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Patrícia Rodrigues Ferreira is specialist in Regulation of Telecommunications Services at Anatel - Agência Nacional de Telecomunicações, since 2007. She graduated in law by the Federal University of Uberlândia - UFU, with specialization in Regulation of Telecommunications Services by the Instituto Nacional de Telecomunicações - INATEL. In ten years of work in Anatel, her main activities consisted in defining guidelines for the massification of telecommunications services. She acted directly in the regulation services in rural areas, encouraging small health providers and mainly on the accessibility of services.