ITU Conformity and Interoperability & 5G- IOT Programme, Strategy and Implementation

10-14 September 2018 Shenzhen, China

Sameer Sharma, Senior Advisor ITU



ITU at a glance

Meet us

What we do Sectors Committed to Connecting the World'

ITU Radiocommunication

Coordinating radio-frequency spectrum and **assigning** orbital slots for satellites

ITU Standardization

Establishing global standards

ITU Development

Bridging the digital divide

MEMBERSHIP



MEMBER STATES

193

INDUSTRY & INTERNATIONAL ORGANIZATIONS

+700

ACADEMIA MEMBERS

+150





ICTs and the SDGs



"The spread of information and communication technology and global interconnectedness has great potential to accelerate human progress, to bridge the digital divide and to develop knowledge societies, as does scientific and technological innovation across areas as diverse as medicine and energy". Agenda for Sustainable Development (Paragraph 15)







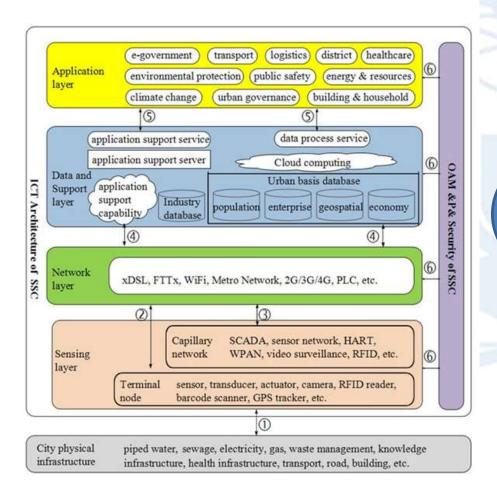
ICTs are catalytic drivers to enable the achievement of all the SDGs

Specifically referenced in the SDG targets:

- SDG4 Quality Education (4b)
- SDG5 Gender Equality (5b)
- SDG9 Industry, innovation and Infrastructure (9c)
- SDG 17 Partnerships for the Goals (17.8, as a means of implementation)



We are sitting on an opportunity curve in this digital society..



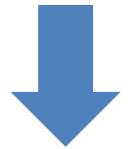
Enabling Environment , Digital Inclusion

Skills and capacity Building

Innovation







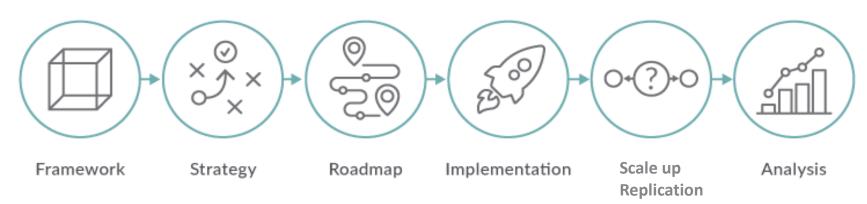
Country/Sector Development priorities:

- Digital Economy agenda
- Universal Health Coverage
- End Hunger, Food Security
- Education for all
- Smart City





Digital transformation process

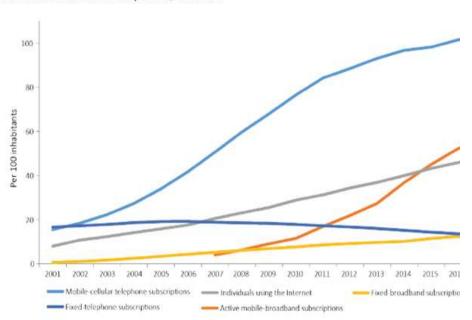


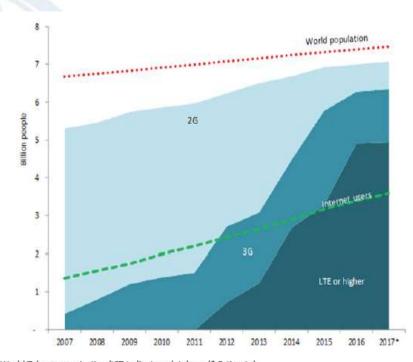




Telecom Status – At a Glance

Chart 1.1: Global ICT developments, 2001-2017*





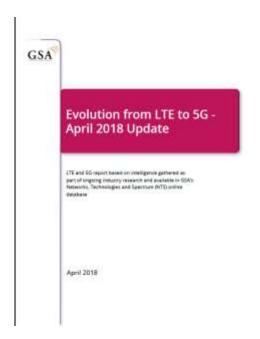
Source: ITU World Telecommunication/ICT Indicators database (* Estimate)

Notes: * ITU estimate. Source: ITU.





