

**Report of ITU Regional Workshop  
«Harmonization of Telecommunication/ICT Indicators  
with International Standards»  
*Nakhichevan, Republic of Azerbaijan, 24-26 April 2013***

The ITU Regional Workshop «Harmonization of Telecommunication/ICT Indicators with International Standards» was held in collaboration with the Ministry of Communication and Information Technologies of Republic of Azerbaijan in the city of Nakhichevan, Republic of Azerbaijan, from 24 to 26 April 2013.

The workshop was attended by **47 participants** representing **8 countries of the CIS region** (Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Russia, Uzbekistan), as well as the Executive Committee of the Regional Commonwealth in the field of Communication (RCC) and the United Nations (ITU, UNCTAD).



The objective of the workshop, which was organized upon the request of the CIS countries and in accordance with the 2013 Operation Plan, was to strengthen the capacity of countries in the region to produce national statistics and indicators on telecommunications and ICT. The workshop was attended by representatives of Communication Administrations, Regulators, and National Statistical Offices of the countries of the region, who are responsible for collecting and producing ICT statistics.

At the opening ceremony, the workshop participants were welcomed on behalf of the Republic of Azerbaijan by Mr. Rovshan Mamedov, Minister of Communication and Information Technologies of Nakhichevan Autonomous Republic (who also chaired several sessions of the



workshop); on behalf of RCC, by Ms. Natalya Zorya, Deputy Director General; on behalf of ITU, by Mr. Andrei Untila, Programme Officer, ITU Area Office for the CIS. The welcome speeches were greeted with applause.

During the 3 days of the workshop, the participants, who listened to **14 presentations**, had the opportunity to get

acquainted with main groups of telecommunications/ICT indicators, methodology of the ICT statistics collection, ICT measurement, ICT indicators dissemination, and harmonization at the international level.

Ms. **Susan Teltscher**, Head of ICT Data and Statistics Division, ITU/BDT and Mr. **Ivan Vallejo**, Market Analyst of ICT Data and Statistics Division, ITU/BDT, who were key speakers of the workshop, informed the participants in the most detailed way of the ITU role in the collection, harmonization and dissemination of ICT data at the international level; of the ITU data collection and indicators from administrative sources (fixed telephone, mobile cellular, Internet, wireless broadband, quality of service etc.); of ICT household surveys and the core list of indicators on access to, and use of, ICT by households and individuals.

Also, the workshop participants had an opportunity to learn more of the international targets dealing with ICTs and of the work of the Partnership on Measuring ICT for Development, as well as of importance of national coordination of ICT statistics.

Ms. **Margarita Rohr**, Lecturer and Researcher in Economics, University of Valencia and Ms. **Diana Korcka**, ICT Analysis Section, UNCTAD also participated in the workshop as speakers, who presented more detailed information on standards and methodologies of collection of ICT indicators related to ICT access in households and use by individuals, as well as ICT use by businesses, the ICT sector and trade in ICT goods.

Also, the workshop participants were informed of the regional and national experience of ICT statistics monitoring.

In particular, Ms. **Natalya Zorya**, Deputy Director General, Executive Committee, Regional Commonwealth in the field of Communications (RCC), presented to the audience the results of the Regional Monitoring of Infocommunication Development of the RCC countries. Mr. **Rati Skhirtladze**, Head of the Department of Information and Analysis, Georgian National Communications Commission informed of the collection of data from telecommunication operators in Georgia according to international standards. The participants also learned about the framework for the collection of ICT statistics in Azerbaijan from the presentation delivered by Mr. **Heydar Rustamov**, Head Division of Economic Analysis, Ministry of Communications and Information Technologies of Azerbaijan. The work on the measurement of the WSIS targets in

Kyrgyzstan was presented by Mr. **Almaz Bakenov**, Director, National Information Technology Center, Kyrgyz Republic. Mr. **Farid Nakhli**, Head, Scientific and Research Division for Development of Infocommunications, Giprosvyaz JSC, Ministry of Communications and Informatization, Republic of Belarus covered the issues of national coordination of ICT data collection between agencies in the Republic of Belarus.

The workshop was concluded with a roundtable chaired by Mr. Rovshan Mamedov, Minister of Communications and Information Technologies of Nakhichevan Autonomous Republic, which was dedicated to experiences in CIS countries on national coordination of ICT statistics.

Following the workshop results, the participants adopted the *Conclusions and Recommendations* of the workshop (attached to the report).

The workshop participants noted the significance of the issues covered by the workshop, the substantial and balanced programme, good working atmosphere of the event and thanked the host for the cordial welcome.



The workshop participants extended thanks to the ITU, in particular, to the Area Office for the CIS and the ICT Data and Statistics Division, ITU/BDT, for organizing the very useful and informative workshop.