Accessible Europe: ICT for ALL

ICT Accessibility: The Key to Inclusive Communications

12-14 December 2018 | Vienna, Austria

Regional Forum Organized Jointly by ITU and European Commission within the Framework of the ITU Regional Initiative for Europe on Accessibility, Affordability, and Skills Development for All to Ensure Digital Inclusion and Sustainable Development

Venue: UN Office Vienna, Building M, M1 Plenary

DRAFT AGENDA

Wednesday, 12 December 2018

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8:30 – 10:00	Registration and Networking
9:00 – 10:00	*Welcome coffee offered by Essl Foundation*

10:00 – 10:45 **Opening Ceremony Addresses**

- **Mr. Jaroslaw Ponder**, Head of the ITU Office for Europe, ITU
- **Ms. Marianne Thyssen**, European Commissioner for Employment, Social Affairs and Inclusion, European Commission *[video message]*
- **Mr. Charles Havekost**, Chief of the Information Technology Service, UN Vienna
- **Mr. Max Rubisch**, Head of Department, Disability Law and Disability Policy, Federal Ministry of Labour, Social Affairs, Health and Consumer Protection, Austria
- **Mr. Rodolfo Cattani,** Executive Committee Member, European Disability Forum

Key Note Address

- **Ms. Daniela Bas,** Director, Division for Inclusive Social Development, United Nations Department of Economic and Social Affairs (UNDESA)

10:45 – 11:15 **Exhibition Opening and Group Photo**

11:15 – 12:15 **Session 1: International, Europe region and European Union vision, targets and actions and key resources to support in ICT Accessibility**
Focus: ITU actions & challenges; EC actions & challenges; the Convention on the Rights of Persons with Disabilities on the accessibility of Information Communication Technologies (ICTs), Implementation and Facilitation

Moderation: Mr. Jaroslaw Ponder, Head of the ITU Office for Europe, ITU

Panellists:

- **Ms. Roxana Widmer-Iliescu**, Senior Programme Officer, Digital Inclusion Division, Telecommunication Development Bureau, ITU
- **Ms. Inmaculada Placencia Porrero**, Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission
- **Dr. László Lovászy,** Committee Member, Committee on the Rights of Persons with Disabilities (CRPD) (Hungary) *[video message]*

- **Mr. Michael Jungwirth**, Director Governmental Affairs, Vodafone
- **Ms. Elizabeth Olivieri**, Chairperson of Foundation for Information Technology Accessibility (FITA), Malta

Panel interactive discussion

12:15 – 14:00 *13:30 – 14:00*	**Lunch Break** *Coffee*

14:00 – 15:00   **Session 2: Examples of Accessibility Legislation/Regulations/Standards in EU Member States and outside Europe**

Focus: EU Disability Act, EU priorities in implementation of ICT Accessibility, European Country Case Studies

Moderation: Ms. Inmaculada Placencia Porrero, Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission

Panellists

- **Mr. Jorge Fernandes**, Ministry of Education and Science, Portugal
- **Ms. Amela Odobasic,** Head of Public Affairs, Communications Regulatory Agency (RAK), Bosnia and Herzegovina
- **Ms. Sigrid Skavlid**, Norwegian Directorate for Children, Youth and Family Affairs (Bufdir), Norway
- **Ms. Francesca Cesa Bianchi**, Vice-President, Institutional Relations, G3ICT
- **Ms. Jutta Treviranus,** Director of the Inclusive Design Research Centre (IDRC), OCAD University Toronto, Canada

Panel interactive discussion

15:00 – 16:00   **Session 3: Stocktaking Implementation of accessibility and assistive technology in Europe**

Focus: Implementation of ICT accessibility, programmes, projects, solutions

Moderation: Mr. Alejandro Moledo, European Disability Forum

Panellists

- **Mr. Klaus Peter Wegge**, Head of Siemens Accessibility Competence Center, Siemens
- **Mr. Richard Moreton**, Samsung Electronics Research Institute UK
- **Mr. Miguel Angel Duboy**, Director, CEAPAT-IMSERSO, Spain
- **Mr. Klaus Höckner,** CEO, Austrian Association for Blind and Visually Impaired (Hilfsgemeinschaft)
- **Ms. Monica Desai,** Director, Global Connectivity and Access Policy, Facebook
- **Ms. Dorothee Ritz**, General Manager, Microsoft Austria