LTE Deployment Status

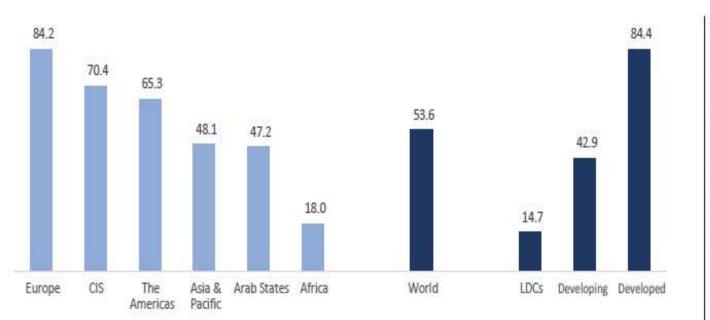


Report: Evolution from LTE to 5G, GSA

- •• 858 operators investing in LTE, including pre-commitment trials.
- •• 672 commercially launched LTE or LTE-Advanced networks in 204 countries, including those using LTE for FWA services, and including 111 LTE-TDD (TD-LTE) networks launched in 58 countries.
- **145** commercial VoLTE networks in **70** countries and **224** operators investing in VoLTE in **102** countries.
- •• 241 launched networks that are LTE-Advanced in 115 countries.
- •• four launched networks that are capable of supporting user equipment (UE) at Cat-18 DL speeds (within limited geographic areas)
- •• **680–700** anticipated commercially launched LTE networks by end-2018 (GSA forecast).
- •• **50** NB-IoT and **15** LTE-M/Cat-M1 networks commercially launched with **58** other operators investing in NB-IoT and **19** other operators investing in LTE-M/Cat-M1 in the form of tests, trials or planned deployments.
- •• 134 operators that have been engaged in, are engaged in, plan to engage in, or have been licensed to undertake 5G demos, tests or trials of one or more constituent technologies.
- •• at least **48** operators that have now made public commitments to time-lines for deployment of pre-standards '5G' or standards-based 5G networks in **33** countries.



Proportion of households with Internet access, 2017*



Source: ITU, Note: * Estimates. CIS refers to the Commonwealth of Independent States.

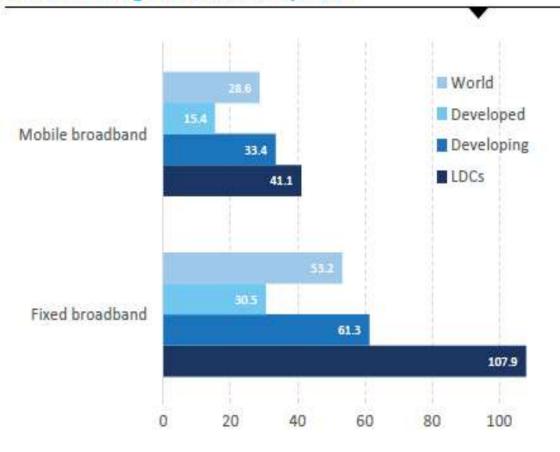
In developed countries, the proportion of households with Internet access at home is twice as high as in developing countries.

Only 15% of households in LDCs have Internet access at home. In these countries, many Internet users are accessing the Internet from work, schools and universities or from other shared public connections outside the home.





Broadband prices in PPP\$, 2016



In LDCs, on average, an entry-level fixed-broadband subscription is 2.6 times more expensive than an entry-level mobile-broadband subscription.

Source: ITU.

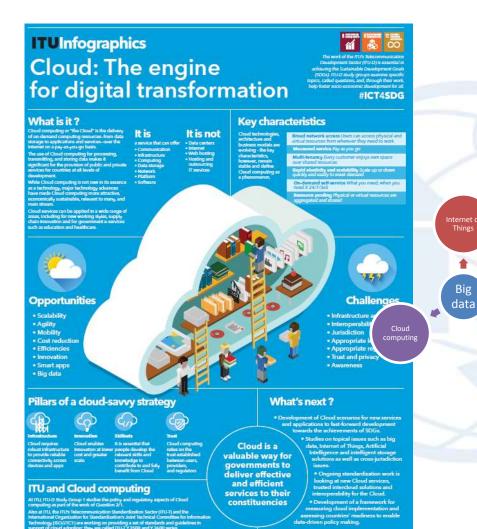
Note: Based on simple averages including data for 167 countries. Prices are based on entry-level plans with a minimum data allowance of 1 GB per month. PPPS refers to prices in international dollars, calculated using purchasing power parity (PPP) conversion factors instead of market exchange rates.

