



## Capacity building Workshop on Information and Communication Technology (ICT) indicators

24-27 February 2014

Venue: Palmville Conference Centre, Coco Resort, Rodney Bay Village Gros Islet, Saint Lucia

Agenda

Day	Main topic/objective	Meeting subjects
Monday, 24 Feb 8:00 am – 9:00 am	Registration	
8:45 am – 9:00 am	Media Moment	Sylvester Cadette – ITU Esperanza Magpantay – ITU Embert Charles – MD, ECTEL Sen. Hon. Dr. James Fletcher - Minister for Public Service, Sustainable Development, Energy, Science and Technology, Saint Lucia
9:15 am – 10:20 am	Opening Ceremony <ul> <li>National Anthem</li> <li>Invocation</li> <li>Welcome Remarks</li> <li>Brief Remarks</li> <li>Brief Remarks</li> <li>Feature Address</li> <li>Vote of Thanks</li> </ul>	Embert Charles – MD, ECTEL Sylvester Cadette – ITU Program Officer Esperanza Magpantay – ITU senior Statistician Sen. Hon. Dr. James Fletcher - <i>Minister for</i> <i>Public Service, Sustainable Development,</i> <i>Energy, Science and Technology</i>
10:20 a.m. – 10:30 a.m.	FORUM GROUP PHOTO	Location TBA in Opening Ceremony
<i>Coffee Break</i> 10:45 am – 12:30 am	Coffee Break Introduction and definition of workshop objectives Overview of work on ICT measurement globally and in the region	<ul> <li>Introduction and background of workshop – S. Cadette</li> <li>Introduction of participants</li> <li>ITU's work on ICT measurement E. Magpantay</li> <li>Measurement Work in the Region -ECTEL -CARICOM</li> </ul>
Lunch Break	Lunch Break	

2:00 pm – 3:00 pm	Benchmarking	<ul> <li>Measuring the Information Society (MIS) report and ICT Development Index - – Ivan Vallejo</li> <li>Discussions</li> </ul>
Coffee Break		
3:45 pm – 5:00 pm Note: Coffee break in between	Introduction to ITU data collection	<ul> <li>ITU data collection (short questionnaires ) telecom indicators –</li> <li>E. Magpantay</li> <li>Definition and compilation of indicators (based on ITU Handbook)</li> <li>I. Vallejo</li> </ul>
Day	Main topic/objective	Meeting subjects
<b>Tuesday, 25 Feb</b> 9:00 am – 11:00 am	Introduction to ITU data collection (cont.)	Interactive debate: compilation issues for Administrative Data
Coffee Break	Coffee Break	
11:15 am – 12:30 pm	Introduction to ITU data collection (cont.)	<ul> <li>ITU data collection (short questionnaires ) household indicators</li> <li>E. Magpantay</li> </ul>
Lunch break	Lunch Break	
2:00 pm – 5:00 pm Note: Coffee break in between	Introduction to ITU data collection (cont.)	<ul> <li>Definition and compilation of indicators (based on ITU Manual)</li> <li>E. Magpantay</li> <li>Interactive debate: Compilation issues for ICT household data</li> </ul>

Day	Main topic/objective	Meeting subjects
Wednesday 26 Feb	Review of Monday and	
9:00 am – 9:30 am	Tuesday's Workshop	
	Session	
9:30 am – 11:00 am	Case Studies	
	≻ Jamaica	
	Trinidad and Tobago	
	Suriname	
Coffee Break	Coffee Break	
11:15 am – 12:30pm	Case Studies	
	≻ Barbados	
	➢ Brazil	

Lunch break	Lunch Break	
2:00 pm – 3:00 pm	ICT Price Basket (IPB)	<ul> <li>IPB questionnaire, indicators definition and guidelines used in the data collection         E. Magpantay     </li> <li>Calculation of the IPB and sub-baskets         – Analysis and results         I. Vallejo     </li> </ul>
3:00 pm – 5 pm	Revenue and investment and new indicators from administrative sources	<ul> <li>Revenue and investment indicators</li> <li>New indicators from administrative sources</li> </ul>
7:00 pm – 9:30 pm	Social Event • Cocktail	Hosted by ECTEL

Thursday, 27 Feb 9:00 am – 12:30 pm Note: Coffee break in between	National coordination to produce ICT statistics (importance and mechanisms)	<ul> <li>Role of different national stakeholders E. Magpantay</li> <li>National experiences in the coordination of ICT statistics (round table/interactive session)</li> </ul>
Lunch break		
2:00 pm –3:30 pm	Measuring international targets – WSIS+10, Broadband Commission, MDGs	<ul> <li>Overview of the international targets dealing with ICTs and the corresponding data collection processes. I. Vallejo</li> <li>Work of the Partnership on Measuring ICT for development E. Magpantay</li> <li>The WSIS targets measurement in the Caribbean I. Vallejo</li> </ul>
Coffee break		
3:45 pm – 5:00 pm	Workshop results/way forward	<ul> <li>Presentation of main findings         <ul> <li><b>E. Magpantay</b></li> <li>Way forward /Recommendations for future ICT measurement</li> <li><b>S. Cadette</b></li> </ul> </li> </ul>