Regional Training Workshop on Information and Communication Technology (ICT) Indicators

5-6 June 2018

Center for Advanced Studies in Broadband for Development (CEABAD)
Managua, Nicaragua

Agenda

Day 1, 05 June 2018	
08:30 – 09:00	**Registration of participants**
09:00 – 09:30	**Welcome Remarks** • Opening: • Welcoming:
09:30 – 09:45	**1. Introduction and rationale** 1.1 Introduction and objectives of the workshop 1.2 Practical information for participants *Speaker: ITU*
09:45 – 10:15	**Group photo and coffee break**
10:15 – 10:45	**2. Global ICT data collection: overview of ITU's work on ICT statistics** 2.1 Collection and validation of global administrative and household ICT statistics 2.2 Development of internationally comparable ICT indicators 2.3 Dissemination of ICT trends and analysis Discussion *Speaker: ITU*
10:45 – 11:15	**3. Country experience: ICT data collection and reporting at the international level** *Speaker:*
11:15 – 12:30	**4. Global ICT benchmarks: the SDG indicator framework and the ICT Development Index (IDI)** 4.1 SDG indicator framework: ICT indicators and their availability in the Americas 4.2 IDI conceptual framework and its revised list of indicators 4.3 IDI value versus rank: absolute versus relative change 4.4 Current IDI status in the Americas Discussion

	Speaker: ITU
12:30 – 14:00	**Lunch break**
14:00 – 15:00	**5. ICT indicators collected from telecommunication operators (i)** 5.1 Fixed-telephone indicators 5.2 Mobile-cellular indicators 5.3 Bandwidth indicators Discussion *Speaker: ITU*
15:00 – 15:30	**Coffee break**
15:30 – 16:00	**6. Country experience: data collection from telecommunication operators** *Speaker:*
16:00 – 17:00	**7. ICT indicators collected from telecommunication operators (ii)** 7.1 Broadband indicators 7.2 Fixed-network indicators 7.3 Bundles, QoS and Traffic indicators 7.4 Revision of the ICT Price Basket Discussion *Speaker: ITU*

Day 2, 06 June 2018	
9:00 – 09:45	**8. ICT access and use by households and individuals** 8.1 Overview of ICT household statistics 8.2 Collaborating and coordinating for household ICT statistics 8.3 Disaggregation by socio-demographics: why and how 8.4 Methodology: ITU Manual for Measuring ICT Access and Use by Households and Individuals and Expert Group on ICT Household Indicators (EGH) Discussion *Speaker: ITU*
09:45 – 10:15	**9. How to report data to ITU** 9.1 Practical considerations: data collection schedule, processes and validation checks 9.2 Avoiding common mistakes in reporting survey data Discussion *Speaker: ITU*
10:15 – 10:45	**Coffee break**

10:45 – 11:15	**10. Country experience: ICT data collection from household surveys** *Speaker:*
11:15 – 12:30	**11. ICT Household ICT indicators included in the IDI and SDGs** 11.1 HH4: Proportion of households with a computer 11.2 HH6: Proportion of households with Internet access 11.3 HH7: Proportion of individuals using the Internet 11.4 HH15: Individuals with ICT skills, by type of skills 11.5 HH18: Proportion of individuals who own a mobile phone Discussion *Speaker: ITU*
12:30 – 14:00	**Lunch break**
14:00 – 14:30	**12. Big Data for measuring the information society** *Speaker: ITU*
14:30 – 15:00	**13. Country experience: big data from the ICT sector** *Speaker:*
15:00 – 15:30	**Coffee break**
15:30 – 16:30	**Roundtable: national coordination for the production of ICT statistics and data collection issues in the Americas** *Moderator: ITU*
16:30 – 17:00	**14. Conclusions and way forward** *Moderator: ITU*
END OF WORKSHOP	