



# Accessible Americas IV: *ICTs for ALL*

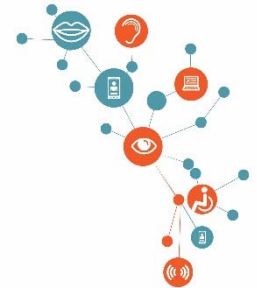
## Session 4

### ICT Accessibility Report for the Americas region

**San Jose, Costa Rica**

21 November 2017

***Vera Zanetti***



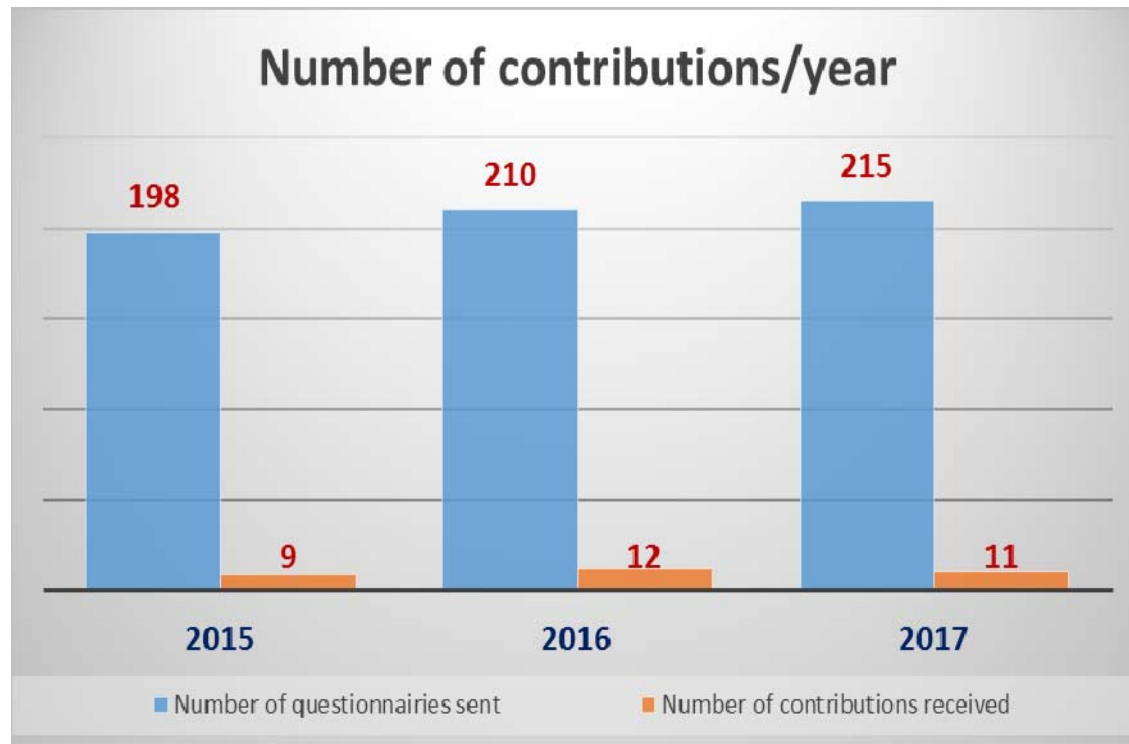
## Issues that motivated ITU to prepare an ICT Accessibility Report for the Americas



- Discussions during first edition of the AA
- Lack of information on ICT accessibility in the region



## The process of data collection: questionnaire





## Good practices and achievements in ICT Accessibility in the Americas Region

- ✓ Presents the developments and improvements in ICT accessibility across the Americas
- ✓ Inspire developments and improvements in ICT accessibility by other countries and related stakeholders in the Americas
- ✓ Most of the practices and developments are presented considering that they can be replicated



<http://www.itu.int/en/ITU-D/Regional-Presence/Americas/Pages/EVENTS/2016/15526.aspx>

<http://www.itu.int/en/ITU-D/Regional-Presence/Americas/Pages/EVENTS/2017/16948.aspx>



