

ACCESSIBLE EUROPE 2019 – CONTRIBUTION

Office of Electronic Communications (UKE)



UKE's Accessibility Policy

ACTIVITY COVERAGE

- Regional cooperation and stakeholder engagement: the activity strengthens and supports regional cooperation and the engagement of all relevant stakeholders, in line with the European Accessibility act, in the development and implementation of ICT accessibility policies and solutions in the European region.
- ICT accessibility policies: raising awareness and/or promoting relevant guidelines on public policies, including exchanging knowledge and sharing best practices on ICT accessibility. This may include the development of standards.
- Public procurement with accessibility features: promoting regional and in-country deliver of public procurement as a tool to improve the inclusion of persons with disabilities and specific needs.
- Web Accessibility: developing regional and in country capacity through web accessibility features and/or training to ensure that websites and related services are available and accessible to all citizens.
- Media Services Accessibility: raising awareness about accessibility possibilities of TV and video streaming on digital platforms, and promoting the implementation of appropriate solutions.
- Innovation and Accessibility: promoting the development of regional and in-country capacity building on programming for all, including persons with disabilities and specific needs. This may include embedding “accessible by design” in the product’s innovation/development process.



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DESCRIPTION OF CURRENT/RECENT ACTIVITIES

Accessibility is a feature of the environment (physical space, digital reality, information and communication systems, products and services) that allows people with functional (physical and cognitive) disabilities use it on an equal basis with others. Accessibility is for many people a condition of independent living and participation in the social and economic life of the country, local community, school or workplace. Accessibility concerns us all, but in everyday life, a lack of it is noticed mainly by people with specific needs, including individual needs, resulting from a lack of full capabilities.

The adopted Accessibility Policy of the Office of Electronic Communications ("Policy") provides guidelines for the implementation of the tasks of the Office of Electronic Communications ("Office" or "UKE") in accordance with the law regarding the needs of persons with disabilities. The President of UKE, acting in compliance with the provisions of the Charter of the Rights of Persons with Disabilities and supervising the telecommunications and postal market, takes into account the problems of people with specific needs in all areas of their activities. At UKE, we distinguish five basic areas of the Office's operation (Client, Communication, Services, Human Resources, Management), in which we carry out tasks taking into account the needs and capabilities of people with disabilities.

Activity running in:

- 2016 or before 2017 2018 2019 2020 2021 2022 2023

CALL FOR COLLABORATION/COMMITMENT TO FUTURE ACTIVITIES

UKE, as the National Regulatory Authority (NRA) as well as the public administration organ is an example of how to develop, practice, and foster accessibility policy as well as its implementation. Therefore, we created the Accessibility Policy as an open document that can be shared and used with every other organization. We invite every entity to follow our practices and partake in the process of accessibility promotion. We are also open to share our knowledge as well as expertise in this matter.

ORGANISATION INFORMATION

Organisation Name: Office of Electronic Communications Country: Poland



Organisation/Activity URL: <http://www.uke.gov.pl/en>

Social Media Account (Twitter, LinkedIn, etc):

<https://www.facebook.com/UrządKomunikacjiElektronicznej>

<https://twitter.com/UKE2UKE/>

<https://www.linkedin.com/company/urząd-komunikacji-elektronicznej/>

<https://www.youtube.com/user/UKeregulator>

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