

### What is the Pacific Digital Economy Programme?



 Market development programme focused on building inclusive digital economies, and jointly implemented by:







• Five countries in scope:

Samoa

Tonga

Fiji

Solomon Islands and

Vanuatu

• Inception phase of USD 6.5m for two years

## What is the Development Challenge we are trying to address?



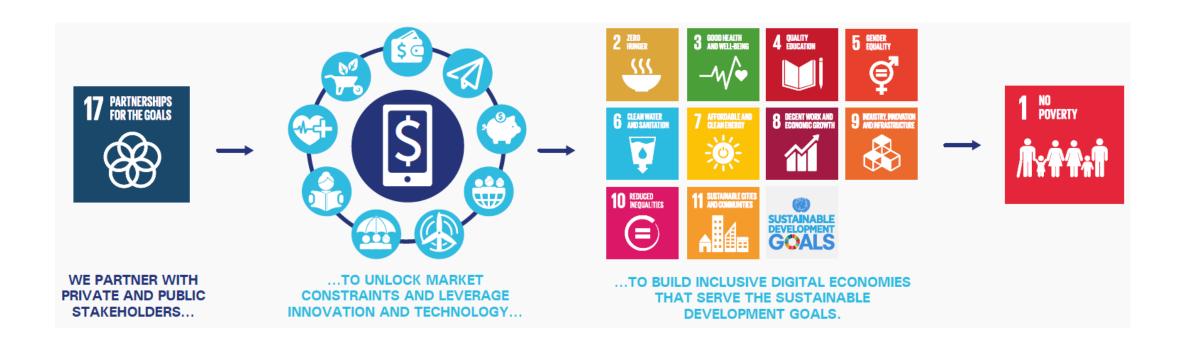
- Considerable progress in financial inclusion has occurred, but still vast swaths of the Pacific remain unbanked and unconnected
- Significant investments in core digital infrastructure, but many Pacific Islanders are facing the risk of being excluded from the rapidly developing digital economy and the opportunities this brings when linked to the 'real' economy
- COVID-19 acts as amplifier, as well as catalyst for change
- Various market constraints that stop an inclusive digital economy
  - Last mile distribution (meso and micro level)
  - eCommerce ready payments systems
  - Digital and financial literacy
  - Nascent or non-existent digital innovation eco-system

### Promoting inclusive digital economies in the Pacific



#### Our Vision is to promote inclusive digital economies

Our Goal is to enable Pacific Islanders to use innovative digital services in their daily lives that empower them and contribute to achieving the Sustainable Development Goals.



## **Inclusive Market Development Approach**



- Inclusion continues to be at the heart of UNCDF's strategy to promote digital economies that leave no one behind, which can only be achieved if the digital economies are developed at the national level and if there is a focus on making them inclusive—without any new form of exclusion.
- We place particular importance on youth, women, migrants, refugees, and micro-, smalland medium-sized enterprises (MSMEs), customer segments that are often marginalized and denied digital innovation and technology due to social norms, societal status, and limited revenue and capacity.
- We place the empowerment of these customer segments at the centre of UNCDF initiatives to develop innovative services in various sectors.





NETWORK ANALYSIS AND MAPPING OF INSTITUTIONS SUPPORTING ENTREPRENEURSHIP











#### Methodology: Regional and at Country Level



# PILLAR 1

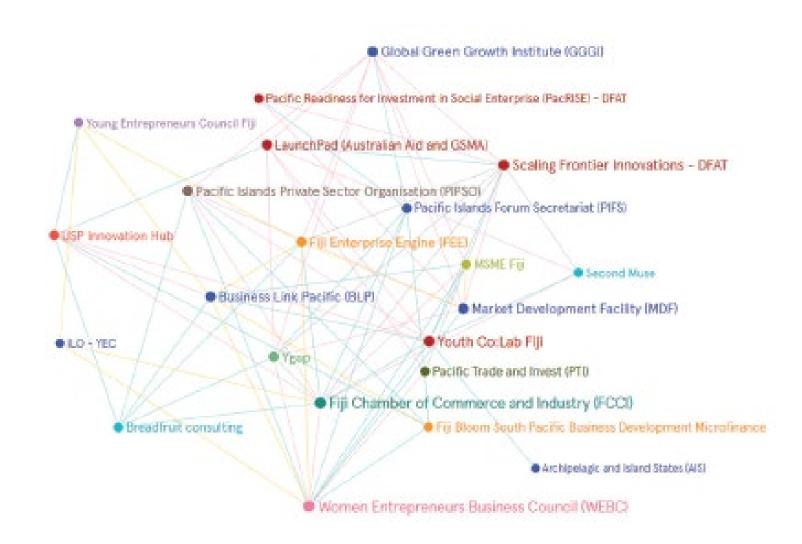
- Listing of actors by support stage
- Identification of Gaps
- Identification of Overlaps

