



# Ukraine's perspective on ways of harnessing technology to improve public services



## EXECUTIVE POWER

**Prime Minister**

**Vice Prime Minister –  
Minister of Digital  
Transformation**

e-Health e-education ... e-transport

Ministry 1

Ministry N

Deputy Minister  
– CDTO

Deputy Minister  
– CDTO

State Service for Special  
Communication and  
Information Protection

Diia Company

Central Branch

Regional Branch

CDTO

Deputy Head of regional  
state administration

CDTO

Deputy Head of regional  
state administration

CDTO

Deputy Head of regional  
state administration

\*CDTO – chief digital transformation officer

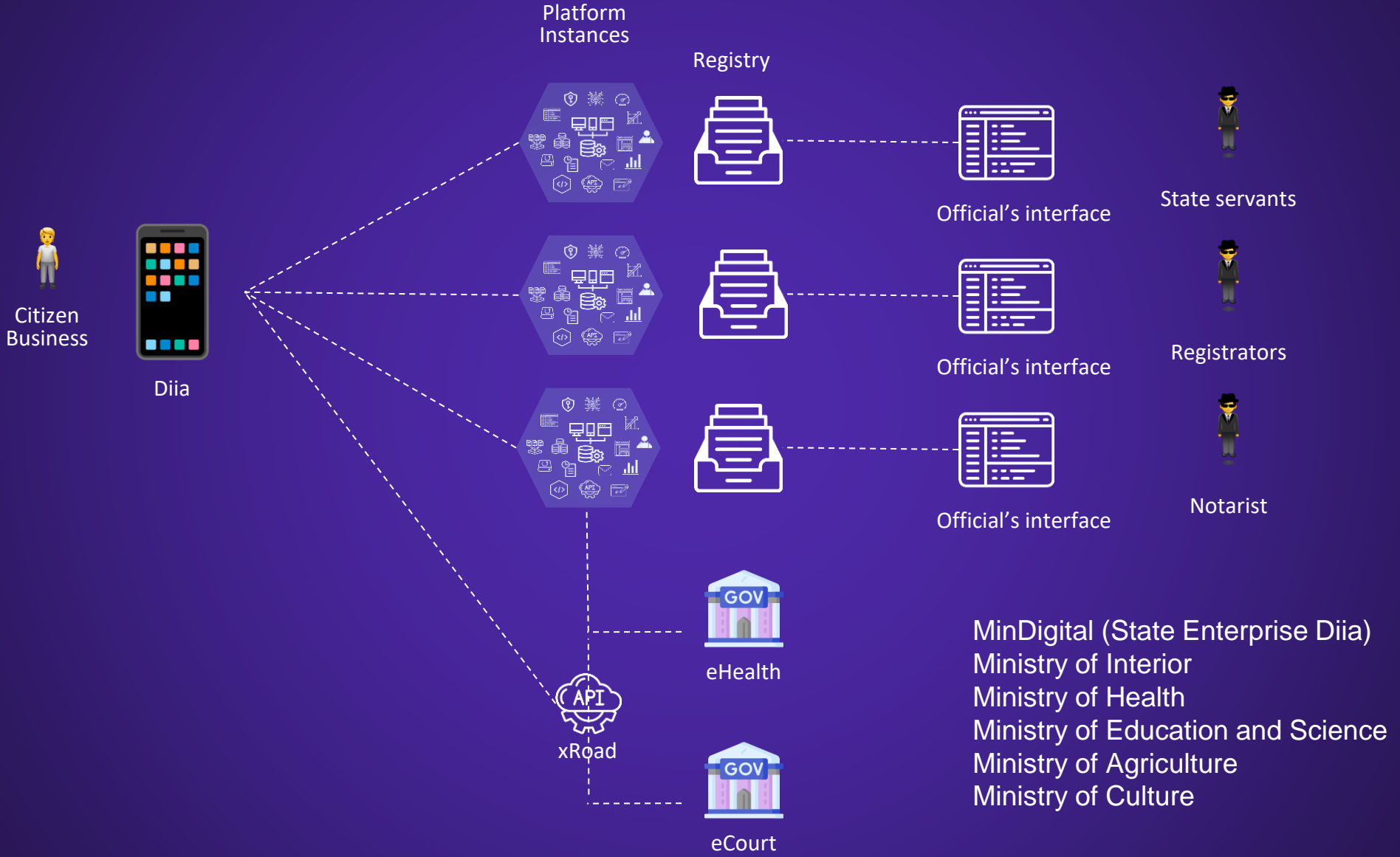
