

**28<sup>th</sup> QUALITY OF SERVICE DEVELOPMENT GROUP (QSDG)  
MEETING – ITU-T STUDY GROUP 12, QUESTION 12/12**

23 May 2011

Dear QSDG Members and Participants,

**Ref: Invitation to the 28<sup>th</sup> ITU QSDG Meeting, 3 – 7 October  
2011, Kampala, Uganda**

Uganda Communications Commission jointly with the Southern Africa Telecommunications Association (SATA) are pleased to host and invite you to the 28<sup>th</sup> ITU-T Quality of Service Development Group meeting to be held at **Kampala Serena International Conference Centre in Kampala City, Uganda, from 3 – 7 October 2011.**

We expect over 100 delegates from service providers from more than 50 countries around the world to contribute and attend this year's ITU –T QSDG meeting.

Enhancing QoS in all aspects of the Telecommunications Sector is the main objective of this meeting. Switching, ATM, IP services, and network reliability are among the topics to be focused during the meeting.

To confirm your interest for this annual prestigious QoS meeting in Kampala, please complete the attached form as indicated in the logistic information. The Theme of the 28<sup>th</sup> ITU QSDG is: ***“Quality of Service, Quality of Experience Network Availability and Readiness”***

The Agenda for the meeting is attached and presentations / contributions will be received till 16<sup>th</sup> September and should be address directly to the Chairman via email ([luis-s-cardoso@telecom.pt](mailto:luis-s-cardoso@telecom.pt)). All presentations/contributions should have an Abstract.

We will be happy to clarify all questions that you may have, and we thank you in advance for all cooperation.



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