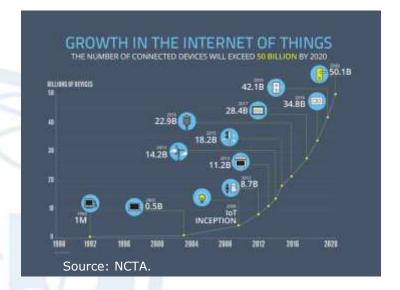


Key Technologies Driving ICT Growth

Big





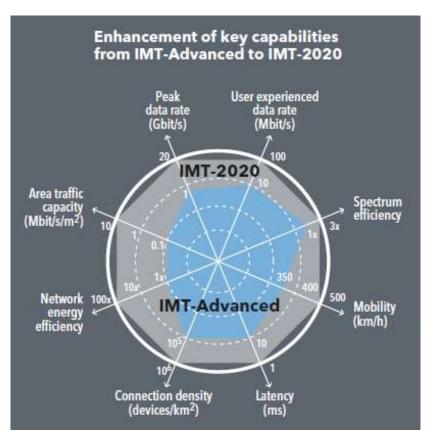


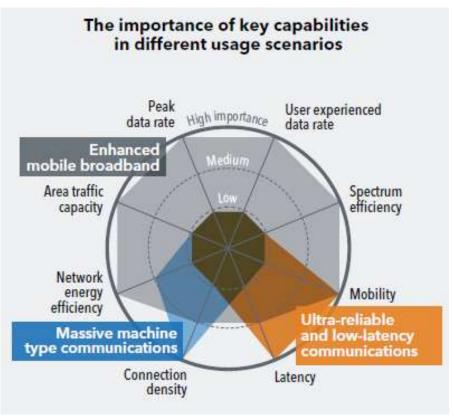






IMT 2020 : 5G and beyond....





The values in the figures above are targets for research and investigation for IMT-2020 and may be revised in the light of future studies. Further information is available in the IMT-2020 Vision (Recommendation ITU-R M.2083)



Conformity and Interoperability

Buenos Aires Declaration (WTDC-17), recognized: that widespread conformance and interoperability of telecommunication/ICT equipment and systems through the implementation of relevant programmes, policies and decisions can increase market opportunities, competitiveness and reliability as well as encouraging global integration and trade;



ITU C&I Programme





PILLAR 1. CONFORMITY ASSESSMENT



PILLAR 2. INTEROPERABILITY EVENTS



PILLAR 3. CAPACITY BUILDING



PILLAR 4. ASSISTANCE TO DEVELOPING COUNTRIES



ITU C&I Programme

Development tools - PILLARS 3 & 4

Capacity Building and Assistance





Pillar 3 – Capacity Building

ITU Trainings on Conformity and Interoperability

- ➤ MoUs signed with Testing Centers in the Regions to promote human capacity building in real testing laboratories
- ➤ Objectives: Enhance knowledge; increase awareness; promote experience-sharing, present practical learning on standards, regulations, real lab experience and accreditation procedures
- ➤ Lectures on C&I Regimes (e.g. Regulatory framework, market surveillance); and C&I Testing Domains (e.g. mobile, EMC, broadband, and NGN)

For the Asia Pacific Region









Conformity and Interoperability Training for the African Region

YOU ARE HERE HOME > ITU-D > TECHNOLOGY & NETWORK DEVELOPMENT > CONFORMITY AND INTEROPERABILITY TRAINING FOR THE AFRICAN REGION

Conformity and Interoperability Training for the African Region - "Regulatory framework and practical EMC tests including creation of basic lab facilities"

Tunis (Tunisia), 30 April-4 May 2018

DOCUMENTS AND REFERENCES

Invitation letter: English - French

Draft Agenda Registration form

Fellowship request form

Information note: English - French Training Material & Presentations References: C&I Guidelines

CONTACTS

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C&I Regional Assessement Studies



Introduction

- C&I Assessment Studies looks for promoting the establishment of Harmonized C&I Programmes
- Improve regional integration
- Stimulating common standards
- Sharing of C&I infrastructure

Activities and Goals

- Assessemnt of C&I infrastructure in regions/subregions/countries are being assessed
- Close collaboration with regional experts
- Setup of a robust framework (base on international procedures – ITU, ISO, IAF, ILAC, etc.)
- Search of innovative tools to be applied on the field

Maghreb (2015/2016)



The Caribbean - CTU (2014-2018)

EAC Countries (2015)



COMTELCA (2015/2016)



South America (2017)



SADC Region (2014/2015)





C&I Activities on Training and Assistance - 2018



Assessment Studies

- Follow-up Regional C&I Assessment
- Events:
 - C&I Workshop and IoT development for youth, Trinidad and Tobago: 25-29/June
 - MRA expert meeting for South America (t.b.c.)

