ITU ACADEMY UPGRADE

Human Capacity Building Division, 2015

PRESENTATION OVERVIEW

- Brief review of old Scenario

- Limitations of the old System

- The New Platform

- Functionalities of the New Platform

- Highlights of the New Platform
  - User management functions
  - Admin tool set
  - Payment driven course enrolment
  - User guide

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BEFORE SCENARIO

Fundamental Functions of Old Academy Portal

Content Management

- Joomla as a CMS tool, used for
    - Article Publishing
    - News Blocks
    - Notification of Events
    - Describing Course Content

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BEFORE SCENARIO

Fundamental Functions of Old Academy Portal

Learning Management:

- Moodle as an LMS tool, used for
    - → Course Management
    - → User Management
    - → Automated Class Creation
    - → Self Enrollment Mechanism
    - → Certifications on Successful Course Completion

LIMITATIONS OF THE OLD SYSTEM

- Outdated application versions

- Separate CMS and LMS set-up

- Disconnect between Joomla and Moodle Syncs

- Lack of flexibility

- Less User Engagement

- No proper dashboards for user navigations

- Lacklustre theme designs

- Inefficient collaborative learning tools

- Absence of advance reporting interfaces

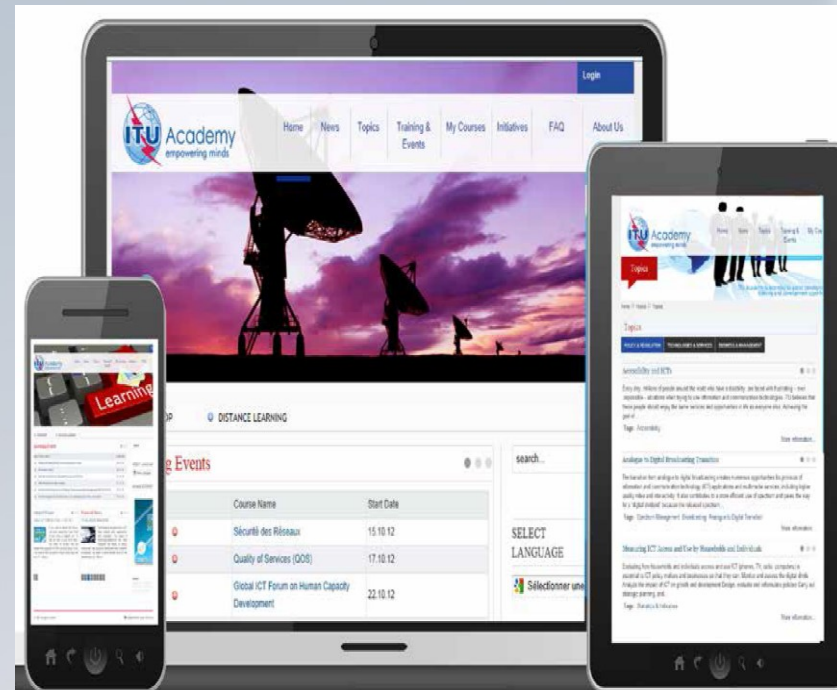ITUACADEMY ITU

THE NEW ITU ACADEMY PLATFORM

Objectives:

