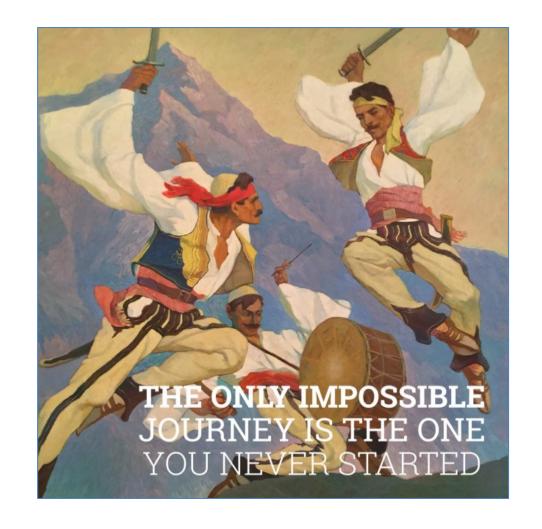
#### **ITU Innovation Platform:**

For Developing Vibrant Ecosystems That Accelerate Digital Transformation Of Society

A Presentation By: Anne Rita Ssemboga BDT, ITU





#### What is an innovation?

"An innovation is the implementation of a new or significantly improved product (good or service), or process, a new marketing method, or a new organizational method in business practices, workplace organization or external relations."

Source: OCED, Oslo manual

Innovation is believed to be the fundamental source of significant wealth generation within an Economy

Joseph Schumpeter-

ICT affects business models, mindsets, organizational structures, R&D, markets and networks, contributing significantly to GDP growth. ICT-centric innovation can thus have a significant impact on development



# Innovation Driven Economies



"Every country has a combination of all three types and needs all three models, but with the fourth industrial revolution Digital will be ubiquitous throughout"

Source: ITU-D Innovation

Innovation Driven Economy

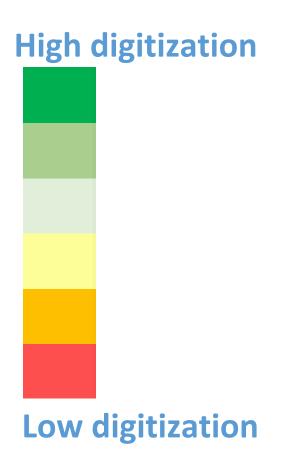
Efficiency
Driven
Economy

M. Porter Competitive strategy for countries

Factor Driven Economy



# Economies Do<u>n't M</u>ove Together



# Sector Digitization

ICT	
Media	
Professional Services	
Finance and Insurance	
Wholesale Trade	
Advanced Manufacturing	
Oil and Gas	
Utilities	
Chemicals and pharmaceuticals	
Basic goods manufacturing	
Mining	
Real Estate	
Transportation and warehousing	
Education	
Retail trade	
Entertainment and recreation	
Personal and local services	
Government	
Health care	
Hospitality	
Construction	
Agriculture and hunting	



# **Accelerating Inclusiveness Between Sectors**

Low Innovation Sectors (Value Extraction) Innovation Adopting
Sectors
(Value Added)

Emerging Innovation
Sectors
(Value Creation)

Inclusive Research & Innovation (Value Capture & Diffusion)



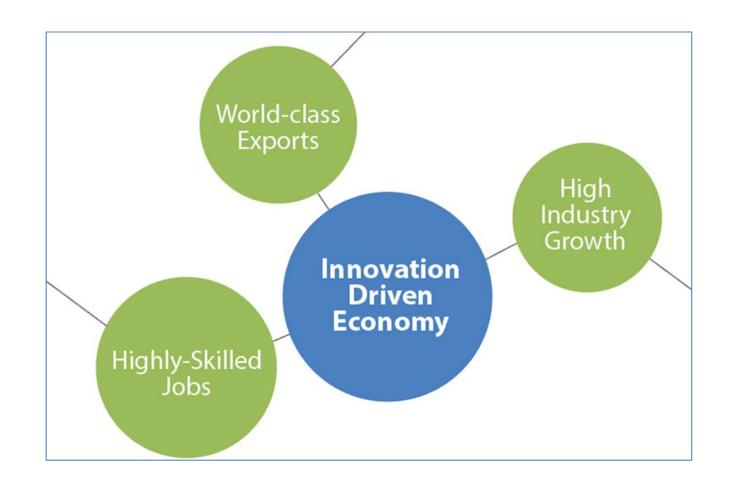
# **Result = digital transformation**

"When innovation is applied to solve problems through the use of ICT/telecommunication technology. The benefits to a country and its people are immense: significantly increased productivity, economic growth and greater employment opportunities."