## DIGITAL LEGISLATION

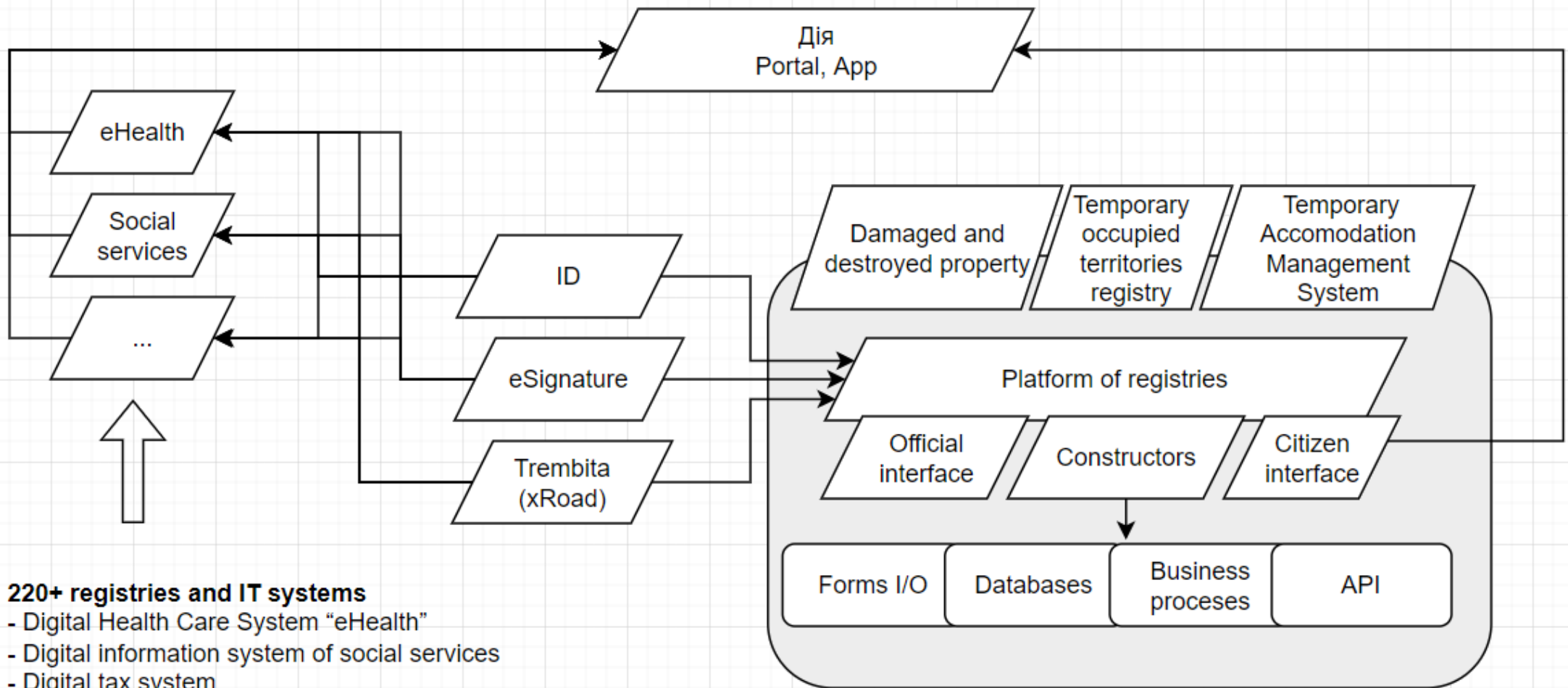
**Verkhovna Rada  
(Parliament)**

The Parliament's Committee  
on Digital Transformation



# Digital services ecosystem

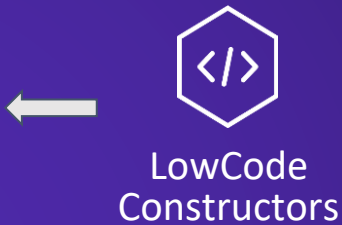


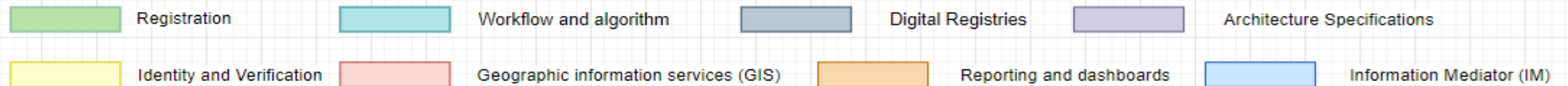
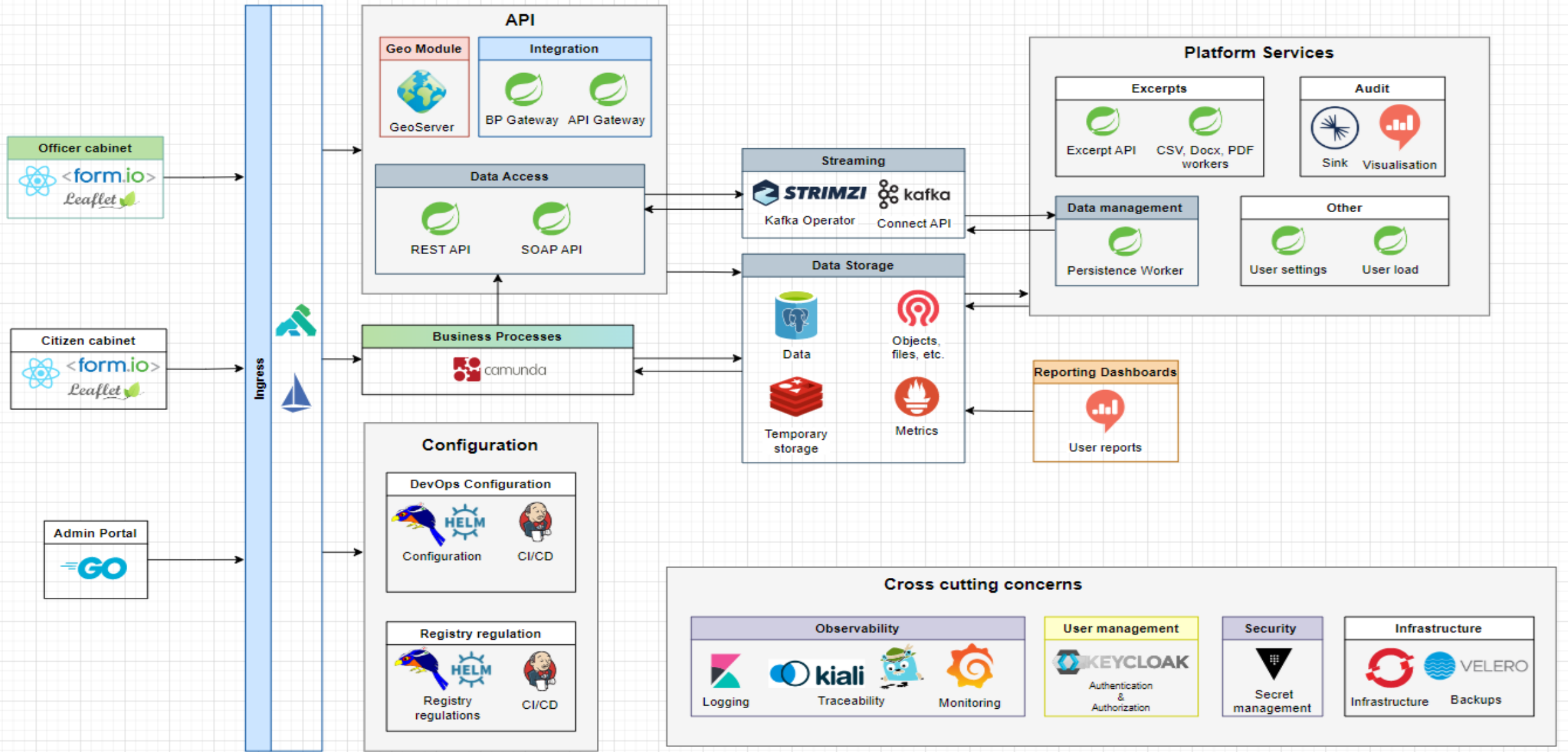