## PILLAR 2

- Network analysis
- Analysis of potential collaborations and synergies

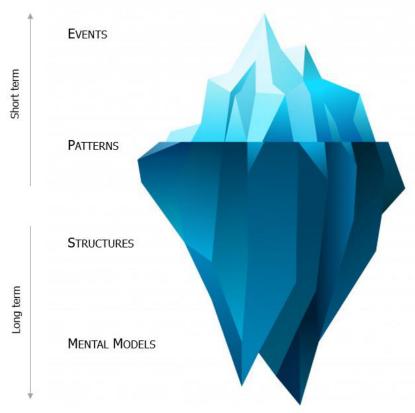
## PILLAR 3

- User experience
- Study of entrepreneurs journey in the ecosystem



## Key Characteristics of the Pacific Ecosystem





- 1. Few to no services that help entrepreneurs access key information creating reliance on peers
- 2. Existing services are sporadic, have overlaps and not clearly defined
- 3. Urban centric services excluding vulnerable groups
- 4. Access to finance is rare, cumbersome and expensive
- 5. Stakeholders do not communicate, align nor plan strategically
- 6. Entrepreneurs struggle to survive downturns due to climate disasters
- 7. Digital, IT support is limited, and basic infrastructure is nascent
- 8. Lack of in-country and long-term programming to build local capacity
- 9. Policy and regularity environment not conducive for entrepreneurship and scaling
- 10. Entrepreneurship not seen in a positive light or aspirational
- 11. Entrepreneurship viewed predominantly as micro-entrepreneurship
- 12. Donor-driven mindsets not contextualized and localized

## **Entrepreneurship Ecosystem Mapping Report**



#### Summary of recommendations

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Build a pipeline of entrepreneurs and new start-ups	Strengthen the base supporting existing entrepreneurs	Support Growth extending the support journey
Awareness Pathway Incubation	Crosscutting elements Build digital capacity Training and connecting ESOs	Mentoring and coaching Market testing and access
Alumni engagement Building curricula	Channel entrepreneurs voice Knowledge management ESOs network building	Peer to peer support for ESOs Build start-up executives network ESOs value proposition
Tech support Celebrate success Virtual incubation / acceleration Entrepreneur's visibility	Start-up associations support Ecosystem objectives and measurement Communication and knowledge sharing	Accelerator programs linkages with support providers at the next maturity level

## Key recommendations for Short-Term Ecosystem Building



- 1. Create a **one-stop-shop** where all stakeholders can access information about what institutions are providing support to entrepreneurs in the country
- 2. Define a clear step-by-step pathway of support for entrepreneurs from idea to growth.

## Innovation & Entrepreneurship Initiatives



#### **Objectives**

- 1. Equip entrepreneurs with the **digital financial literacy skills** to improve well-being and innovation-for full empowerment and participation in an evolving digital and knowledge-based economy.
- 2. Empower entrepreneurs to lead digital entrepreneurship and digital innovation in the Pacific by designing and piloting products and services for others who already see the added value of digital services and digital financial services.
- **3. Build pipeline** of local talent and existing entrepreneurs to drive digital financial solutions in the market, and create **investment-ready** start-ups and SMEs.

## Investment Pathways for Entrepreneurs



#### The Incubation pathway

The Incubation pathway requires a longer gestation period (1-1.5 years) for business model validation and preparation, with a considerable element of hands-on involvement from the programme needed from the start, and with extensive screening of candidates and technical assistance support.

UNCDF provides risk-capital grants and technical assistance for the development and roll-out, typically over a two to three-year period.

## **Activities planned in future**



#### **Incubation activities includes:**

- Screening and growing ideas locally and internationally
- Testing concept in the field in real business conditions
- Iterative prototyping in the field to come with minimum viable product
- Providing specific support in the form of technical assistance (mentorship, digital expert, etc.)
- Providing/facilitating risk-sharing instruments through the whole journey
- Support start-up / entrepreneur to develop partnership with key players on the market to grow business
- Providing investment-readiness assistance and capital facilitation

# Conclusion



Thank you