## **ITU** and Innovation



#### Objective:

To support Member states especially in developing countries to achieve a sustainable digital transformation of society and inclusive economic growth.



# **Understanding The Digital Innovation Divide**





## **The Desired Goal**



To bridge the digital innovation divide (gap) through strengthened ICT ecosystems that are vibrant, innovation driven and supportive of job creation, development of innovative businesses, and the growth of small and medium enterprises, as well as inclusive of all economic sectors and aligned to national development.



# Innovation Is A System's Issue

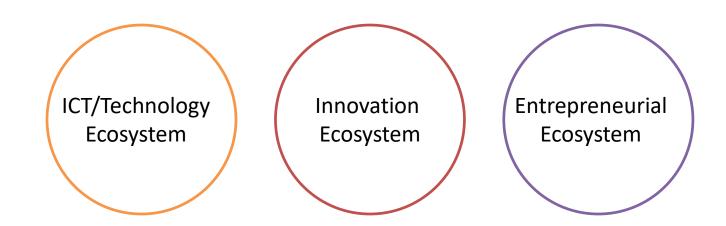
#### Public Sector "We need to promote job creation & innovate our Government services" Private Sector Entrepreneurs "We need room to take risks + our "We need support to scale and go global." government does not listen to us" "We need new ideas, demand, and growth" Academia Finance "We need to find the next Google" "We need to prepare our students "Government needs to facilitate to be entrepreneurs" "A lot of our innovations an institutional framework" don't reach the market" Entrepreneurial SupportNetworks "These entrepreneurs are not business thinkers!" "We need global ecosystem linkages"



# The Critical Components Of Innovation

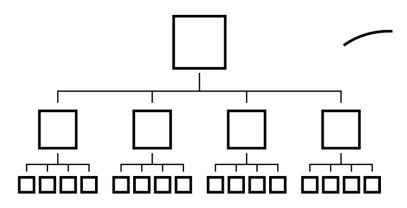
"An ecosystem is a system or network of interconnecting and interacting organizations and stakeholders, from multiple sectors, who come together and address the problems people are facing within their communities."

Source: ITU





# **Silos Inhibit Innovation**



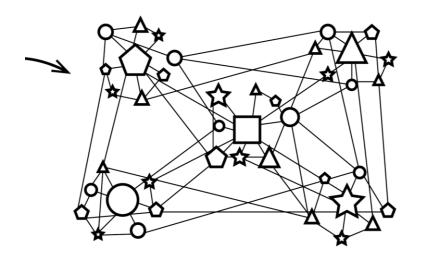
#### **COMMAND**

Organizational relationship that is highly efficient but is not adaptive enough for the fast-paced ICT environment





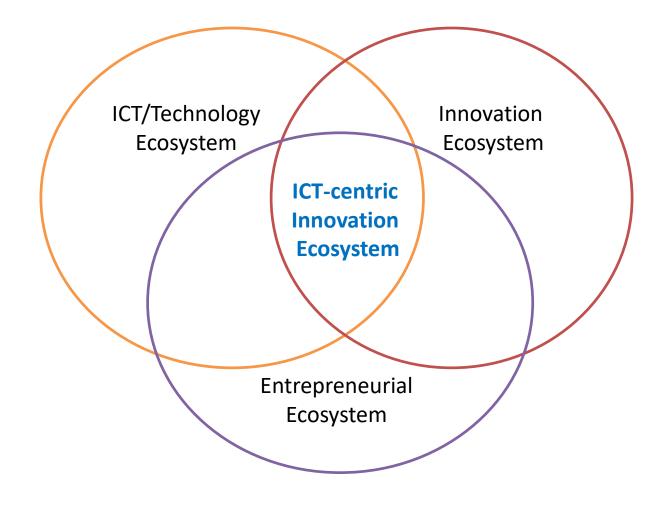
# **Ideal Stakeholder Collaboration**



#### **TEAM OF TEAMS**

Organizational relationship that is both highly efficient and adaptive to the fastpaced ICT environment

Source: ITU, based on concept of Team of Teams.







