29th QUALITY OF SERVICE DEVELOPMENT GROUP MEETING – ITU-T STUDY GROUP 12, QUESTION 12/12

5th July, 2012

Dear QSDG Members and Participants,

Ref: Invitation to the 29th ITU QSDG Meeting, 8th – 12th October 2012

Communications Commission of Kenya (CCK) jointly with the Southern Africa Telecommunications Association (SATA) are pleased to host and invite you to the 29th ITU-T Quality of Service Development Group (QSDG) meeting to be held in Nairobi, Kenya from 8th – 12th October 2012 at the **Intercontinental Hotel, Nairobi**.

We expect over 100 delegates from service providers from over 50 countries around the world to attend and contribute in this year's ITU-T QSDG meeting.

Enhancing QoS in all aspects of the telecommunications sector is the main objective of this meeting. Availability, Reliability of Networks and Services, Monitoring QoS/QoE in different Technologies, Technological Convergence and Digital Migration; are among the topics to be focused on during the meeting.

To confirm your attendance and participation to this annual prestigious QoS meeting, in Nairobi, please complete the attached form as indicated in the logistic information document. The theme of the 29th ITU-T QSDG meeting is "*Quality of Service, Quality of Experience, Network and Service Availability and Reliability".*

The agenda for the meeting is attached and presentations/contributions must be received by 21st September 2012 and should be addressed directly to the Chairman via email luis.js.cardoso@gmail.com and copied to qsdgprepcom@cck.go.ke . All presentations/contributions should have an Abstract.

We will be happy to clarify all questions that you may have, and we thank you in advance for your cooperation.

Luis Sousa Cardoso
QSDG Chairman
Luis.js.cardoso@gmail.com
Luis.cardoso@ties.itu.int