Direct country assistance

- Revision of national C&I procedures
- specific training on demand

Training on C&I

- AFR, Tunis 30/04 4/5 / 2018;
- AMS, 2019
- ASP, 23/04-20/05/2018, CoE
- ASP, 10-14/07/2018, CoE/CAICT Conformity and Interoperability' relating to 5G

C&I Activities Summary





- Training provided in real testing facilities through the collaboration with laboratory partners within the C&I Programme
- 5 Regions have received ITU C&I Assessment Studies
- Assistance provided to countries on demand
- More than 50 Case Studies/Country Reports are available through the ITU C&I Portal



Pilar: 1 : CONFORMITY ASSESSMEN ITU-T KEY ACHIEVEMENTS (1/3)



- First entries in the Product Conformity Database, 19 December 2014, www.itu.int/go/tcdb
- <u>List</u> of mobile phones which meet the requirements of P.1100/P.1110
- **Pilot projects** of conformity assessment against ITU-T Recs http://itu.int/go/pilot-projects
 - M.3170-series (SG2)
 - Mobile Number Portability (SG11) completed
 - EPON (SG15)
 - IPTV (SG16)
- Living list of ITU-T Recommendations on key technologies suitable for C&I testing http://itu.int/go/key-technologies
- Reference table of ITU-T Recs and corresponding test specification under C&I testing http://itu.int/go/reference-table

ITU Product Conformity Database



Product Conformity Database

YOU ARE HERE HOME > ITU-T > ITU CONFORMITY AND INTEROPERABILITY > PRODUCT CONFORMITY DATABASE

SHARE







DISCLAIMER: This database is not certified to be either accurate or complete, but only reflects the information that has been communicated to the ITU secretariat. The ITU secretariat has not verified the veracity or accuracy of such information, nor the relevance of the products to ITU Recommendations

| Product | Company | Model Number | Conformity to ITU-T Recommendation |
|---|---------------------------------|--|---------------------------------------|
| Austonio Application for Android | Intel | Asus Memo Pad 8 | ITU-T H.810 (2013-12) |
| Digital Thermometer | A & D Medical | UT-201BLE | ITU-T H.810 (2013-12) |
| Digital Blood Pressure Monitor | A & D Medical | UA-651BLE as Type A | ITU-T H,810 (2013-12) |
| Energy Smart Blood pressure monitor | IDT | BPU321 (as Type A) | ITU-T H.810 (2013-12) |
| Accu-Chek Active GB | Roche | GB revision 2 | ITU-T H.810 (2013-12) |
| NTT Docomo - Mobile phone HDP manager platform, Android mobile phone | Fujitsu Limited | F-04G | ITU-T H.810 (2013-12) |
| Manager Platform for Android | Sharp | SHARP Manager Platform | ITU-T H.810 (2013-12) |
| Precision Health Scale | A & D Medical | UC-352BLE | ITU-T H.810 (2013-12) |
| A&D Digital Weighing Scale (with Body Composition Analyzer) | A & D Medical | UC-411PBT-C as Type D. AD- 6209PBT-C, UC-355PBT-Ci, UC-351PBT-Ci and UC- 325PBT-Ci as Type U. | ITU-T H.810 (2013-12) |
| Bosch Blood Pressure Monitor | Robert Bosch Healthcare GmBH | BP5000 BT | ITU-T H.810 (2013-12) |
| SHARP HDP Manager Platform for Android (XN-DLBT40) | Sharp | XN-DLBT40 (SH-01F) as Type D. SHL23, 302SH, SH-01F DRAGON QUEST, DM016SH and SH-02F, 303SH, SHT22 and SHL24 as Type U. | ITU-T H.810 (2013-12) |



ITU-T KEY ACHIEVEMENTS (2/3)



- Finalized the requirements and relevant test specifications for SIP-IMS (web)
- Finalized the work plan on benchmarking of IMS platform
- Approved Recommendation <u>ITU-T Q.3920</u> "Terms and definitions for conformance and interoperability"
- Conducted Workshop on VolTE/VilTE interconnection (web)
- Approved new ITU-T Q.3640 "Framework of interconnection of VoLTE/ViLTE-based networks" and relevant test specifications Q.3953
- Approved new Rec. ITU-T Q.3952 "The architecture and facilities of Model network for IoT testing"
- Approved ITU-T Q.3905 "Conformance test plan for Number Portability requirements defined by ITU-T Q.Suppl.4"
- Approved ITU-T Q.4040 "The framework and overview of Cloud Computing interoperability testing"

