

# Connect2Recover

*Building back better with broadband*

#Connect2Recover

<https://connect2recover.itu.int/>

Webinar

26 May 2021, 9:50

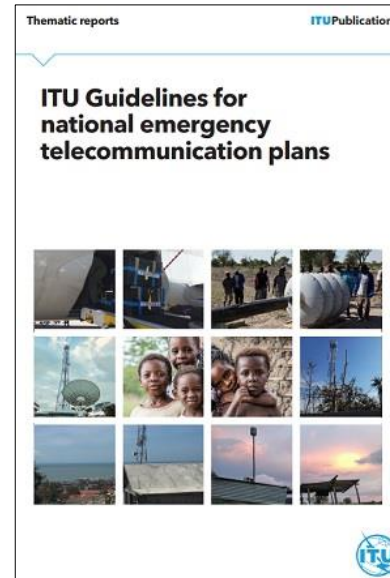


## Emergency telecommunications, disaster management & resilience

The speed and efficiency of our response is proportional to the level of preparedness.

Investments made before hazards hit and before the outbreak of a pandemic, save lives.

They also build resilience and saves greater investment needed for recovery.



Vanessa Gray  
Head, Environment & Emergency Telecom Division  
Telecommunication Development Bureau (BDT)



## Purpose - assist Member States to:

- Outline a set of effective legislation and regulation in particular to address multisectoral coordination for better emergency response
- Address telecoms/ICT management elements for effective preparedness and response to pandemics
  - Network capacity evaluation & monitoring/mapping
  - Demand monitoring
  - Ensure backup and redundancy
  - Identify alerting authorities responsible for sharing information and communication channels to ensure that communities at risk are informed

## Guide to develop a telecommunications/ ICT contingency plan for a pandemic response



## Examples of specific provisions:

### Regulatory measures, such as:

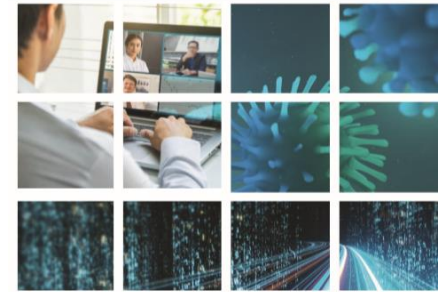
- Temporary decrease of taxes and fees; freezing universal service fund payments
- Ensure availability of critical amount of satellite terminals and spectrum
- Expedite permits for infrastructure deployment

### Requests made to service providers:

- Internet video streaming platforms move to lower definition format to reduce network burden
- Prioritize connectivity of strategic points & call routing on networks for response activities
- Waive customer late fees

### Support to customers

- Open Wi-Fi hotspots to the entire population
- Provide support to cover the cost and installation of broadband equipment
- Set up specific information channels to inform the public about the pandemic



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Thank you !

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