- To enhance the performance of the platform
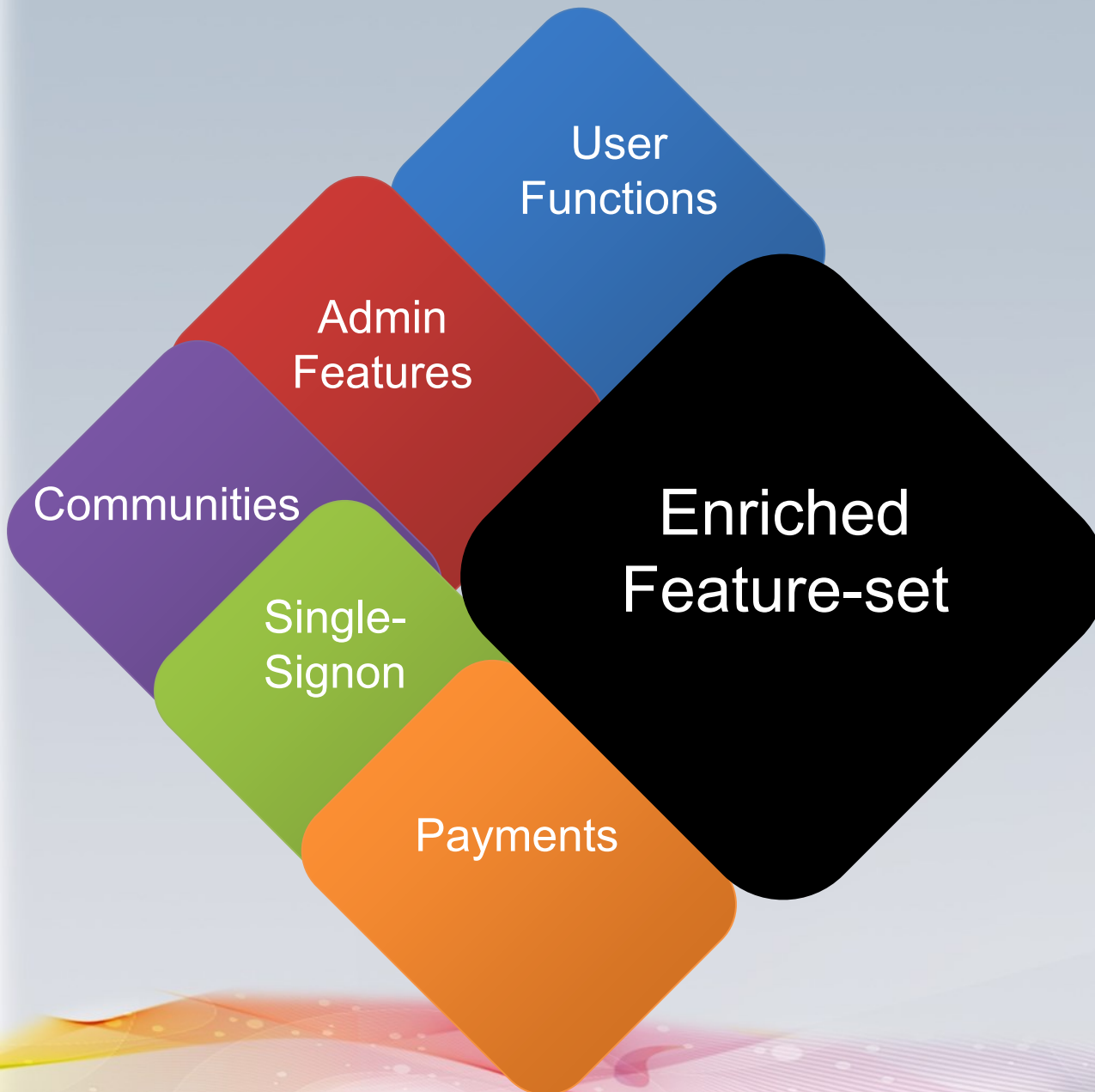- To improve functionality and design

Joomla upgraded from version 1.6 to version 3.1.5

Moodle upgraded from version 2.1 to version 2.6

Migration Date: 25th May 2015

FUNCTIONALITIES OF THE NEW PLATFORM

User Functions

Admin Features

Communities

Single-Signon

Payments

Enriched Feature-set

HIGHLIGHTS

- User Management Functions

- Admin Tool-Set

- Payment Driven Course Enrolment

- User Guide

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HIGHLIGHTS OF THE NEW PLATFORM

Enhanced User Management

- Course Selection
- Certifications & Badges

- Collaborations
- Social Engagement
- Forums and Chats

- Dashboards
- Ease of use

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HIGHLIGHTS OF THE NEW PLATFORM

Admin Tool Set

Monitoring

Compacted Monitoring of Social Forums and Communities

Reporting

Advance Reporting interface to track progress.

