ICANN's Capacity Development Programs

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Strengthening Capacities In Internet Governance in the Arab Region
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Nature of Workshops

- Technical

- Non-Technical

- Awareness Sessions

- Partnerships

Technical Workshops

1. ## DNS Operations
    - Basics of DNS
    - 1-2 day workshop
    - Targets ISPs, TLD Operators, Registrars, Hosting/Cloud Providers

2. ## DNS Security Extensions (DNSSEC)
    - Starts with operations and then goes deep into how to deploy DNSSEC
    - 3-5 day workshops
    - Targets ISPs, TLD Operators, Registrars, and Hosting/Cloud Providers
    - Between early 2014 and early 2019, 23 workshops were held in 12 different countries across the Middle East, benefiting more than 600 trainees
    - 8 ccTLDs are signed with DNSSEC in the Middle East

3. ## DNSSEC Train-the-Trainer (DNSSEC TtT)
    - 3-day workshop for DNSSEC experts
    - Targets anyone who is an expert in DNS operational matters
    - 2 workshops held in the last 5 years benefiting 15 participants, and have so far utilized 6 of them in our different training workshops

… continue (Technical Workshops)

4. Handling Internet Identifiers Abuse and Misuse
   o 1-day workshop
   o Targets LEAs, CERTs, ISPs, TLD Operators, and Registrars
   o 11 workshops held until early 2019 in 8 different countries benefiting 300 trainees

5. Universal Acceptance of TLDs

Non-Technical DNS Related Workshops

- ◉ Held a number of business, marketing, and legal workshops around the region

- ◉ Targets mostly ccTLD Operators and Registrars

Awareness Sessions

- Covers several topics:
  - History of the Internet and Internet Governance
  - Introduction to Internet Governance
  - Introduction to ICANN and its SO/ACs
  - Domain Names, TLDs, and IDNs
  - ICANN's Role in Cybersecurity
  - Domain Names, Entrepreneurship, and Digital Branding
  - Domain Name Registrants Rights
  - Universal Acceptance of TLDs
  - …

- 1-3 hour sessions

- Targets all stakeholder groups such as businesses, civil society, end users, startups and entrepreneurs, governments, technical community, and academia

Partnerships

- Middle East School on Internet Governance (MEAC-SIG)
  - Partnership between ICANN, IGP, ISOC, and RIPE NCC

- Domain Name System Entrepreneurship Center (DNS-EC)
  - Partnership between NTRA in Egypt and ICANN

- Academic partnership with CCK in Tunisia

- Partnership with MENOG on MENOG Roadshows and the DNS Track

- Partnership with ISOC and RIPE NCC on Academic Engagements and Business/Entrepreneurship Engagements

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