**220+ registries and IT systems**

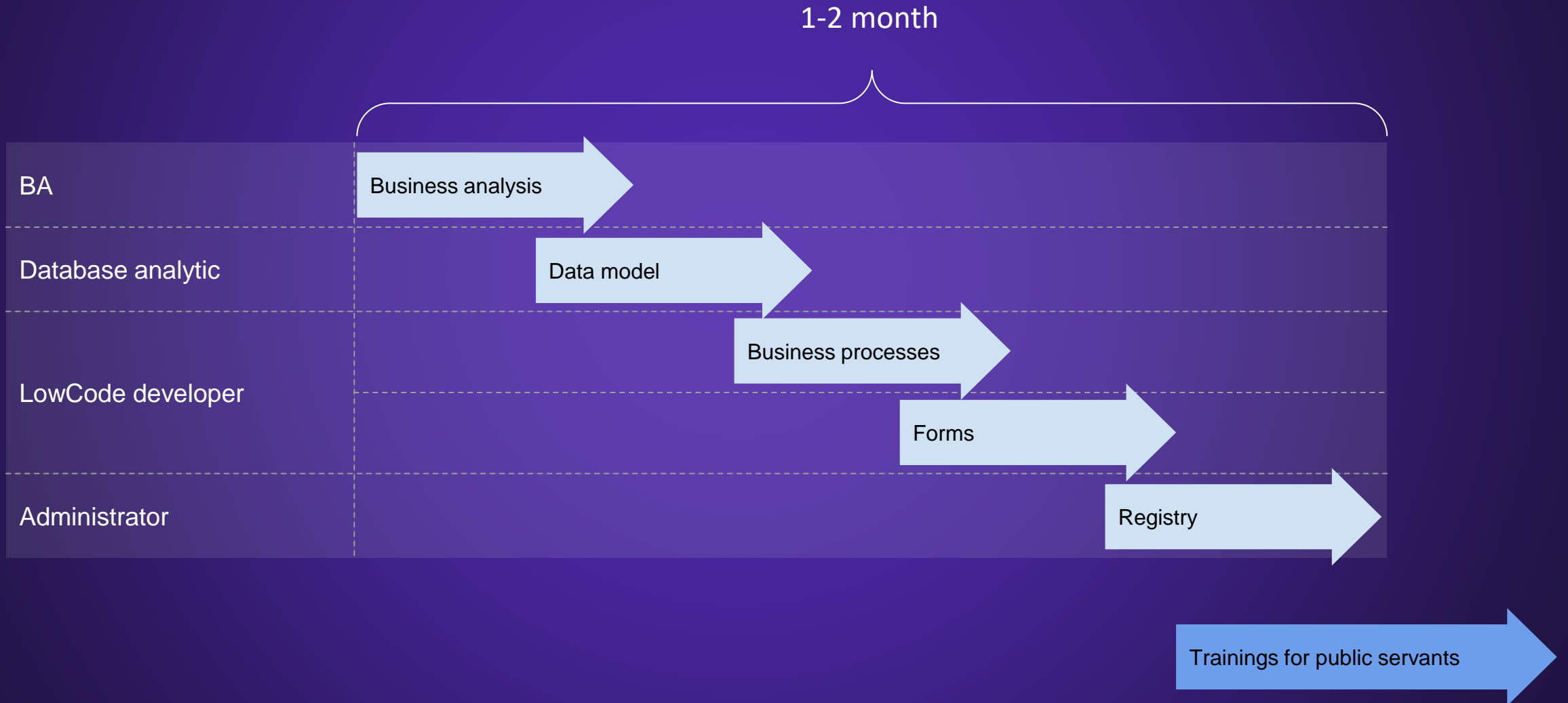
- Digital Health Care System “eHealth”
- Digital information system of social services
- Digital tax system
- State electronic system in construction
- State agrarian register
- Unified information system of the Ministry of Internal Affairs
- Digital registries of the Ministry of Justice
- Unified state electronic database on education
- Automated educational management information complex
- EcoSystem
- Unified register of veterans
- ...

reusable  
 open source  
**Digital Public Good**  
 for digital public services development