Tracking

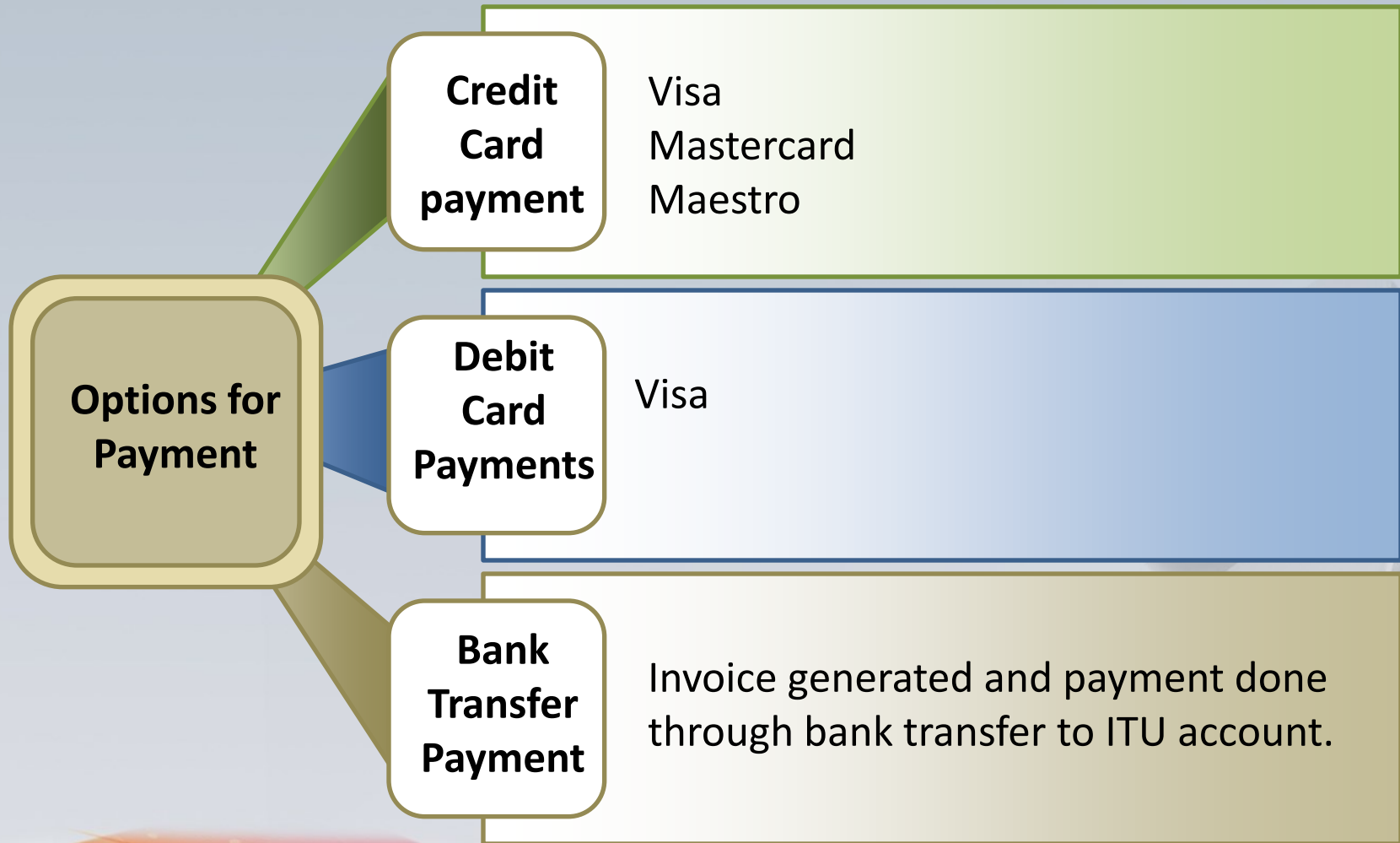Evaluate the payments made towards courses from different regions

Management

Easy and effecient management of content publishing and repository

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HIGHLIGHTS OF THE NEW PLATFORM

Payment Driven Course Enrolment

Options for Payment

Credit Card payment
Visa
Mastercard
Maestro

Debit Card Payments
Visa

Bank Transfer Payment
Invoice generated and payment done through bank transfer to ITU account.

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HIGHLIGHTS OF THE NEW PLATFORM

Payment Driven Enrolment

1

Registration

User needs to first register to the Academy site , so as to gain eligibility for purchase

2

Course Selection

User may select any course of their choice from pool of courses

3

Payment Details

Once the user clicks on "Book This Course" button, he will be taken through the payment process