ITU-T KEY ACHIEVEMENTS (3/3)



- New Recommendation ITU-T Q.3960 "Framework for Internet related performance measurements"
- SG16 started a new pilot project of conformity assessment against ITU-T H.700-series IPTV
- SG16 has established an IPTV testing team for conformity testing of IPTV
- The IPTV testing team and Keio University conducted successful conformance testing on ITU-T H.721 at the January 2017 meeting of SG16
- Collaboration agreement between ITU-T SG11 and ETSI TC INT is in force since December 2015



Collaboration with ETSI TC INT



Collaboration agreement between ITU-T SG11 and ETSI TC INT is in force since December 2015 (TD913-GEN/11)

Topics for collaboration:

- SIP-IMS conformity testing (<u>web</u>)
- Internet related performance measurements (<u>web</u>)
- Framework of an interconnection among VoLTE/ViLTE-based networks
- Requirements and test specifications for signalling protocol "DIAMETER" to be used in the IMS-based network for VolTE/VilTE interconnection

Joint meetings: 1 (Sept. 2015, Vienna); 2 (March 2016, Sofia Antipolis; June 2016, Geneva)

Outcomes:

- finalized the SIP-IMS Work plan (Rel.10)
- ITU-T SG11 approved Rec. ITU-T <u>Q.3960</u> "Framework of Internet related performance measurements" (July 2016)
- The testing method of e2e bitrate is under development now (draft ITU-T Q.3961) NOTE: ETSI incorporates the Q.3960 and Q.3961 into one standard
- Started work item on VoLTE/ViLTE interconnection framework (Q.30xx)



PILLAR 2: ITU INTEROP EVENTS



CONDUCTED EVENTS

Fourth ITU test event on compatibility of mobile phones and vehicle's hands-free terminals*
 (Busan, Korea, 25-28 September 2017, during ITU Telecom World)

- <u>ITU test event on IPTV</u> (Geneva, 17 January 2017)
- Third ITU test event on compatibility of mobile phones and vehicle's hands-free terminals*
 (Bangkok, Thailand, 15-16 November 2016, during ITU Telecom World)
- <u>IPTV test event</u> (Geneva, 14 September 2016)

Full list of test events is available <u>here</u>



^{* 10} March 2017, ITU-T conducted a <u>Roundtable</u> between phone and car industries to discuss to discuss possible approaches to address found issues at the relevant test events

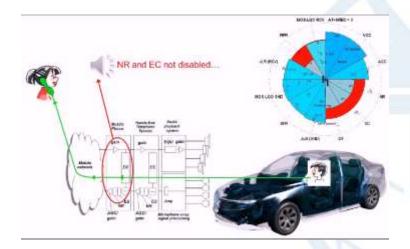


COMPATIBILITY OF MOBILE PHONES AND VEHICLE HANDS-FREE TERMINALS



BACKGROUND

Many mobile phones do not work properly with car's HFT's system and thereby significantly degrading the speech quality of the complete system



LIST OF ITU TEST EVENTS

May 2014; May 2016; November 2016

Roundtable (10 March 2017); September 2017



Video 1, <u>YouTube</u> (2016) Video 2, YouTube (2017)

LIST OF BEST PERFORMERS

GENERAL STATISTIC

- 58 mobile phones (state-of-art devices)
- 89 tests (55 Narrowband and 34 Wideband)
- 30 % mobile phones comply with the requirements ITU-T P.1100&P.1110 (1st event)
- 22% mobile phones comply with the requirements ITU-T P.1100&P.1110 (2nd event)



ITU C&I Guidelines



Establishing Conformity and Interoperability Regimes – Basic Guidelines (2014) and Complete Guidelines (2015)

These Guidelines address challenges faced by developing countries as they plan and review their own C&I regimes. Aspects covered by this publication include, inter alia, conformity assessment procedures; legislation to promote an orderly equipment marketplace; surveillance; coordination across regulatory agencies; and relevant international standards.



