

**ITU/BDT Arab Regional Workshop on
Mobile Roaming: National & International Practices
Khartoum-Sudan, 27-29 October 2015**

Provisional Programme

Day 1: 27 Oct 2015	
08:00- 09:00	Registration
09:00- 09:20	Opening Session - ITU-ARO - NTC
09:20- 09:30	Photo Group
09:30- 10:00	Coffee Break
10:00 - 10:30	Session 1 : ITU activities and works related to Roaming Issues Speaker: Eng. Mustafa Al Mahdi- ITU ARO
10:30 - 11:20	Session 2 : Roaming Overview - Roaming Concept - GSM Network Architecture - Roaming Call Flow - Launching a new Roaming Partner (bilateral/Hub/Dual IMSI) - Roaming Fraud Speaker: Ms Milja Hofman - ITU Expert
11:20-11:30	Coffee break
11:30- 12:30	Session 3 : Future Trends of Roaming - Role and impact of Over The Top services - Impact of MVNO and MNP. - The international roaming market and consumer trends Speaker Ms Ruth N Munge- ITU Expert
12:30- 14:00	Lunch Break
14:00- 15:00	Session 4: Arab Regional Group works in ITU-T SG3 - Update on the work of Arab Regional Group in ITU-T SG3 - Recommendations of ITU-T D.98 - OTTs and Mobile Money Speaker Eng. Adel Darwish
Day 2: 28 Oct 2015	
09:00 - 10:00	Session 5: National and International Roaming: Opportunities and Challenges - New business models of Roaming

	<ul style="list-style-type: none"> - From technology point of view. - Operators opportunities and Challenges - The challenges of high roaming prices <p>Speakers:</p> <ul style="list-style-type: none"> - Ms Ruth N Munge –ITU Expert - Sudan MNOs Challenges: <ul style="list-style-type: none"> ▪ Mrs Shaza Elmamoun –SUDANI ▪ Alaa Ali Elhussien- MTN Sudan <p>Moderator:</p> <p>Mrs Ola Hamdi –NTC-Sudan</p>
10:00- 10:30	Coffee break
10:30- 11:30	<p>Session 6: Commercial considerations of Mobile Roaming</p> <ul style="list-style-type: none"> - Wholesale (IOT) / Retail Pricing - Structure of roaming costs / margins - European Roaming Regulation - Current effect of EU Regulation on operators in Europe <p>Speakers</p> <ul style="list-style-type: none"> - Ms Milja Hofman- ITU Expert - Mr Vikram Raval- Regulatory & Public Policy Consultant in the Government and Regulatory Affairs team- GSMA
11:30- 12:30	<p>Session 7: The Role of Regulators and Industry Players</p> <ul style="list-style-type: none"> - Does the regulatory environment in the Arab region promotes roaming? - What should be improved by regulators to promote roaming? <p>Speakers</p> <ul style="list-style-type: none"> - NTC-Sudan – Mrs Zeinab Mudthir - KCC-Kenya- Mr. Lukas Musembi <p>Moderator:</p> <p>Eng. Mustafa Al Mahdi- ITU</p>
12:30- 14:00	Lunch Break
14:00- 15:00	<p>Session 8: Data Roaming / Protecting & Empowering Subscribers</p> <ul style="list-style-type: none"> - Data Roaming: GPRS, UMTS, LTE Roaming - Protecting and Empowering subscribers. - Discuss: National Roaming, Building Roaming Relationships <p>Speaker</p> <p>Ms Milja Hofman- ITU Expert</p>
Day 3: 29 Oct 2015	
09:00 - 10:00	<p>Session 9: The Role of Regional and International Organizations/Communities</p> <ul style="list-style-type: none"> - Initiatives by International and Regional Organ./communities - Initiatives by mobile network operators - What Operators should do to promote the roaming? <p>Speakers</p> <ul style="list-style-type: none"> - GCC Initiative – Eng. Adel Darwish - EAC One-Network area roaming initiative – Mr. Lukas Musembi - GSMA Roaming – Mr Vikram Raval - ZAIN One Network Experience- Mrs Enas Osama-ZAIN Sudan - MTN Roam Like Home Initiative- Mr Abd Allah Madani- MTN Sudan <p>Moderator:</p> <p>Eng. Mohamed Tangasawi- Zain-Sudan</p>
10:00- 10:30	Coffee break

10:30- 13:00	Session10: Recommendations, Conclusion and closing To wrap-up the workshop and present the recommendations and setting the next step (Best Practices) Speakers <ul style="list-style-type: none">- Ms Milja Hofman- ITU Expert- Ms Ruth N Munge – ITU Expert- Mr Vikram Raval – Regulatory & Public Policy Consultant in the Government and Regulatory Affairs team,- Mr Adel Darwish – ITU-T SG3 Arab RG representative- Mr. Lukas Musembi- ITU Expert Moderator: Eng. Mustafa Al Mahdi- ITU
13:00- 14:00	Lunch Break