



Capacity building Workshop on Information and Communication Technology (ICT) indicators

24-27 February 2014

Venue: Palmville Conference Centre, Coco Resort, Rodney Bay Village Gros Islet, Saint Lucia

Agenda

Day	Main topic/objective	Meeting subjects
Monday, 24 Feb 8:00 am – 9:00 am	Registration	
8:45 am – 9:00 am	Media Moment	Sylvester Cadette – ITU Esperanza Magpantay – ITU Embert Charles – MD, ECTEL Sen. Hon. Dr. James Fletcher - Minister for Public Service, Sustainable Development, Energy, Science and Technology, Saint Lucia
9:15 am – 10:20 am	Opening Ceremony National Anthem Invocation Welcome Remarks Brief Remarks Brief Remarks Feature Address Vote of Thanks 	Embert Charles – MD, ECTEL Sylvester Cadette – ITU Program Officer Esperanza Magpantay – ITU senior Statistician Sen. Hon. Dr. James Fletcher - <i>Minister for</i> <i>Public Service, Sustainable Development,</i> <i>Energy, Science and Technology</i>
10:20 a.m. – 10:30 a.m.	FORUM GROUP PHOTO	Location TBA in Opening Ceremony
<i>Coffee Break</i> 10:45 am – 12:30 am	Coffee Break Introduction and definition of workshop objectives Overview of work on ICT measurement globally and in the region	 Introduction and background of workshop – S. Cadette Introduction of participants ITU's work on ICT measurement E. Magpantay Measurement Work in the Region -ECTEL -CARICOM
Lunch Break	Lunch Break	

2:00 pm – 3:00 pm	Benchmarking	 Measuring the Information Society (MIS) report and ICT Development Index - – Ivan Vallejo Discussions
Coffee Break		
3:45 pm – 5:00 pm Note: Coffee break in between	Introduction to ITU data collection	 ITU data collection (short questionnaires) telecom indicators – E. Magpantay Definition and compilation of indicators (based on ITU Handbook) I. Vallejo
Day	Main topic/objective	Meeting subjects
Tuesday, 25 Feb 9:00 am – 11:00 am	Introduction to ITU data collection (cont.)	Interactive debate: compilation issues for Administrative Data
Coffee Break	Coffee Break	
11:15 am – 12:30 pm	Introduction to ITU data collection (cont.)	 ITU data collection (short questionnaires) household indicators E. Magpantay
Lunch break	Lunch Break	
2:00 pm – 5:00 pm Note: Coffee break in between	Introduction to ITU data collection (cont.)	 Definition and compilation of indicators (based on ITU Manual) E. Magpantay Interactive debate: Compilation issues for ICT household data

Day	Main topic/objective	Meeting subjects
Wednesday 26 Feb	Review of Monday and	
9:00 am – 9:30 am	Tuesday's Workshop	
	Session	
9:30 am – 11:00 am	Case Studies	
	≻ Jamaica	
	Trinidad and Tobago	
	Suriname	
Coffee Break	Coffee Break	
11:15 am – 12:30pm	Case Studies	
	≻ Barbados	
	➢ Brazil	

Lunch break	Lunch Break	
2:00 pm – 3:00 pm	ICT Price Basket (IPB)	 IPB questionnaire, indicators definition and guidelines used in the data collection E. Magpantay Calculation of the IPB and sub-baskets – Analysis and results I. Vallejo
3:00 pm – 5 pm	Revenue and investment and new indicators from administrative sources	 Revenue and investment indicators New indicators from administrative sources
7:00 pm – 9:30 pm	Social Event • Cocktail	Hosted by ECTEL

Thursday, 27 Feb 9:00 am – 12:30 pm Note: Coffee break in between	National coordination to produce ICT statistics (importance and mechanisms)	 Role of different national stakeholders E. Magpantay National experiences in the coordination of ICT statistics (round table/interactive session)
Lunch break		
2:00 pm –3:30 pm	Measuring international targets – WSIS+10, Broadband Commission, MDGs	 Overview of the international targets dealing with ICTs and the corresponding data collection processes. I. Vallejo Work of the Partnership on Measuring ICT for development E. Magpantay The WSIS targets measurement in the Caribbean I. Vallejo
Coffee break		
3:45 pm – 5:00 pm	Workshop results/way forward	 Presentation of main findings E. Magpantay Way forward /Recommendations for future ICT measurement S. Cadette