Guidelines for developing countries on Establishing Conformity assessment Test Labs in Different Regions (2012)

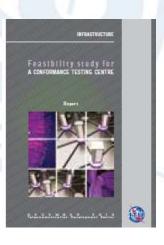
This set of guidelines is the first publication on C&I, its valuable content includes information concerning: The process required for building testing labs; A site analysis (e.g. existing testing labs, know-how); Collaboration mechanisms; Best practices; Reference standards and ITU Recommendations



Guidelines for the Development,
Implementation and Management of Mutual
Recognition Arrangements/Agreements on
Conformity Assessment (2013)

These guidelines promote the understanding and establishment of Mutual Recognition Agreements (MRAs)

on conformity assessment that are intended to promote efficiency and resource sharing as well as to streamline the flow of products among participating Parties such as ITU Member States and private sector organizations, such as testing laboratories



Feasibility Study for the establishment of a Conformance Testing Centre (2013)

This feasibility study describes environments, procedures and methodologies to be adopted to establish, manage and maintain a testing center covering different kinds of conformance and interoperability testing areas



Internet of Things



The ITU-T's definition of the IoT calls it "a global infrastructure for the information society, enabling advanced services by interconnecting (physical and virtual) things based on existing and evolving interoperable information and communication technologies"

What Is It?

"A global infrastructure for the information society, enabling advanced services by interconnecting (physical and virtual) things based on existing and evolving interoperable information and communication" (ITU-T)

Who Makes It?

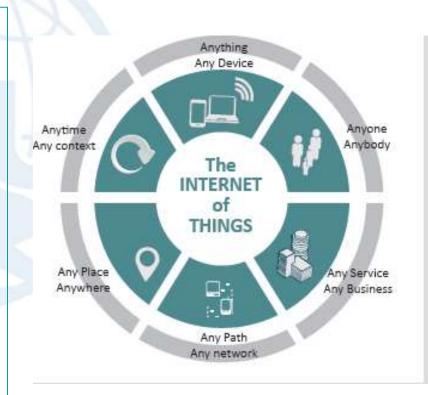
Device manufacturers, network operators, application platforms, software developers and (cloud-based) data analytics services providers

How Is It Accessed?

Connection of IoT devices via Wi-Fi, Bluetooth, mobile phone networks, specialized radio networks, global Internet

Main current areas of investment

- Smart cities
- Smart metering & grids
- Connected vehicles
- Healthcare





ITU-T Activities on IoT & Smart Sustainable Cities



Development and implementation of standards

ITU-T Study Group 20





Research & pre-standardization work

Focus Group on

Data Processing

Management (FG-DPM)



Resolution 98
Enhancing the standardization of IoT and Smart Cities and Communities for global development

IoT4SDGs: Considers the importance of IoT to contribute to achieving the 2030 Agenda for Sustainable Development.



Open platform for knowledge sharing & Forward looking research

United for Smart Sustainable Cities (U4SSC)



ITU-T Study Group 20: Internet of things (IoT) and smart cities and communities (SC&C)

Responsible for studies relating to IoT and its applications, and smart cities and communities (SC&C).

It includes studies relating to Big data aspects of IoT and SC&C, e-services and smart services for SC&C

Lead study group

Internet of things (IoT) and its applications

Smart Cities and Communities (SC&C), including its e-services and smart services

IoT identification



Last meeting: 4-15 September 2017



ITU-T SG20 main results

October 2015 – August 2017

9 New Recommendations approved

- ITU-T Y.4113 "Requirements of the network for the Internet of Things"
- ITU-T Y.4114 "Specific requirements and capabilities of the IoT for Big Data"
- ITU-T Y.4115 "Reference architecture for IoT device capability exposure"
- ITU-T Y.4451 " networking ir
- ITU-T Y.4452 ' Objects"
- ITU-T Y.4453 " devices"
- ITU-T Y.4553 "node for IoT and a second results are not a second results are no
- ITU-T Y.4702 '
- ITU-T Y.4805 " interoperabili



9 New Supplements agreed

- ITU-T Y.Supp.42 to ITU-T Y.4100 series
 - "Use cases of User-Centric work Space (UCS) Service
- ITU-T Y.Supp.34 to ITU-T Y.4000 series
 "Smart Sustainable Cities Setting the stage for stakeholders' engagement"
- ITU-T Y.Supp.33 to ITU-T Y.4000 series

art Sustainable Cities - Master plan"

Y.Supp.32 to ITU-T Y.4000 series

rt sustainable cities - a guide for city leaders" Y.Supp.31 to ITU-T Y.4550 series

art Sustainable Cities - Intelligent sustainable ings"

Y.Supp.28 to ITU-T Y.4550 series

grated management for smart sustainable cities";

Y.Supp.29 to ITU-T Y.4250 series

ti-service infrastructure for smart sustainable cities w-development areas";

Y.Supp.30 to ITU-T Y.4250 series

rview of smart sustainable cities infrastructure";

Y.Supp.27 to ITU-T Y.4400 series

ing the framework for an ICT architecture of a t sustainable city".





