ITU-EKIP Regional Regulatory Forum for Europe

Universal Connectivity for a Post-Pandemic Digital Europe

This Regional Forum for Europe is held within the framework of the ITU Regional Initiative for Europe on "Broadband infrastructure, broadcasting, and spectrum management" and in follow up to the ITU Global Symposium for Regulators 2021. It is organized by the International Telecommunication Union together with the Agency for Electronic Communications and Postal Services (EKIP) of Montenegro.

27th – 28th September 2021 | Virtual

http://www.itu.int/go/ELZ1

Draft AGENDA

Monday| 27th September 2021

*[9:45 – 10:00]	Virtual Networking
[10:00– 11:00]	Opening Ceremony

- **Mr. Jaroslaw Ponder,** Head of ITU Office for Europe
- **Mr. Branko Kovijanic,** President of the Council, Agency for Electronic Communications and Postal Services (EKIP), Montenegro

Address by the European Commission

- **Ms. Rita Wezenbeek,** Director, Connectivity Department, DG CNECT, European Commission / Acting Head of Unit, Regulatory Framework Implementation Unit, DG CNECT, European Commission

Welcome Remarks by Heads of the National Regulatory Authorities Present

- **Mr. Jeton Akiku,** Director, Agency for Electronic Communications (AEC), North Macedonia
- **Mr. Tomi Frasheri,** Chairman, Agency for Electronic Communications and Post (AKEP), Republic of Albania
- **Mr. Drasko Milinovic,** General Director, Communications Regulatory Agency (CRA), Bosnia and Herzegovina
- **Ms. Tanja Muha**, Director, Agency for Communication Networks and Services of the Republic of Slovenia (AKOS)
- **Mr. Tonko Obuljen,** President of the Council, Croatian Regulatory Authority for network industries (HAKOM), Croatia
- **Mr. Dragoljub Stefanovic,** Chief Operating Officer, Regulatory Agency for Electronic Communications and Postal Services (RATEL), Republic of Serbia

	• **Mr. Darko Grgurovic,** Executive Director, Agency for Electronic Communications and Postal Services (EKIP), Montenegro
[11:00 – 11:10]	**Coffee Break**
[11:10 – 11:30]	**Global trends and ITU GSR-21 Best Practice Guidelines** • **Ms. Sulyna Abdullah,** Chief, Digital Knowledge Hub Department, BDT, ITU
[11:30 – 12:45]	**Session 1: Policy and regulatory incentives for affordable and robust connectivity** New business models are needed to ensure better affordability and uptake of connectivity, with particular attention to the last mile. Beyond the extraordinary measures put in place during the outbreak of the pandemic, panellists will discuss emerging solutions in terms of policy actions and regulatory incentives to increase affordability and uptake. **Moderation** • **Ms. Sofie Maddens,** Head of Regulatory and Market Environment Division, Telecommunication Development Bureau, ITU **Panellists** • **Ms. Vladana Radisavljevic Djordjevic,** Head of Group for planning and development of electronic communication networks and services, Ministry of Trade, Tourism and Telecommunications, Republic of Serbia • **Ms. Sophio Tvalavadze,** Head of Department of Communications, IT and Innovations of the Ministry of Economy and Sustainable Development (MoESD), Georgia • **Mr. Luis Manica,** Expert, External Affairs Office, Autoridade Nacional de Comunicações (ANACOM), Portugal • **Mr. Pavle Mijuskovic,** Deputy Executive Director – Head of Department for Electronic Communications Networks and Services, Agency for Electronic Communications and Postal Services (EKIP), Montenegro
[12:45 – 13:15]	**Special Session on emerging challenges in a post-pandemic Europe** Investment in infrastructure is important as much as leaving no one behind and ensuring meaningful connectivity for all. ICT accessibility is one of the challenges to ensuring uptake of digital technologies. This session will provide an example of how regulatory action can support uptake of connectivity by all groups of society and ensure better inclusion. • Digital Accessibility for all, **Ms. Gordana Kulisic,** Senior Customer Protection Expert, Croatian Regulatory Authority for Network Industries (HAKOM), Croatia
[13:15 – 13:30]	**Closing Day 1** • **Mr Jaroslaw Ponder,** Head of ITU Office for Europe, ITU

* the time zone is CEST (UTC+2)

Tuesday | 28th September 2021

*[9:45 – 10:00]	**Virtual Networking**

[10:00 – 11:15]	**Session 2: 5G implementation: strategies, policies and regulation accelerating deployment of mobile connectivity**

The Session will take a holistic approach to 5G implementation focusing on the outcomes and strategic next steps following spectrum auctions, including best practices from consultation process, innovation ecosystem development, and use cases and business models for market development.

Moderation

- **Mr Boris Jevrić,** Chief Deputy Executive Director – Head of Radiocommunication Department, Agency for Electronic Communications and Postal Services (EKIP), Montenegro

Panellists

- **Mr. Anestis Gikopoulos,** Policy Officer, Radio Spectrum Policy Unit, DG CNECT - European Commission

- **Mr. Elvis Babačić,** General Manager for Fixed and Mobile Radiocommunication, Agency for Electronic Communications and Postal Services (EKIP)**,** Montenegro

- **Mr. Jane Jakimovski,** Head of the Radio Communications Sector, Agency for Electronic Communications (AEC), North Macedonia

- **Mr. Krešimir Mazor, S**enior Expert in Spectrum Management Department, Croatian Regulatory Authority for Network Industries (HAKOM), Croatia

- **Mrs. Janja Varšek,** Head of Spectrum Management Department, Agency for Communication Networks and Services of the Republic of Slovenia (AKOS)

[11:15 – 11:30]	**Coffee break**

[11:30 – 12:45]	**Session 3: From market analysis to market visualisation: enabling environment for evidence based regulation**

Evidence-based decision making is more and more at the heart of regulatory policy, providing insight into the status of networks and informing decisions. This session will investigate how NRAs are using or planning to use broadband mapping and other tools to support the achievement of policy objectives at the country level.

Moderation and Setting the Context

- **Mr Jaroslaw Ponder,** Head of ITU Office for Europe, ITU

Panellists

- **Mr. Fjorald Bitri,** Network and Infrastructure Specialist, Technical Department, Electronic and Postal Communications Authority (AKEP), Albania

- **Mr. Antonin Borgnon,** Deputy Head - Coverage and Rollouts Unit, Electronic Communications, Postal and Print media distribution Regulatory Authority (ARCEP), France

- **Ms. Agnieszka Gladysz,** Director of the Department of Strategy and Analysis, Office of Electronic Communications (UKE), Poland

- **Ms. Meliha Kovacevic,** Head of Licensing Department, Communications Regulatory Authority (CRA), Bosnia and Herzegovina

[12:45 – 13:00]	**Closing and Way forward**

- **Mr Jaroslaw Ponder,** Head of ITU Office for Europe, ITU
- **Mr. Darko Grgurović,** Chief Executive Officer, Agency for Electronic Communications and Postal Services (EKIP), Montenegro