Scope and objectives

**Aligned Digital** strategies



**Capital** 

**Appropriate Demand side** resources

Continuum of **Supply side** resources



Market

Integration of economic sectors

Market access domestic and international



Infrastructure

**Inclusive digital** infrastructure

Resilient & secure broadband Infrastructure

Soft infrastructure



Talent appropriateness

**Champions** 



• Culture

Sustainable culture of entrepreneurship and innovation

Communities



Comprehensive and grassroots innovation policies & programs

Legal frameworks



# The Maturity Model Of An Innovation Ecosystem

Pre Idea & Culture Ideati	Entrepreneurial Lifecycle Startup "Valley of Death"		SME High Growth Profit Loss		
Entrepreneurship Phase	Pre-Idea	Ideation	Startup	The "Valley of Death"	SME
Entrepreneurs	Entrepreneurial Interest	Engage with problems	Develop Business Models	Build Collaboration	Expand
Finance	Research Funding	Seed Funding	Angel Investment	Venture Capital	Business Finance & Loans
Entrepreneurial Support	Entrepreneurial Events	Hackathons & Competitions	Co-working & Support	Incubators & Accelerators	Business Association
Private Sector	Success Stories	Research Programs	Lab programs	B2B & Support Services	Skill Training Programs
Academia	Entrepreneur Community	Basic Research	Spin Offs	Soft skill trainings	Human capital
Public Sector	Vision & Strategy	IP & R&D Support	Tax Support	Public Procurement	Trade Policy



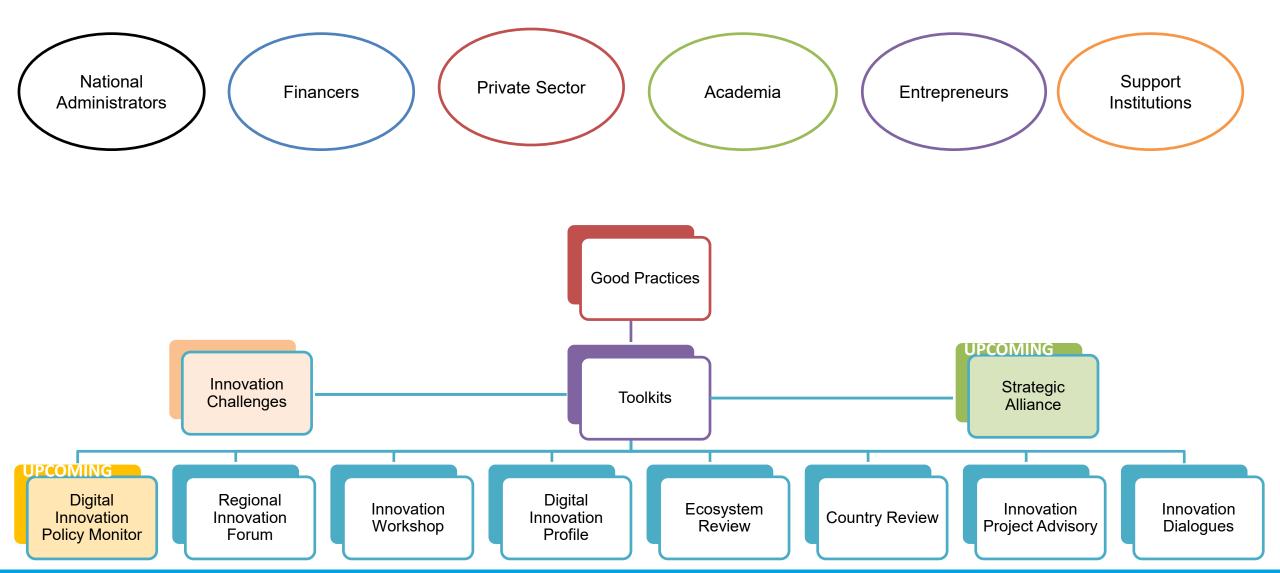
# **The Atomic Elements Of Innovation**



- ☐ User centric approach
- □ Private sector led Innovation
- Efficient resources utilization (e.g. find and invest in working good practices)
- Replicable every year with fast changing ICT context
- ☐ Common language between all stakeholders (e.g. common understanding)
- Everyone should have skin in the game (e.g. engaged)
- ☐ Sustainable and predictable (e.g. Stability)