# Service development







 Bundesministerium für wirtschaftliche Zusammenarbeit und Entwicklung

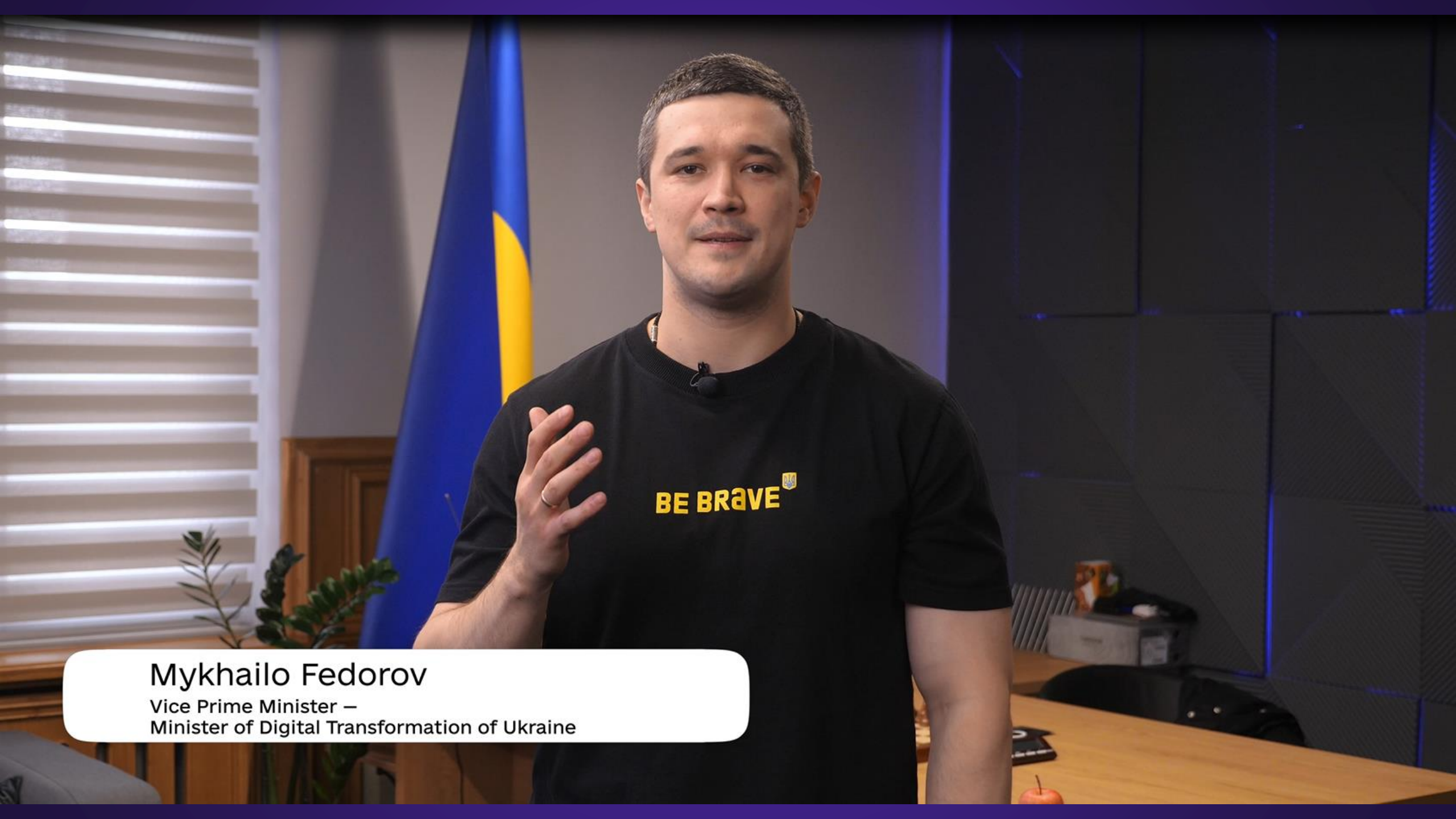
**giz** Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH



 Bundesministerium des Innern und für Heimat



 Bundesministerium für Digitales und Verkehr



**BE BRAVE** 

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**LET'S BUILD  
BRIGHT DIGITAL  
FUTURE TOGETHER**