## The Questionnaire

- Major achievements in implementing ICT accessibility policies in line with the U.N. Convention on the Rights of Persons with Disabilities
- Major challenges faced in implementing ICT accessibility policies
- Approaches, steps or specific measures that have proven to be most successful in promoting ICT accessibility
- Which of these specific approaches, steps or actions should be a priority to facilitate and accelerate the goal of achieving an inclusive society in Americas Region
- Concrete actions that have been implemented to improve the quality and availability of accessible ICTs products and services for PwD
- Initiatives carried out to strengthen the awareness of national stakeholders to upgrade knowledge, develop their expertise and skills to promote ICT accessibility policies and programs



## The Questionnaire

- If the Agenda of the institution includes any other element or action as immediate next step to contribute to the implementation of ICT Accessibility in Americas Region
- Suggest what more your institution can do in order to promote the goal of ICT accessibility in your country
- Suggest what more other stakeholders (civil society and NGOs; international organizations; public entities and academic institutions) should do in order to promote the goal of ICT accessibility in your country and in the Americas region
- Indicate specific issues to the attention of the participants of Accessible Americas IV
- Universal Services Funds for Telecommunications: effective amount available for accessibility projects and programs; percentage committed and under execution in accessibility projects; number of projects and budget for those who have an explicit attention to and care of people in vulnerable conditions



## Contributions Received



**Obrigada!**

**!Gracias!**

**Thank you!**

Argentina

Brazil

Colombia

Costa Rica

Ecuador

Grenada

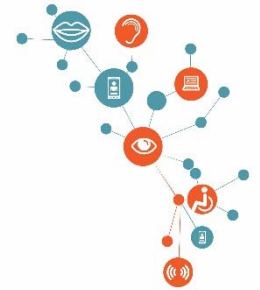
Mexico

Panama

Paraguay

Peru

Trinidad and Tobago



# Report Structure

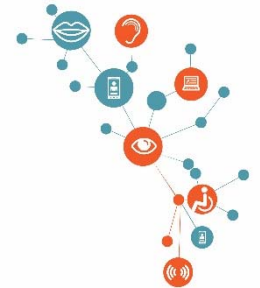
1. GENERAL OVERVIEW
2. THE DATA COLLECTION PROCESS
3. THE QUESTIONNAIRE
4. COUNTRIES THAT SUBMITTED CONTRIBUTIONS
5. MAJOR CHALLENGES
6. MOST APPOINTED SUCCESSFUL APPROACHES OR SPECIFIC MEASURES
7. SUGGESTED ACTIONS THAT STAKEHOLDERS SHOULD PRIORITIZE FOR ACHIEVING AN INCLUSIVE SOCIETY IN THE AMERICAS REGION





## Report Structure

8. CONCRETE ACTIONS IMPLEMENTED TO IMPROVE THE QUALITY AND AVAILABILITY OF ACCESSIBLE ICTS PRODUCTS AND SERVICES PARA PWD
9. ACTIONS BY NATIONAL INSTITUTIONS TO STRENGTHEN THE AWARENESS OF NATIONAL STAKEHOLDERS TO PROMOTE ICT ACCESSIBILITY POLICIES AND PROGRAMS
10. SUGGESTED ACTIONS THAT NGOs, INTERNATIONAL ORGANIZATIONS, TELECOM SERVICE PROVIDERS, THE ACADEMY AND OTHER STAKEHOLDERS SHOULD TAKE TO PROMOTE THE GOAL OF ICT ACCESSIBILITY IN COUNTRIES AMERICAS REGION
11. UNIVERSAL SERVICES FUNDS FOR TELECOMMUNICATIONS
12. SUGGESTED ISSUES TO THE ATTENTION OF ACCESSIBLE AMERICAS IV
13. CONCLUDING REMARKS
14. WAY FORWARD



***Thank you for your attention!***

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**For more information:**

[www.itu.int/en/ITU-D/Digital-Inclusion](http://www.itu.int/en/ITU-D/Digital-Inclusion)

[www.itu.int/accessibility](http://www.itu.int/accessibility)