

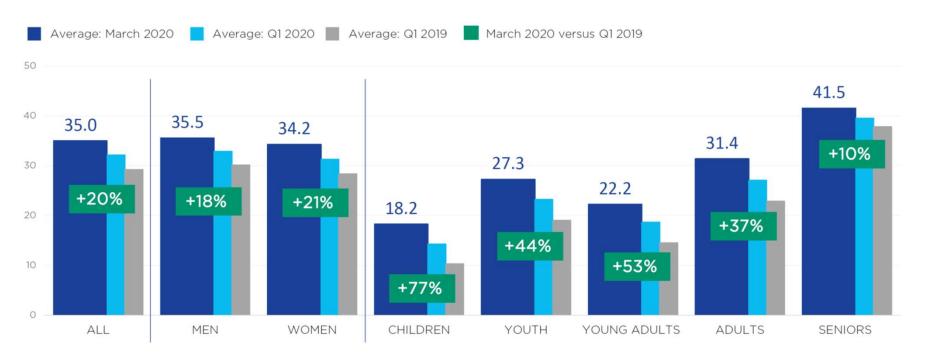
Content

- 1. Covid-19 Crisis PSM Audience Performance
- 2. EBU and EBU members response to Covid-19
- 3. Challenges to PSM from the Covid-19 Crisis



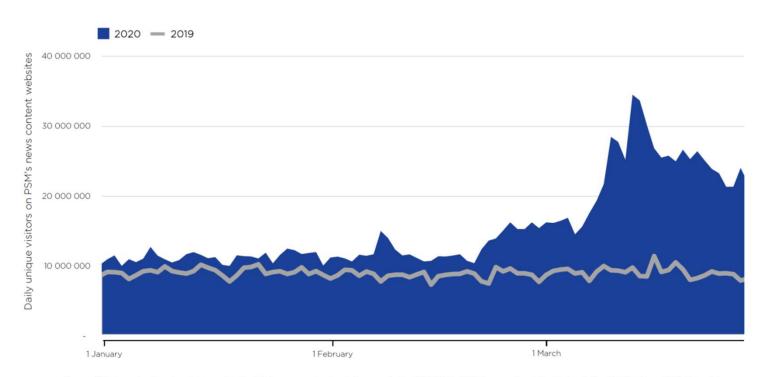
PSM EVENING NEWS GROWS ACROSS ALL DEMOGRAPHICS

Average daily Viewing Share (%) of PSM Evening News by target groups



Age definitions: Children 4-14, Youth 15-24, Young Adults 25-34, Adults 35-59, Seniors 60+. Definitions may vary slightly by country.

PSM ONLINE NEWS' REACH PEAKED MID-MARCH

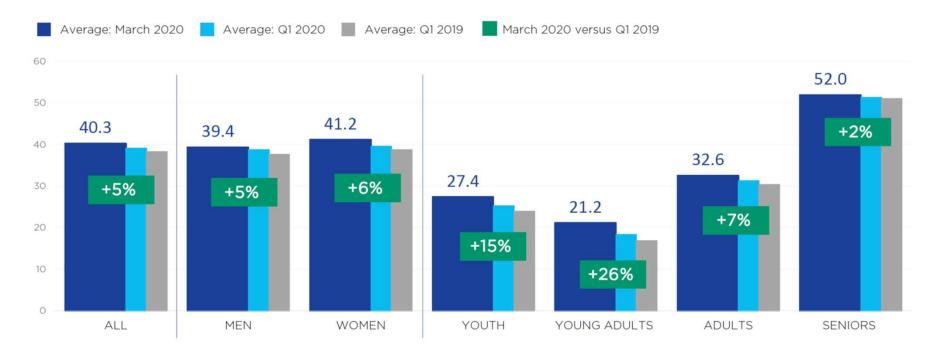


Source: EBU based on Members' data - data for PSM's news content websites - excluding BBC (UK), ZDF (Germany) and Yle (Finland). For Rai (Italy) and ERR (Estonia) unique visitors include apps, For RTVS (Slovakia) and SR (Sweden) all the website's content is included. Franceinfo data is included in Radio France (RF / FI)



PSM RADIO GROWTH ACROSS YOUNGER DEMOGRAPHICS

Average daily Listening Share (%) of PSM Radio by target groups



Age definitions: Children 4-14, Youth 15-24, Young Adults 25-34, Adults 35-59, Seniors 60+. Definitions may vary slightly by country.

Source: EBU based on Members' data from 5 organizations. No data for Youth and Young adults in the Italian speak part of Switzerland due to small sample size.

EBU OPERATING EUROVISION AND EURORADIO

EBU Media Intelligence Service - COVID-19 PSM Audience Performance

EBU and EBU members response to Covid-19

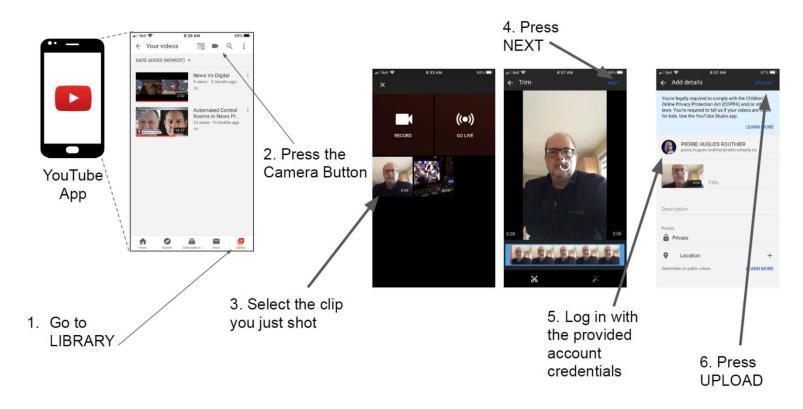
The EBU organized a series of online roundtables during lockdown for the members to share individual experiences in:

- 1. Remote journalism
- 2. Disinfecting equipment
- 3. Open Archives
- 4. Radio production
- 5. Distribution
- 6. Resuming TV production



Remote journalism

Remote Interviews - Guerilla mode





ARCHIVES IN THE CRISIS

- Lack of production capabilities and live events,
- Content archives to complete programme offers related mainly to
- > Information, Culture/Education, and Entertainment
- A prerequisite for the usage has been, as always, proper rights clearance.



Radio Production during the crisis (examples)



Distribution of PSM content during the crisis

- EBU issued <u>Recommendation R 149</u> "Strategy for adapting streaming quality during Time of crises" to avoid broadband network congestion
- > Broadcast has no congestion issue, therefore best for linear
 - However, the crisis affected planned changes to the broadcast infrastructure (e.g. release of the 700 MHz band)
- > Technically, broadband networks have been highly reliable
 - > However, with increased broadband traffic comes increased CDN cost



Challenges to PSM from the Crisis

- Distrupted Production (Drama, Sport, ...)
- Financial impact
- Affected PSM funding



For more information on EBU

- Corporate: <u>www.ebu.ch</u>
- Media Intelligence Service (MIS): https://www.ebu.ch/media-intelligence
- > Technology & Innovation (T&I): https://tech.ebu.ch/home
- > Events:
 - > All events: https://www.ebu.ch/events?tab=upcoming-events
 - > T&I: https://tech.ebu.ch/events



