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Before joining ITU, she worked in the Ministry of Information Industry of China from 1998 to 2004. There she was the division director responsible for regulation of Internet and information security. From 1997 to 1998 she worked in China Telecom as a network engineer and service manager in their Internet service department. She has a M.S. in Computer Science from Tsinghua University, China and a MBA from Hongkong Polytechnic University.