Most recent approved ITU-T Recommendations



Recommendation ITU-T Y.4114 "Specific requirements and capabilities of the IoT for Big Data".

This Recommendation complements the developments on common requirements of the IoT [ITU-T Y.2066] and functional framework of the IoT [ITU-T Y.2068] in terms of the specific requirements and capabilities that the IoT is expected to support in order to address the challenges related to Big Data.



Recommendation ITU-T Y.4115 "Reference architecture for IoT device capability exposure"

This Recommendation specifies reference architecture of IoT device capability exposure (IoT DCE) which supports IoT applications in DCE devices (e.g., smart phones, tablets and home gateways) to access device capabilities exposed by IoT devices connected to the DCE device.

Recommendation ITU-T Y.4805 "Identifier service requirements for the interoperability of Smart City applications".

This Recommendation explores the set of requirements for identifier services used in Smart City. An identifier service for Smart City must be scalable and secure, and not only promote interoperability among different Smart City applications, but also compatible with any existing practices in the application domain.





Some ongoing work items under study

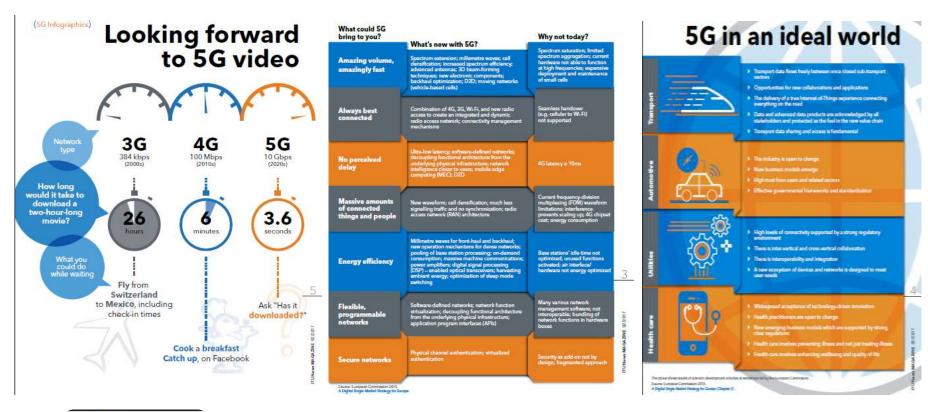


- Y.Accessibility-IoT Accessibility requirements for the Internet of things applications and services
- Y.del-fw Framework of delegation service for the IoT devices
- Y.IoT-DA-Counterfeit Information Management Digital Architecture to combat counterfeiting in IoT
- Y.IoT-Interop An Interoperability framework for IoT
- Y.IoT-IoD-PT Identity of IoT devices based on secure procedures and ensures privacy and trust of IoT systems
- Y.ODI Open Data Indicator in smart cities
- Y.smartport Requirement of smart managements of supply services in smart port
- Y.frame-scc Framework and high-level requirements of smart cities and communities
- Y.fsn Framework and Service scenarios for Smartwork









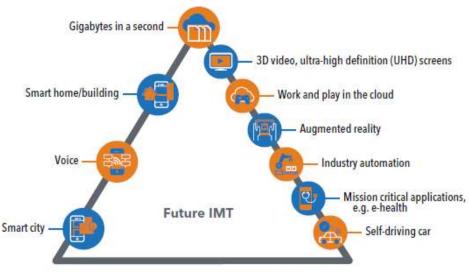






5G usage scenarios from the ITU-R IMT-2020 Vision Recommendation

Enhanced mobile broadband



Massive machine type communications

Ultra-reliable and low latency communications

IMT-2020 standardization process

Setting the stage for the future: vision, spectrum, and technology views

- Development plan
- » Market/services view
- Technology/ research kick off
- Vision IMT for 2020
- » Name
- 6 GHz spectrum view
- » Process optimization

- Spectrum/ band arrangements (post WRC-15)
- Technical performance requirements
- » Evaluation criteria
- » Invitation for proposals
- Sharing study parameters (IMT-WRC-19)
- » Sharing studies (WRC-19)

2012-2015

2016-2017

2018-2019

- Proposals
- Evaluation
- Consensus building
- » CPM Report (IMT-WRC-19)
- Sharing study reports (WRC-19)