4

Enrollment

On successful payment, the user will automatically get enrolled into the class.
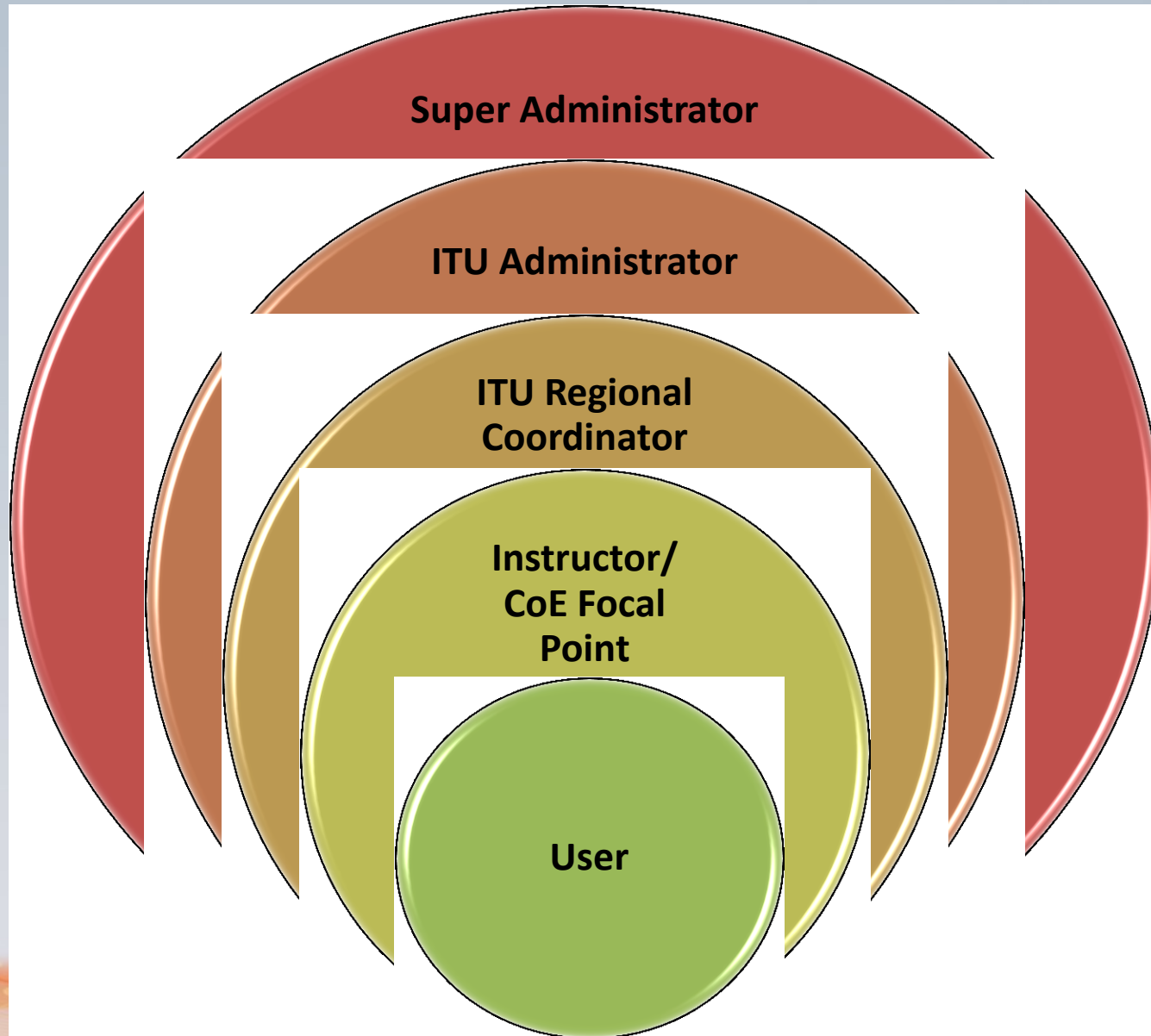
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HIGHLIGHTS OF THE NEW PLATFORM

User Guide

- User account creation
- User Login
- Global and course searches
- User profile management
- Course enrolment
- Course payment

FAQ's

- Based on user feedback
- Covers changes on the upgrade
- Commonly asked questions on the ITU Academy

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Access Guidelines

Next Steps

- Introduce and manage content repository

- On-going review to exploit current capabilities and implement upgrades whenever new versions are made available
  - Optimization of Moodle platform - upgrade from 2.6 to 2.9 on going
  - Customization of the course structure to cater for Mega-Courses also ongoing
  - Automatic invoice generation for use in the case of bank transfer payment is being incorporated

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Contacts for support

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Thank You!