Panel interactive discussion

16:00 – 17:00   **Session 4: Web Accessibility: Regulation/Standards/Resources**
Focus: Role of Governments in providing accessible public information and websites; Private sector benefits in providing accessible public information; New trends on web accessibility; User perspective and role of Academia in promoting web accessibility; ITU key resources: National Programme in ICT Accessibility ("Web for ALL")

Moderation: Ms. Roxana Widmer-Iliescu, Senior Programme Officer, Digital Inclusion Division, Telecommunication Development Bureau, ITU

Panellists

- **Ms. Gudrun Stock**, Deputy Head of Unit, Accessibility, Multilingualism and Safer Internet Unit, DG Connect European Commission
- **Mr. Shadi Abou-Zahra,** Strategy Technology Specialist Web Accessibility Initiative, World Wide Web Consortium W3C/WAI
- **Mr. Stein Erik Skotkjerra,** Head of Accessibility Relations, Siteimprove
- **Mr. Mikael H. Snaprud**, CEO Dr. Techn, TINGTUN, Norway
- **Mr. David Adi**, Founder & CEO, MAKE SENSE, Israel
- **Ms. Monica Duhem**, ITU Consultant in Web Accessibility

Panel interactive discussion

17:00 – 19:00	**Social Event:** **Forum Reception and Announcement of Winners of Innovative Digital Solutions Competition for an Accessible Europe**

Thursday, 13 December 2018

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8:30 – 9:00	**Networking Coffee** *offered by Essl Foundation*
9:00 – 10:00	**Session 5: Audio-visual media services, TV and video programming**

Focus: Broadcasters, Content producers; Emerging technologies; Consumers perspective; Implementation in Europe

Moderator: Mr. David Wood, European Broadcasting Union (EBU)

Panellists:

- **H.E. Dejan Maslikovic**, Assistant Minister, Ministry of Culture and Media, Republic of Serbia
- **Ms. Pilar Orero**, University of Barcelona, Spain
- **Ms. Karen Peltz Strauss**, Federal Communications Commission (FCC), USA
- **Mr. Nigel Megitt** Chair of W3C & EBU group on TTML system IMSC, BBC, UK
- **Mr. Paulo Valente**, Cable Europe

Panel interactive discussion

10:00 – 11:00	**Session 6: Procurement of Accessible ICTs and Universal Design**

Focus: EU Legislation and regulation; Standards on public procurement and accessibility; Resources

Moderation: Ms. Roxana Widmer-Iliescu, Senior Programme Officer, Digital Inclusion Division, ITU

Panellists:

- **Ms. Inmaculada Placencia Porrero,** Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission
- **Mr. Donal Rice**, ITU Consultant in Public Procurement

- **Mr. Andreas Richter**, Senior Adviser, Swedish Post and Telecom Authority
- **Mr. Roberto Scano,** Agenzia per l'Italia Digitale, Italy
- **Ms. Mia Ahlgren**, Policy Officer, the Swedish Disability Federation