2019-2020

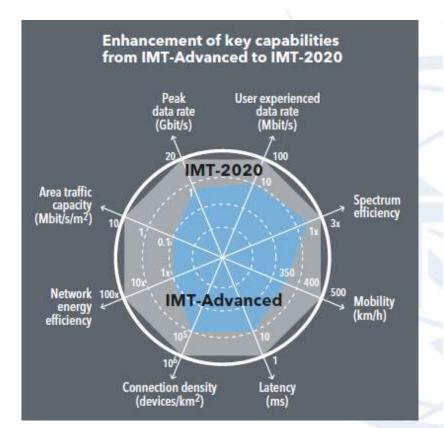
- » Spectrum/ band arrangements
- Decision and radio framework
- Detailed IMT-2020 radio specifications
- Future enhancement/ update plan and process

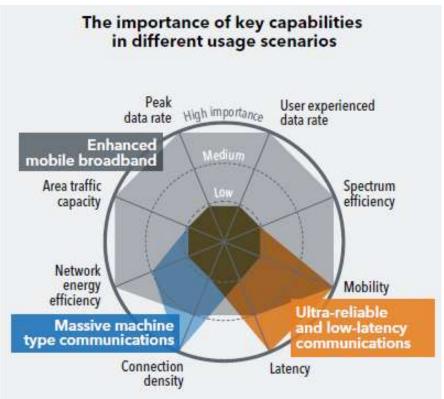
Defining the technology











The values in the figures above are targets for research and investigation for IMT-2020 and may be revised in the light of future studies. Further information is available in the IMT-2020 Vision (Recommendation ITU-R M.2083)





C&I Training: ITU-CAICT China 2016

- ITU ASP COE Training on Conformity and Interoperability
 17 21 October 2016, Chongqing, China
- The course objectives included :
- To equip participants with an understanding of Strategic of ITU Conformity and Interoperability, Programme, Implementation, Conformity Assessment Principles and to build participants' knowledge and skills with the strategies, regulations, technical standards, network technology and conformity and interoperability of 4G-LTE

Learning Outcomes:

- ✓ Understand the development and implementation of conformity assessment programmes;
- ✓ Understand the basic C&I frame for new technology , focusing on what to do, how to do;
- ✓ Understand the network technology and services interoperability of IMS;
- ✓ Understand the strategies, regulations, technical standards, network technology and conformity and interoperability of 4G-LTE. .
- ✓ The training course was attended by 49 registered participants





C&I Training :ITU-CAICT China 2017



- ITU Asia-Pacific Centres of Excellence Distance Learning Course "Conformity And Interoperability (C&I) For 4G LTE" 17 April to 15 May, 2017. The course objectives included:
- To develop basic knowledge of conformity assessment programme based on ITU and Chinese framework and experiences; To understand technology of 4G LTE; To understand the C&I for 4G LTE network and terminal; Share experiences and challenges concerning C&I for ICT products

Methodology:

- ✓ Course materials: Each week one module was discussed and the relevant course material were made available on the website.
- ✓ Online Discussion Forums: Participants were expected to participate actively in discussion forums on selected topics throughout the week.
- ✓ Chat sessions: Chat sessions were conducted in real time every week where discussions were held with the instructor (s) on a particular topic.
- ✓ Quizzes: Two mandatory quizzes were held during the course
- ✓ 73 participants registered while 36 participants from 16 countries undertook the course while (joined an exercise that involved evaluation). 23 participants successfully completed the course.

Conformity and Interoperability' relating to 5G: ITU-CAICT Shenzhen 2018

- To equip participants with an understanding of ITU Conformity and Interoperability, Programme, its Implementation, as well as Conformity Assessment Principles;
- To build knowledge to participants with 5G standards progress in the main standardization organizations, such as ITU and 3GPP.
- To build knowledge to participants with the 5G key technologies and main aspects, including access network, antenna, and spectrum, etc.
- To introduce and build the knowledge of 5G testing technologies and protocols, including the user equipment and system equipment.
- To introduce 5G evolution practice from the aspects of operators and manufacturers.
- To build participants' knowledge with the application of 5G, including the main 5G service scenarios, technical KPI, and the application directions, etc.

| 5 Lui B | |
|---|--|
| Evaluation Parameter | Weightage (in %) |
| EVALUATION | |
| The assessment of the participants shall be based on the - ti | me spent on the training and the following parameters: |
| | |
| | |
| Attendance | 10 % |
| | |
| | |



Thank you

Sameer.Sharma@itu.int

