.00) fine.

**HEALTH REQUIREMENTS**

Delegates are urged to check with the health authorities in their respective countries. A Vaccination Certificate for Yellow Fever is required from delegates from infected areas. Malaria risk is minimal except in the Southern part of the country.

**VISA REQUIREMENTS**

These vary from country to country. Please check with the nearest Swaziland embassy or travel agency. If you are experiencing any problems, please do not hesitate to contact the host contact Person.

**TEMPERATURE**

The climate in Swaziland is cold at night becoming warm during the day. It is expected that during the period of the training, temperatures will range between 05 degrees Celsius and 20 degrees Celsius.

## **LANGUAGE**

English and Siswati are the official languages.

## **ELECTRICITY**

- The mains electricity supply in Swaziland operates at 220 -230V, 50-60Hz

## **LOCAL CURRENCY**

1 US dollar = E 7.45

Please note that the exchange rates fluctuate. The local currency (E – Emalangeni) is at par with the South African Rand; therefore, South African Rands - NOTES are acceptable.

## **CREDIT CARDS**

The following credit cards are acceptable in Swaziland banks and in some hotels and restaurants: American Express, Diners, Master Card and Visa Card. An International ATM is available at the Standard Bank Mbabane Mall and at the Royal Swazi Sun Hotel.

## **DEPARTURE TAX**

A departure tax of E50 (US\$6.09) is payable at the airport on departure. Please make sure that it is in local currency.

## **TIME DIFFERENCE**

Swaziland is 2 hours ahead of GMT.

## **EMERGENCY SERVICES (TEL NUMBERS):**

- ❖ AMBULANCE: 606 911 (Private hospital rates )
- ❖ HOSPITALS: Mbabane Clinic (Private) - 4042423/4/5
  - Mbabane Government Hospital (Public) – 4042111
- ❖ POLICE : 999

**TELEPHONE SERVICES:** The country code is + 268

## **AIRPORT:**

The airport is in Manzini, Swaziland . They are daily flights from Johannesburg, South Africa. Manzini is 25km from Mbabane and transport will be available for the dekegates to take them to the hotels.

## **LOCAL COORDINATOR IN SWAZILAND**

Mr. Petros Mandlenkosi Dlamini  
Tel: +268-405 2444 (office); Fax: +268 405 2020  
Email: [petrous@sptc.co.sz](mailto:petrous@sptc.co.sz)

**Hotel Accommodation** *(rates are per night and Bed and Breakfast).*

*Other rates for longer stay can be obtained directly from the hotel*

<b>Mountain Inn B&amp;B:</b>  Tel: +268 404 2773/ 404 2781 Single: E 800.00. Double: E 985.00	<b>Mountain View Cottages (no phones in the rooms, can use house phone)</b>  Tel: +268 404 9085 Single: E 465.00 Double: E 550.00
<b>City Inn B&amp;B</b>  Tel: +268 404 2034 Single: E 500 Double: E 650	<b>Vikes Guest House</b>  Tel: +268 404 8485 Cell: +268 7 603 6396 Single: E 380.00 Double: E 450.00
<b>Lugogo Sun B&amp;B</b>  Tel: +268 416 4000/1111 Single: E 1600.00 Double: E 2500.00	<b>Ezulwini Sun B&amp;B</b>  Tel: +268 416 6000/1782 Single: E 1800.00 Double: E 1900.00
<b>Royal Swazi Sun</b>  Tel: +268 416 5000/4166800 Single: 2500.00 Double: 2650.00	<b>Royal Villas</b>  Tel: +268 416 7035 King Suite : 1725.00 Queen: 1515.00 Single: 1515.00