Panel interactive discussion

11:00 – 12:00	**Session 7: Implementation of Equal Access in Telecom**
	Focus: Emerging issues; Accessible emergency services; Inclusive smart cities
	Moderation: Ms. Rosheen Awotar-Mauree, Programme Officer, ITU Office for Europe
	Panelists:
	Mr. Stefan Lechler, Head of Unit (acting) Electronic Communications Policy Unit, DG Communications Networks, Content and Technology (CONNECT), European Commission **Mr. Michal Milligan,** Secretary General, Mobile & Wireless Forum **Ms. Barbara Operschall**, Chief Executive Officer, Speech Code, Austria **Mr. Tom Pey**, RBSC, UK **Mr. Wolfgang Kampichler,** Chair of EENA Technical and Operations Committee, European Emergency Number Association, EENA112
	Panel interactive discussion
12:00 – 12:10	**Special address: Mr Jorge Araya** Secretariat of the Committee on the Rights of Persons with Disabilities (CRPD), OHCHR
12:10 – 14:00 *13:30 – 14:00*	**Lunch Break** *Coffee*
14:00 – 15:00	**Session 8: Telecom relay services: Practical experiences, challenges and opportunities in Europe**
	Focus: Telecommunications relay services are essential telecom services that enable persons who have hearing or speech disabilities and who otherwise would be unable to engage in voice telecommunications, to make voice telephone calls to other persons, using four common types of relay services: text relay; video relay; captioned telephone service relay; and speech-to-speech relay. This session will focus on its implementation status in Europe, challenges and opportunities.
	Moderation: Ms. Andrea J. Saks, ITU-T JCA-AHF Chairman
	Panellists:
	Mr. Masahito Kawamori, ITU-T Q26/16 Rapporteur, Keio University, Japan **Ms. Monique Mai**, Director Operational Marketing, Partnerships & Public affairs, Communication, Standardization Accessibility Group Department, Orange **Mr. Beat Kleeb**, Procom, Switzerland **Mr. Seth Bravin**, Sprint Accessibility, Director of Strategic Alliances, USA **Ms. Lidia Smolarek-Best**, Vice-President of European Federation of Hard of Hearing People (EFHOH)
	Panel interactive discussion
15:00 – 16:00	**Session 9: Innovation and good practices in implementing ICT Accessibility products and services for PwD**
	Focus: Funding opportunities; Innovative products and services for PwD

Moderation: Ms. Rosheen Awotar-Mauree, Programme Officer, ITU Office for Europe

Panellists:

- **Dr. Michael Fembeck**, Director & Chief Executive of Zero Project, Essl Foundation
- **Ms. Rosemary Kayess**, UNSW Director of Disability Innovation Institute
- **Mr. Anthony Giannoumis**, Oslomet
- **Ms. Ayse Zoodsma-Sungur**, Payments Policy, DeNederlandscheBank | Pay-Able
- **Mr. Einar Myreng**, Founder & CEO, Next Signal
- **Mr. Turhan Muluk,** Regional Manager, Intel

Panel interactive discussion

16:00 – 16:50	**Beyond Accessible Europe: Interactive discussion and Main conclusion**

Moderation: Ms. Rosheen Awotar-Mauree, ITU

- **Outcomes of Accessible Americas Series: Ms. Roxana Widmer-Iliescu**, Senior Programme Officer, Digital Inclusion Division, ITU
- **Presentation of Main Takeaways: Ms. Amela Odobasic,** ITU Consultant on ICT Accessibility

Panel interactive discussion

16:50 – 17:00	**Closing of the Main Programme of Accessible Europe**

- **Mr. Jaroslaw Ponder**, Head of the ITU Office for Europe, ITU
- **Ms. Inmaculada Placencia Porrero**, Senior Expert, Disability and Inclusion Unit, Directorate General for Employment, Social Affairs and Inclusion, European Commission

Friday, 14 December 2018

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9:00 – 9:30	**Welcome Coffee and Networking**
9:30 – 10:30	**Session 10: PROJECT LABORATORY of the ITU Regional Initiative for Europe on Accessibility, Affordability, and Skills Development for All to Ensure Digital Inclusion and Sustainable Development** **Focus:** Identification of concrete regional, sub-regional and national projects advancing implementation of the ITU Regional Initiative; Setting up of Twinning Programmes; Discussion on other actions planned or proposed for 2019-2021 **Moderator: Mr. Jaroslaw Ponder,** Head of ITU Office for Europe, ITU
10:30 – 12:15	**Session 11: BILATERAL MEETINGS WITH STAKEHOLDERS** **Note**: Stakeholders are kindly requested to express their interest in holding bilateral meeting by sending e-mail to EURregion@itu.int
12:15 – 12:30	**Closing of Accessible Europe Event**