

Mrs. Doreen Bogdan-Martin

ITU BDT Director

Ref.: ARCTEL-SOO60/2020

Data: 26-06-2020

Assunto: Consultation for the GSR-20 Best Practice Guidelines Global Symposium for Regulators (GSR-20)

Dear Mrs. Director, first of all I would like to address on behalf of ARCTEL- Association of Communications and Telecommunications Regulators of CPLP, our sincere thanks for the invitation that our association has been addressed, and we express our desire to continue the collaboration that has always characterized our two organs.

Regarding your letter with ref : BDT / DKH / RME / DM / 150, referring to the annual consultation you make before the Global Symposium for Regulators to the managers of the regulators, in this case to the Presidents of the Associations of the Regulators of each Block.

We would like to share the following information on the best regulatory measures taken in 2020. Within the scope of "The gold standard for digital regulation". Based on the topics we describe below:

- **Demonstrate regulatory thinking leadership for digital transformation.**

All members of our association have been experiencing changes, both in terms of their organizational structure, the adequacy of the legislation; and the acquisition of equipment in order to adapt it to the current moment, the main emphasis is being placed on the training of staff in order to guarantee and ensure that the transformation process takes place safely.

- **Vectors of regulatory action: inclusion, agility and resilience.**

In this regard, the updating of regulations in many of the member countries has allowed for a greater opening of markets, thus creating opportunities for the emerging of new market players, with the capacity to invest in the various market niches, by simplifying the processes of licensing, of the various operators and thus increasing their capacity to act and to invest in other segments.

- **Collaboration between sectors, cross-border cooperation and engagement through the Directorates.**

In the field of sectoral collaboration, and across borders, it has been growing, as many of the bodies have been incorporating other attributions making them bodies with multisectoral

competences, as is the case of the regulator of Cape Verde, which in some measure facilitates the process, however, the challenge of progressively improving cooperation mechanisms in many of our bodies still prevails.

On the other hand, in the field of cooperation across borders, and as you know, we are a private law association that facilitates and enhances the sharing of information and knowledge between the various regulators, with the aim of contributing to the development of the market and the communications sector, in this context, at the level of ARCTEL countries, cooperation has been exemplar, both in terms of the initiatives taken from the Association, as well as the initiatives taken bilaterally that have deserved it, the due and reciprocal treatment, a fact that has contributed and facilitated collaboration between members in dealing with the various matters that concern our members.

- **Innovative digital tools during the Covid-19 Process**

During and at a time when our association was getting ready for its 10th Assembly, all members were experiencing a moment of uncertainty, but with the strength and determination it was possible to carry out the following achievements:

- a) In the period from 9 to 14 March the holding of the General Assembly, and counting on the participation at a distance using various tools to guarantee the participation of the Delegation of Portugal, which could not be moved due to the restrictions that were already registered at that time;
- b) Realization of the Communications Forum, with distance participation of one of the speakers using tools created by local companies.

We hope that this information meets GSR requests, and we look forward to attend the online event.

Best regards,

Leonel Inácio Augusto
Chairman of the Board
ARCTEL-CPLP