## Unsolicited Commercial Communications/ Nuisance calls: Are consumers more vulnerable in the era of COVID-19?

## SPEAKER BIO

Ms Archana G. Gulati, Joint Secretary Infrastructure and Digital Communications in NITI Aayog, India



Archana G. Gulati is a 1989 batch Indian Civil Services Officer with three decades of experience in the field of telecommunications policy and regulation. She has degrees in Economics, Management, Law and Public Administration and a Ph.D from the Indian Institute of Technology, Delhi

A **telecom policy expert** with specialisations in **competition and universal service**, she is posted as Joint Secretary Infrastructure and Digital Communications in NITI Aayog, Indian Government's Policy Thinktank.