## **Architecture Of ITU Innovation Platform**





### **Core Products And Services**

Empowers multi-national participants with the essential skills **Regional Innovation** RIF Offers evidence based practices and access to expert community to competitively shape their digital Forum transformation journey Offers a multi-stakeholder and cross-sectoral approach, and a scalable and comparative framework CR Country Review Aids users to develop comprehensive recommendations, roadmaps and projects to strengthen their digital transformation capabilities An assessment along the 3 key dimensions (Innovation capabilities to sustain ecosystem, appropriate innovation infrastructure and approaches to sustain innovative ecosystem using the first two factors) **Ecosystem Review** ER Recommends corresponding projects to deliver compelling synergies amongst key stakeholders and quick road maps in order to accelerate the achievements of SDG9 Offers a snapshot of their innovative ecosystem's "health" and a quick overview of relevant practices and **Digital Innovation** DIP identification of challenges and opportunities Profile Addresses critical enablers to develop digital transformation capabilities Provides a 360 advisory, risk assessment, good practice transfer, capacity building and recommendations, and/or implement one bankable, sustainable and impact driven project **Innovation Project IPA** Accelerates Sustainable Development Goals 9 (SDG 9). Advisory



# Some Of Our Recent Products And Services



POLICY TOOLKIT - IN SIX LANGUAGES
Bridging the digital innovation divide:
A toolkit for strengthening ICT centric ecosystems



REGIONAL REPORT | EUROPE
Accelerating Digital Transformation:
Good practices for developing, driving and accelerating ICT centric innovation ecosystems in Europe



COUNTRY REVIEW
ICT centric Innovation Ecosystem Country Review
MOLDOVA



DIGITAL INNOVATION PROFILE
BOSNIA AND HERZEGOVINA
ICT centric innovation ecosystem Snapshot



DIGITAL INNOVATION PROFILE
SERBIA
ICT centric innovation ecosystem Snapshot



TFYR MACEDONIA
ICT centric innovation ecosystem Snapshot



# Country-level Innovation, Infrastructure, Industrialization

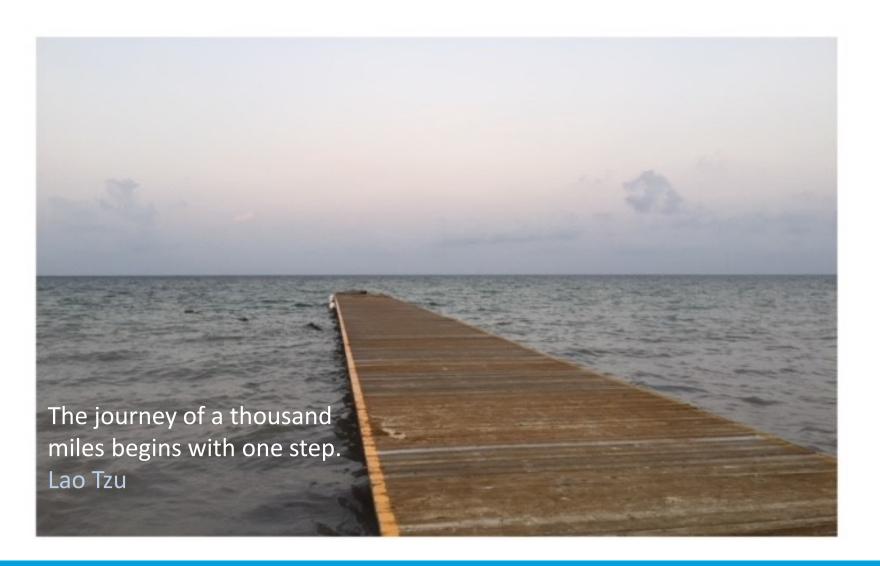
STORY HIGHLIGHTS

- The UN Industrial Development Organization and the International Telecommunication Union announced a partnership to "fast forward" SDG achievement, focusing on reducing digital and gender divides, creating jobs, improving efficiency of natural resource management and e-waste management, and supporting growth of small and medium-sized enterprises
- The ITU highlighted the objective of delivering "measurable and sustainable solutions" at country level.

Some relevant partnership and actions

Recent work on Bridging the digital innovation divide (gap) work





#### For more information

Mohamed Ba (Moe Ba) <u>innovation@itu.int</u> +41795644883

